

PL-200^{Q&As}

Microsoft Power Platform Functional Consultant

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QUESTION 1

Your organization does not permit the use of custom code for solutions.

You need to create a view that can be viewed by all users in an organization.

Where should you create the view?

- A. List view of the entity
- B. Microsoft Visual Studio
- C. Templates area
- D. Maker portal

Correct Answer: D

Reference: <https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer>

QUESTION 2

HOTSPOT

You are designing a canvas app that connects to Common Data Service.

You need to configure the app to meet the requirements and ensure that the canvas app is available offline.

What should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point

Hot Area:

Answer Area

Requirement

Pass values from the current screen when moving to another screen.

Display data to a user when the app is offline.

Function

	▼
Navigate	
Back	
MovePrevious	

	▼
LoadData	
LoadDateOffline	
ShowData	

Correct Answer:

Answer Area

Requirement

Pass values from the current screen when moving to another screen.

Display data to a user when the app is offline.

Function

	▼
Navigate	
Back	
MovePrevious	

	▼
LoadData	
LoadDateOffline	
ShowData	

Reference: <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/offline-apps>

QUESTION 3

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution. After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen. A company uses a model-driven app. The company needs to automatically update the Status column in real time. You need to configure this feature. Solution: Create a workflow that has a Change Status step. Does the solution meet the goal?

- A. Yes
- B. No

Correct Answer: A

QUESTION 4

You plan on implementing complex business logic in Microsoft Dataverse tables by using Power Automate flows.

You realize that the functionality required to implement the business logic is not available in a Power Automate flow.

The new business logic must work in multiple Dataverse tables. In addition, the operation must return a value after it finishes and must be able to run from an existing Dataverse action.

You need to recommend the method to implement the missing logic.

What should you recommend?

- A. Scheduled workflow
- B. Bound action
- C. Custom API
- D. Unbound action

Correct Answer: D

<https://docs.microsoft.com/en-us/power-automate/dataverse/bound-unbound> <https://docs.microsoft.com/en-us/power-apps/developer/data-platform/custom-api>

QUESTION 5

A veterinary office plans to use Power Platform to streamline customer experiences. The customer creates a canvas apps to manage appointments.

On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the

option Other, the veterinarian wants a text field to appear so that additional details can be added.

You need to create a dynamically visible field.

What should you configure?

- A. workflow
- B. business process flow
- C. business rule

Correct Answer: C

By combining conditions and actions, you can do any of the following with business rules:

1.
Set column values
2.
Clear column values
3.
Set column requirement levels
4.
Show or hide columns
5.
Enable or disable columns
6.
Validate data and show error messages
7.
Create business recommendations based on business intelligence.

References: <https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create-business-rule>

QUESTION 6

HOTSPOT

A company creates a Microsoft Teams app that stores data in two tables in a Microsoft Dataverse for Teams environment.

Users require access to the app and the app data.

You need to configure access.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Access	Action
Access to the data	<input type="text"/> Assign a permission set for each table in the app. Create a security role and assign permissions by table. Share the data and assign permissions.
Access to the app	<input type="text"/> Share with a security group. Share with users. Publish the app to a Teams channel.

Correct Answer:

Answer Area

Access	Action
Access to the data	<input type="text"/> Assign a permission set for each table in the app. Create a security role and assign permissions by table. Share the data and assign permissions.
Access to the app	<input type="text"/> Share with a security group. Share with users. Publish the app to a Teams channel.

Box 1: Create a security role and assign permissions by table.

One of the advantages of building Power Apps in Teams with Dataverse for Teams is that it provides the ability to set the table permissions to your specific business needs that map the security roles in Teams — such as Owners, Members, Guests, and App Users.

For example, if there's a table that the users should only be able to modify for the records that they own, Dataverse for Teams offers a table permission called Collaborate that gives users the ability to only edit records that they own. Box 2: Share with a security group Set permission and share apps with colleagues

Assign table permissions Assign the colleagues with access role to a security group and share the app After collaboration with your team to build an app, as an owner of the team, you can share the app and its underlying data with other colleagues within your company that don't belong to your development team.

To share an app:

Assign the correct permissions for the tables in your app for the Colleagues with access role.

Select a security group you would like to assign to the Colleagues with access role.

Choose which apps the Colleagues with access role should have access to.

Once you're done sharing your apps, they'll appear in the Built for your colleagues section within the Teams app store. If you're a Teams admin, you can also pin apps for users in the Teams app bar for even easier discovery.

Reference:

<https://learn.microsoft.com/en-us/power-apps/teams/dataverse-for-teams-table-permissions>

<https://learn.microsoft.com/en-us/power-apps/teams/set-perms-and-share>

QUESTION 7

You are creating tables for use with Microsoft Power Platform components.

The display names of the tables must not be changed when the solution is promoted to the user acceptance testing environment.

You need to apply this restriction to the solution.

Where should you make the changes?

- A. Segmented solution
- B. Default solution
- C. Power Apps
- D. Unmanaged solution
- E. Managed solution

Correct Answer: A

Use solution segmentation so that you only include entity components that are updated when you distribute solution updates. With solution segmentation, you export solution updates with selected entity assets, such as entity fields, forms, and views, rather than entire entities with all the assets.

QUESTION 8

HOTSPOT

You need to design the FAQ solution to handle unknown responses.

Which component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Requirement	Component				
Handle an unknown question from a guest in a conversation.	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>Escalate</td></tr> <tr><td>Fallback topic</td></tr> <tr><td>Failure path</td></tr> </table> </div>	Escalate	Fallback topic	Failure path	
Escalate					
Fallback topic					
Failure path					
Redirect a quest with an unknown question to a live staff member.	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>Power Apps</td></tr> <tr><td>Power Virtual Agents web application</td></tr> <tr><td>Microsoft Teams</td></tr> <tr><td>Omnichannel for Dynamics 365 Customer Service</td></tr> </table> </div>	Power Apps	Power Virtual Agents web application	Microsoft Teams	Omnichannel for Dynamics 365 Customer Service
Power Apps					
Power Virtual Agents web application					
Microsoft Teams					
Omnichannel for Dynamics 365 Customer Service					

Correct Answer:

Requirement	Component				
Handle an unknown question from a guest in a conversation.	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>Escalate</td></tr> <tr style="background-color: #d9ead3;"><td>Fallback topic</td></tr> <tr><td>Failure path</td></tr> </table> </div>	Escalate	Fallback topic	Failure path	
Escalate					
Fallback topic					
Failure path					
Redirect a quest with an unknown question to a live staff member.	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>Power Apps</td></tr> <tr><td>Power Virtual Agents web application</td></tr> <tr><td>Microsoft Teams</td></tr> <tr style="background-color: #d9ead3;"><td>Omnichannel for Dynamics 365 Customer Service</td></tr> </table> </div>	Power Apps	Power Virtual Agents web application	Microsoft Teams	Omnichannel for Dynamics 365 Customer Service
Power Apps					
Power Virtual Agents web application					
Microsoft Teams					
Omnichannel for Dynamics 365 Customer Service					

QUESTION 9

HOTSPOT

You create a Power Automate flow as part of a managed solution. The flow alerts users when files are uploaded to a

SharePoint location.

Files are uploaded to SharePoint at a much higher rate than expected. Users report that they receive too many notifications about uploaded files.

You need to stop the flow and correct the issue.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Requirement	Action
Disable the flow in the managed solution	<ul style="list-style-type: none">Disable the flow from the Power Automate portalDisable the flow from the Azure portalDisable the flow from the Power Automate solution
Verify changes to the flow	<ul style="list-style-type: none">Run the Flow checker and then turn on the updated flowUse the Test feature on the updated flow and then turn on the flowTurn on the flow and then use the Test feature for the updated flowRun the Flow checker and then use the Test feature on the updated flow

Correct Answer:

Answer Area

Requirement	Action
Disable the flow in the managed solution	<ul style="list-style-type: none">Disable the flow from the Power Automate portalDisable the flow from the Azure portalDisable the flow from the Power Automate solution
Verify changes to the flow	<ul style="list-style-type: none">Run the Flow checker and then turn on the updated flowUse the Test feature on the updated flow and then turn on the flowTurn on the flow and then use the Test feature for the updated flowRun the Flow checker and then use the Test feature on the updated flow

QUESTION 10

DRAG DROP

A company uses Power Apps to create maintenance requests. The maintenance manager emails the manager of the department noted in the request.

The maintenance manager wants to automate the email process when a new maintenance request is created.

You need to build a Power Automate flow to automate the email process.

Which three components should you add to the flow in sequence? To answer, move the appropriate components from the list of components to the answer area and arrange them in the correct order.

Select and Place:

Components

- trigger
- stage
- action
- data step
- condition

Answer Area



Correct Answer:

Components

- trigger
-
-
-
- condition

Answer Area



Explanation:

Box 1: stage

A Stage is a group of steps that you'd like the user to follow. For example, Stage 1 would be to get the basic information of employees, Stage 2 would be to get their salary information while Stage 3 would do a background check, and Stage 4

would get them their laptop.

Box 2: data step

Need to extract the data from the maintenance request.

A Data Step is a step or a number of steps with required data that you'd like the user to collect within the Business Process Flow. For example, the Stage 1 earlier, which is to get the basic personal information of employees might include

Data Steps such as getting the first name in Data Step #1, getting the last name in Data Step #2, getting the address in Data Step #3, getting the phone number in Data Step #4, and so on and so forth.

Box 3: action

Send the email.

Business Process Flow Components: Action Step

An Action Step is used when we'd like the user to make an action such as emailing data. For example, we direct the user to email a set of basic personal employee information to the Accounts Payable Team to make sure they get paid. So,

instead of entering pieces of data in Data Step, we ask the user to perform an action.

Reference:

<https://blog.enterprisedna.co/business-process-flows-in-microsoft-power-automate/>

QUESTION 11

DRAG DROP

You have a business process flow.

You need to update the business process flow while minimizing administrative and maintenance efforts.

What should you implement? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Features

-
-
-

Answer Area

Requirement	Feature
Allow users to navigate to the previous stage only from specific stages.	<input type="text" value="Feature"/>
Create checklist records in specific stages on demand.	<input type="text" value="Feature"/>

Correct Answer:

Features

-
-
-

Answer Area

Requirement	Feature
Allow users to navigate to the previous stage only from specific stages.	<input type="text" value="Action step"/>
Create checklist records in specific stages on demand.	<input type="text" value="Action step"/>

QUESTION 12

You need to add the missing components to the Verification Process Automation solution. Which two components should you add? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Service Request statuscode field
- B. Dataverse connection reference
- C. Qualification statuscode field
- D. On-premises data gateway reference
- E. Outlook connection reference

Correct Answer: CE

C: A service request can have one or more Qualification records associated with it.

E: The new process for completing a service request must automate the following:

1.
Set the Service Request record status to Complete when work on all Qualification records is finished.
- 2.

Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

QUESTION 13

DRAG DROP

You are designing a desktop user interface (UI) flow.

The UI flow automates legacy software.

You need to prepare data for transfer to Microsoft SharePoint list.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions

Answer Area

- Select information to pass to the SharePoint list.
- Copy and paste the text in the output definition window.
- On the Outputs menu of the UI flow, choose **Select text on screen**.
- Enter a name and description for the output.
- Start recording the UI flow.
- Stop the recording and save the flow.



Correct Answer:

Actions

Select information to pass to the SharePoint list.

Copy and paste the text in the output definition window.

Answer Area

Start recording the UI flow.

On the Outputs menu of the UI flow, choose **Select text on screen**.

Enter a name and description for the output.

Stop the recording and save the flow.

Reference: <https://docs.microsoft.com/en-us/power-automate/ui-flows/inputs-outputs-desktop#use-outputs-to-extract-information-from-the-app>

QUESTION 14

DRAG DROP

You are modifying a model-driven app. You set up a customer table in Microsoft Power Platform to retrieve user data. You set up a form with the following columns for users to enter their data. The form includes the following columns:

Column	Data type
Country/region	Choices (multi-select)
Passport ownership	Choice (yes /no)
Passport expiration date	Text

The form must do the following:

1. The Country/region column must automatically populate with US when English is chosen as a language. If the user selects Other for this column, the column must remain blank so that user can enter a value.

2. The Passport expiration date column must appear only if the user selects Yes in the Passport ownership column.

You need to configure the app with the least amount of effort.

What should you configure? To answer, drag the appropriate solution component to the correct requirements. Each solution component may be used once, more than once, or not at all. You may need to drag the split bar between panes or

scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Solution components

Power Automate flow

Business process flow

Business rule

Formula

Answer Area

Requirement

Solution component

Country/region

Passport expiration date column appears

Correct Answer:

Solution components

Power Automate flow

Business process flow

Answer Area

Requirement

Solution component

Country/region

Passport expiration date column appears

QUESTION 15

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: Delete the user account in the Power Platform admin portal and recreate the account by using the new name.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

Application history would be lost.

Note:

Change a user's email address You must be a global admin to complete these steps.

1.

In the admin center, go to the Users > Active users page.

2.

Select the user's name, and then on the Account tab select Manage username.

3.

In the first box, type the first part of the new email address. If you added your own domain to Microsoft 365, choose the domain for the new email alias by using the drop-down list. Learn how to add a domain.

4.

Select Save changes.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email-address>

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