

PL-900^{Q&As}

Microsoft Power Platform Fundamentals

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QUESTION 1

DRAG DROP

A medical office has a model-driven app that uses Common Data Service.

You plan to create a screen that allows users to capture information about doctors. The screen must provide users the ability to enter or select the following information:

1.
a place to enter doctor profile data that is not part of the account table or the contact table
2.
a place to enter the doctor's specialty in the profile form
3.
a column for insurance with the ability to pick one of 10 different insurance companies

You need to store the captured data in Common Data Service.

What should you use to store the data? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll

to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Options	Answer Area								
Entity	<table border="1"><thead><tr><th>Requirement</th><th>Option</th></tr></thead><tbody><tr><td>Store additional doctor profile data.</td><td>Option</td></tr><tr><td>Store information about the doctor's specialty.</td><td>Option</td></tr><tr><td>Select an insurance company.</td><td>Option</td></tr></tbody></table>	Requirement	Option	Store additional doctor profile data.	Option	Store information about the doctor's specialty.	Option	Select an insurance company.	Option
Requirement	Option								
Store additional doctor profile data.	Option								
Store information about the doctor's specialty.	Option								
Select an insurance company.	Option								
Field									
Option set									
Record									

Correct Answer:

Options

Entity

Answer Area

Requirement

- Store additional doctor profile data.
- Store information about the doctor's specialty.
- Select an insurance company.

Option

Field
Record
Option set

QUESTION 2

A company has a Power Apps app that is used by most employees. The company is expanding to other countries/regions.

You need to recommend a solution to translate text generated within the Power Apps in near real-time.

What should you recommend?

- A. Microsoft Azure Synapse Analytics
- B. Microsoft Azure Cognitive Services
- C. Common Data Service connector
- D. Power BI

Correct Answer: B

Specifically, the Translator Text API can be integrated into the Power Apps app to provide near real-time translation of generated text. Azure Cognitive Services is a collection of pre-built APIs for natural language processing, computer vision, and speech recognition, among others.

QUESTION 3

HOTSPOT

A company plans to implement Power Apps.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

	Yes	No
Building Power Apps apps requires proficiency in JavaScript programming.	<input type="radio"/>	<input type="radio"/>
You must select one of the app templates to create an app	<input type="radio"/>	<input type="radio"/>

Correct Answer:

	Yes	No
Building Power Apps apps requires proficiency in JavaScript programming.	<input type="radio"/>	<input checked="" type="radio"/>
You must select one of the app templates to create an app	<input type="radio"/>	<input checked="" type="radio"/>

Reference: <https://docs.microsoft.com/en-us/powerapps/maker/>

QUESTION 4

A company's Customer-facing applications must comply with Global Data Protection Regulations (GDPR).

You need to recommend actions to help ensure GDPR compliance.

Which two features should the company use? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Force a user to update security questions after a specific amount of time.
- B. Prompt a user for consent to use their personal data and record the date consented.
- C. Block users who are identified as minors.
- D. Automatically deactivate a user who has not used the portal in six months.

Correct Answer: BC

Reference: https://en.wikipedia.org/wiki/General_Data_Protection_Regulation

QUESTION 5

DRAG DROP

A company is implementing a customer service solution by using Dynamics 365 Customer Service. The company is extending the solution to meet additional business requirements.

The solution has the following requirements:

1.

Customers can log on to a secure website and view the progress of customer service tickets.

2.

Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.

3.

Create a custom page showing a gallery of pictures within the Dynamics 365 Customer Service app.

You need to use Microsoft Power Platform technologies to implement the solution.

Which technology should you use? To answer, drag the appropriate technologies to the correct requirements. Each technology may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to

view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Technologies

Power Apps portals

Canvas apps

Power Automate

Answer Area

Requirement

Technology

Customers can log on to a secure website and view the progress of customer service tickets.

Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.

Create a custom page showing a gallery of pictures within the Dynamics 365 Customer Service app.

Correct Answer:

Technologies

Answer Area

Requirement

Technology

Customers can log on to a secure website and view the progress of customer service tickets.

Power Apps portals

Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.

Power Automate

Create a custom page showing a gallery of pictures within the Dynamics 365 Customer Service app.

Canvas apps

QUESTION 6

DRAG DROP

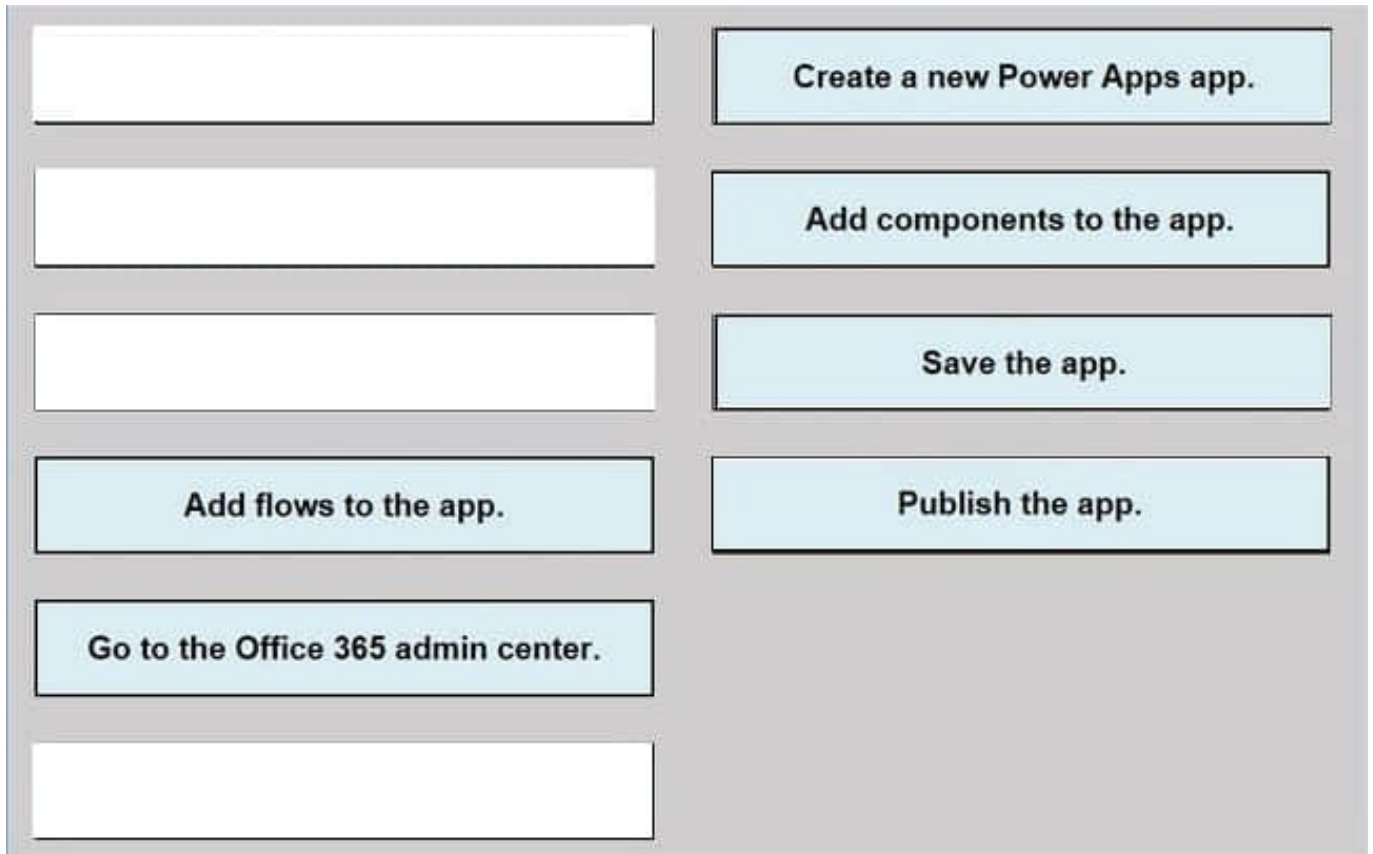
You need to create a mobile application which will allow sales associates to enter customer sales leads.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Save the app.	
Add components to the app.	
Publish the app.	
Add flows to the app.	
Go to the Office 365 admin center.	
Create a new Power Apps app.	

Correct Answer:



Reference: <https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/build-first-model-driven-app>

QUESTION 7

A company uses a Power Apps canvas app to enter information. The canvas app uses a Microsoft SharePoint list to store information.

A user manually copies the information to a Microsoft Dataverse instance.

You must automate the manual process.

You need to create a solution to meet the requirement.

What should you do?

- A. Create a Power Apps Component Framework (PCF) control for the OnLoad events.
- B. Create a business process flow that calls a Power Automate desktop flow.
- C. Create a Power Apps Component Framework (PCF) control for the OnSave event.
- D. Create a Power Automate cloud flow with no connectors.
- E. Create a Power Automate cloud flow with a connector to email.

Correct Answer: E

Create a new Power Automate cloud flow.

Add a trigger that fires when a new record is created in the SharePoint list.

Add an action to copy the information from the SharePoint list record to a Dataverse record.

Save and publish the flow.

The flow will now automatically copy the information from the SharePoint list to Dataverse whenever a new record is created in the list.

QUESTION 8

A company builds and sells residential apartments. The company uses Dynamics 365 Sales to manage sales opportunities.

Management must receive notifications on their mobile devices when sales opportunities are created.

You need to select recommend Power Platform components to address the requirements.

Which two components should you recommend? Each correct answer presents part of the solution.

NOTE: Each selection is worth one point.

- A. AI Builder
- B. Power Automate
- C. Microsoft Dataverse connector
- D. Power BI

Correct Answer: BC

Reference:

<https://www.powerobjects.com/blog/2019/04/05/flow-approval-process/>
<https://www.microsoftpressstore.com/articles/article.aspx?p=3100067>

QUESTION 9

A company has a website. The website includes a form that allows the company to collect information about leads.

You need to set up an automated workflow to create leads in Dynamics 365 Sales when leads are created on the company's custom website.

What should you create?

- A. Task Flow
- B. Power Automate flow
- C. Dynamics 365 workflow

D. Business Process Flow

Correct Answer: B

Reference: <https://trellispoint.com/create-crm-leads-using-microsoft-flow/>

QUESTION 10

DRAG DROP

You build a flow using a template. You want to add support for additional business scenarios.

You need to ensure that the new workflow does not break existing functionality.

Which flow editing utilities should you use? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Tools	Requirement	Tool
Test	Check the new flow for any errors or warnings.	Tool
Flow Checker	Run the flow using previously processed data.	Tool
	Monitor the flow as it is running.	Tool

Correct Answer:

Tools	Requirement	Tool
Test	Check the new flow for any errors or warnings.	Flow Checker
Flow Checker	Run the flow using previously processed data.	Test
	Monitor the flow as it is running.	Test

Box 1: Flow Checker The Flow checker feature will promote higher quality flows by ensuring you follow best practices. By running the checker, you will be able to get answers to questions like: which areas of my flow implementation pose a performance or reliability risk?

For each issue identified, the Flow checker points to specific occurrences within the flow where improvements may be required. And more importantly, you learn how to implement these improvements by following detailed guidance.

Box 2: Test

Box 3: Test

Reference: <https://flow.microsoft.com/en-us/blog/flow-checker-four-connectors/> <https://docs.microsoft.com/en-us/power-automate/modern-approvals>

QUESTION 11

A company plans to move an on-premises customer service data management system to a cloud-managed solution.

The customer service application must be replaced by a model-driven application. The company uses Microsoft SQL Server Integration Services (SSIS) packages to move data from the on-premises database system to a third-party enterprise

resource planning (ERP) system.

You need to replace the SSIS packages for data transfer.

What should the company use in place of the packages to move the data?

- A. Microsoft Azure Data Lake
- B. Power Virtual Agents
- C. Data Migration Framework
- D. Power Platform connector

Correct Answer: C

Data Migration Framework is a tool that can be used to migrate data from on-premises to cloud solutions such as Azure SQL Database and Azure SQL Data Warehouse, which can help to migrate data from SQL Server to ERP system on cloud.

It is one of the option to consider along with A and B.

A. Power Platform connector and B. Microsoft Azure Data Lake are also valid options to consider depending on the specific requirements and use cases. It is important to evaluate the different options and choose the one that best fits the company's needs and goals for the data migration.

QUESTION 12

You overwrite a Power Automate flow by editing the definition and saving the changes.

You need to be able to revert a flow to the current state.

Which two options can you use?

Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Save As
- B. Rename
- C. Export
- D. Share

Correct Answer: AC

QUESTION 13

DRAG DROP

You plan to use Microsoft Flow to monitor what people are saying about your company's products. You store the feedback for research and development purposes.

You need to recommend Flow components to use for the solution.

To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Components	Requirement	Component
action	Retrieve the top five posts from your company's Facebook page.	Component
expression	Enter the resulting posts into the product database.	Component
service	Combine author and link fields into a single field.	Component
trigger	Run flow every hour.	Component
flow type		

Correct Answer:

Components	Answer Area	Requirement	Component
<input type="text"/>		Retrieve the top five posts from your company's Facebook page.	<input type="text" value="trigger"/>
<input type="text" value="service"/>		Enter the resulting posts into the product database.	<input type="text" value="action"/>
<input type="text"/>		Combine author and link fields into a single field.	<input type="text" value="expression"/>
<input type="text"/>		Run flow every hour.	<input type="text" value="flow type"/>

Box 1: Trigger

A trigger is something that triggers or starts the workflow. It could be a new file uploaded to a document library, a new item created in the list or an email sent to your Inbox – something that will start (kick-off the workflow).

There are two types of triggers:

1.

Automatic trigger is pre-programmed into the workflow based on a certain rule (i.e. new document or item created, email sent, etc.)

2.

Manual Trigger is a trigger initiated by a user. Unlike with automatic trigger above, the workflow will only start when initiated manually by the end user (for example, from the Document Library for a selected file). Manual trigger is only supported for certain types of workflows (i.e. Get feedback from your manager for the selected file)

Box 2: action

An action is something that occurs as a result of the workflow.

Box 3: expression

Sometimes users just need to do basic operations like getting the current time, adding numbers together, or replacing a part of a string of text. That's possible inline in any flow action. Microsoft Flow leverages the same Workflow Definition

Language used by Azure Logic apps. For new users who are unfamiliar with the expression language, there is an inline help experience that shows how to use each expression as they build out their flow.

Box 4: flow type

There are four different Flow types that you can choose from when starting out. You can create a scheduled flow, automated flow, instant flow, or a business process flow.

Reference:

<https://sharepointmaven.com/3-major-components-microsoft-flow/>

<https://www.avepoint.com/blog/office-365/office-365-automation/>

<https://flow.microsoft.com/de-de/blog/use-expressions-in-actions/>

QUESTION 14

DRAG DROP

A company plans to build canvas apps that will be used within Microsoft Teams.

You need to identify the platform based on the design considerations.

To answer, drag the appropriate platforms to the correct design considerations.

Each platform may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Platforms

Dataverse

Dataverse for Teams

Answer Area

Design consideration

Limit the number of rows to less than one million that can exist for an application in Teams.

Platform

Ensure that professional developers have as many features available as possible, such as API access, plug-ins, and more, when developing applications for use within Teams.

Platform

Correct Answer:

Platforms

Answer Area

Design consideration

Limit the number of rows to less than one million that can exist for an application in Teams.

Dataverse for Teams

Ensure that professional developers have as many features available as possible, such as API access, plug-ins, and more, when developing applications for use within Teams.

Dataverse

Box 1: Dataverse for Teams Over time, the data stored in the Dataverse for Teams environment will grow and eventually reach the capacity limit that these environments have (2 GB). At this point, existing apps will continue to operate but new applications won't be allowed to be created or installed. Customers will be directed to contact a tenant admin to upgrade the Dataverse for Teams environments to Dataverse and obtain more capacity.

Box 2: Dataverse

Reference: <https://docs.microsoft.com/en-us/power-platform/admin/about-teams-environment>

QUESTION 15

HOTSPOT

A company plans to use Power Platform to build apps that address specific business challenges. You need to recommend the appropriate types of Power Apps to use. What should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point

Hot Area:

Field technicians need a mobile app to capture the location and the image of defective products.

▼
Canvas app
Power Apps Portals
Common Data Service

Sales representatives need to see different views and dashboards in the sales app

▼
Canvas app
Model-driven app
Power Apps Portals

Correct Answer:

Field technicians need a mobile app to capture the location and the image of defective products.

▼
Canvas app
Power Apps Portals
Common Data Service

Sales representatives need to see different views and dashboards in the sales app

▼
Canvas app
Model-driven app
Power Apps Portals