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QUESTION 1

A new server is brought online and receives a dynamic IP address. The administrator can ping other servers on the same subnet but not other subnets. Which of the following is the MOST likely cause of the problem?

- A. The WINS server cannot resolve the gateway.
- B. The DHCP server's scope settings are incorrect.
- C. The ISP is preventing the administrator from adding a new IP address.
- D. The DNS server is not resolving the name space properly.

Correct Answer: B

QUESTION 2

Which of the following would an administrator follow when disposing of equipment for a financial institution?

- A. Local laws and regulations
- B. Escalation procedure regulations
- C. Manufacturer's regulations
- D. Server OEM regulations

Correct Answer: A

QUESTION 3

A failure of the primary data center has occurred. A warm site is available for use. Which of the following should be done FIRST to bring the critical applications online?

- A. Run cabling and power to the warm site.
- B. Restore data to the equipment.
- C. Transfer all data tapes over to the warm site.
- D. Restore least critical applications online to test to make sure the site is functioning.

Correct Answer: B

QUESTION 4

Which of the following describes the difference between hardware and software RAID technologies?

- A. Software RAID offers more storage possibilities than hardware RAID.

- B. Hardware RAID performs faster than software RAID.
- C. Hardware RAID is less expensive than software RAID.
- D. Software RAID volumes are compatible with any OS and hardware RAID volumes are not.

Correct Answer: B

QUESTION 5

Which of the following is the FIRST step in troubleshooting?

- A. Test the theory.
- B. Determine the scope.
- C. Perform a root cause analysis.
- D. Escalate the problem.

Correct Answer: B

QUESTION 6

An administrator is having problems with a server's built-in I/O devices such as keyboard and USB ports. Which of the following is the BEST solution to resolve the problem?

- A. Upgrade to the latest security patch
- B. Reinstall the operating system
- C. Update the faulty equipment drivers
- D. Upgrade to a new service pack

Correct Answer: C

QUESTION 7

An organization which deploys a large number of multifunction printers from different manufacturers is planning to upgrade their print server to the latest operating system. After the upgrade, the technician discovers that the current print management software will not run on the new operating system. Which of the following should the technician check before purchasing new print management software to ensure it is compatible with all of the company's printers?

- A. The technician should consult the new software's HCL
- B. The server ACL must be compared against the print management software requirements
- C. The technician should verify that all printer drivers are signed
- D. All printer manuals should be checked for compatibility with the print management software

Correct Answer: A

QUESTION 8

While reviewing the backup logs a server administrator notices that a backup job for an application server on the same subnet has failed. Which of the following is MOST likely the problem?

- A. The remote agent was not running.
- B. The management card has failed.
- C. The proxy server was blocking access.
- D. The hardware firewall was blocking access.

Correct Answer: A

QUESTION 9

Lightening causes a power surge and leads to a fire in the datacenter. Following emergency procedures, which of the following is the FIRST thing the server administrator should do?

- A. Turn off all electrical power
- B. Remove all backup media
- C. Implement fire suppression
- D. Evacuate all personnel

Correct Answer: D

QUESTION 10

Which of the following is a way to protect server operating systems from a short term contractor?

- A. Biometric devices
- B. Limited logon hours
- C. Mantraps
- D. Rack doors

Correct Answer: B

QUESTION 11

A server technician has been attempting to install an operating system on the company test server for several days. The

technician has experienced error messages at several points of the installation and the system has frozen during various parts of the boot process. The technician has replaced the power supply, graphics card and installation disk with known good components. Which of the following could be causing these issues? (Select TWO).

- A. Storage driver not loaded
- B. Fragmented hard drive
- C. Damaged or faulty NIC chipset
- D. Damaged or faulty system board
- E. Memory incompatible with the processor
- F. Missing voltage regulator

Correct Answer: DE

QUESTION 12

Which of the following prerequisites should be met before adding a processor to a server? (Select TWO).

- A. Ensure the operating system supports multiple processors
- B. Ensure both processors have the same step codes
- C. Ensure both processors support NUMA
- D. Ensure all processes running on the server support multiple processors
- E. Ensure the OS is not using a SMP kernel

Correct Answer: AB

QUESTION 13

A server in the production environment monitors output from various sensors along an assembly line. New equipment is being added to the line that will require monitoring. The server administrator needs to add additional inputs to the server for this new equipment. Which of the following input types is MOST likely required?

- A. EIDE
- B. SATA
- C. Serial
- D. Video

Correct Answer: C

QUESTION 14

A server administrator implements a solution that should fix an issue. Which of the following should the administrator do NEXT in the troubleshooting process?

- A. Notify users impacted by the problem
- B. Verify full system functionality
- C. Document the actions and outcomes
- D. Identify the scope of the problem

Correct Answer: B

QUESTION 15

Which of the following is a software layer that interacts between the virtualized operating system and the physical hardware?

- A. System Resource Manager
- B. Server BIOS
- C. Guest Operating System
- D. Hypervisor

Correct Answer: D

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