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QUESTION 1

What should be considered when onboarding data into a Splunk index, assuming that ITSI will need to use this data?

- A. Use | stats functions in custom fields to prepare the data for KPI calculations.
- B. Check if the data could leverage pre-built KPIs from modules, then use the correct TA to onboard the data.
- C. Make sure that all fields conform to CIM, then use the corresponding module to import related services.
- D. Plan to build as many data models as possible for ITSI to leverage

Correct Answer: B

Reference: <https://newoutlook.it/download/book/splunk/advanced-splunk.pdf>

QUESTION 2

Which of the following accurately describes base searches used for KPIs in a service?

- A. Base searches can be used for multiple services.
- B. A base search can only be used by its service and all dependent services.
- C. All the metrics in a base search are used by one service.
- D. All the KPIs in a service use the same base search.

Correct Answer: A

KPI base searches let you share a search definition across multiple KPIs in IT Service Intelligence (ITSI). Create base searches to consolidate multiple similar KPIs, reduce search load, and improve search performance.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/BaseSearch>

QUESTION 3

Which of the following is a valid type of Multi-KPI Alert?

- A. Score over composite.
- B. Value over time.
- C. Status over time.
- D. Rise over run.

Correct Answer: C

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/MKA>

QUESTION 4

When creating a custom deep dive, what color are services/KPIs in maintenance mode within the topology view?

- A. Gray
- B. Purple
- C. Gear Icon
- D. Blue

Correct Answer: A

Services, entities, and KPIs that are fully or partially impacted by a maintenance window appear in a dark gray color on pages that display health scores, including service analyzers, service and entity details pages, glass tables, multi-KPI alerts, and deep dives.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/AboutMW>

QUESTION 5

Anomaly detection can be enabled on which one of the following?

- A. KPI
- B. Multi-KPI alert
- C. Entity
- D. Service

Correct Answer: A

Enable anomaly detection to identify trends and outliers in KPI search results that might indicate an issue with your system.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/AD>

QUESTION 6

Which of the following best describes a default deep dive?

- A. It initially shows the health scores for all services.
- B. It initially shows the highest importance KPIs.
- C. It initially shows all of the KPIs for a selected service.

D. It initially shows all the entity swim lanes.

Correct Answer: D

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/DeepDives>

QUESTION 7

In distributed search, which components need to be installed on instances other than the search head?

- A. SA-IndexCreation and SA-ITSI-Licensechecker on indexers.
- B. SA-IndexCreation and SA-ITOA on indexers; SA-ITSI-Licensechecker and SA-UserAccess on the license master.
- C. SA-IndexCreation on indexers; SA-ITSI-Licensechecker and SA-UserAccess on the license master.
- D. SA-ITSI-Licensechecker on indexers.

Correct Answer: A

SA-IndexCreation is required on all indexers. For non-clustered, distributed environments, copy SA-IndexCreation to \$SPLUNK_HOME/etc/apps/ on individual indexers.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/Install/InstallIDD>

QUESTION 8

What is the main purpose of the service analyzer?

- A. Display a list of All Services and Entities.
- B. Trigger external alerts based on threshold violations.
- C. Allow Analysts to add comments to Alerts.
- D. Monitor overall Service and KPI status.

Correct Answer: C

Alerts and Sharing Reference: <https://docs.splunk.com/Documentation/MSExchange/4.0.3/Reference/ServiceAnalyzer>

QUESTION 9

Which of the following is a characteristic of base searches?

- A. Search expression, entity splitting rules, and thresholds are configured at the base search level.
- B. It is possible to filter to entities assigned to the service for calculating the metrics for the service's KPIs.
- C. The fewer KPIs that share a common base search, the more efficiency a base search provides, and anomaly detection is more efficient.

D. The base search will execute whether or not a KPI needs it.

Correct Answer: B

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/BaseSearch>

QUESTION 10

Which index contains ITSI Episodes?

- A. itsi_tracked_alerts
- B. itsi_grouped_alerts
- C. itsi_notable_archive
- D. itsi_summary

Correct Answer: C

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/IndexOverview>

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