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QUESTION 1

The IT department is currently resource constrained managing daily operational tasks. However, there are a number of subject matter experts (SME) within the department who are critical to making the project succeed. Which of the following should the project manager use to ensure the success of the project?

- A. Engage a services company to deliver the project
- B. Negotiate staff augmentation with the SME\\'s managers
- C. Recruit staff form the organizations strategy area
- D. Perform a request for proposal

Correct Answer: B

QUESTION 2

A project is having issues because people are making modifications to the servers without manager approval. This could have been avoided by using:

- A. Change management.
- B. An issues log.
- C. A communication plan.
- D. A risk register.

Correct Answer: A

QUESTION 3

Which of the following bodies has external influence regarding standards compliance?

- A. PMO
- B. OBS
- C. ISO
- D. CCB

Correct Answer: C

QUESTION 4

The project manager has constructed a graphical chart categorically representing the frequency of each data occurrence. This is an example of which of the following tools?



- A. Histogram
- B. Gantt chart
- C. Ishikawa diagram
- D. Control chart

Correct Answer: A

QUESTION 5

When creating a communication plan, the project manager should include the escalation path, format and frequency of meetings, and:

- A. Roles and responsibilities
- B. Risk and issue log
- C. Budget
- D. Scope

Correct Answer: A

QUESTION 6

Which of the following is a common cause of conflict when dealing with the human resource aspect of project management?

- A. Similar personal values among team members
- B. Different roles among team members
- C. Similar project goals among team members
- D. Different work styles among team members

Correct Answer: D

QUESTION 7

Which of the following are tools used in quality control? (Select TWO).

- A. Gantt chart
- B. Ishikawa diagram
- C. Parametric estimating
- D. Probability and impact matrix



E. Pareto chart

Correct Answer: BE

QUESTION 8

A stakeholder wants to add another requirement to the deliverable. Which of the following will the project manager do to determine the change\\'s effect on the project?

- A. Performing an impact analysis
- B. Identifying a change
- C. Coordinating with stakeholders to select the course of action
- D. Filling out a change control

Correct Answer: A

QUESTION 9

A project with a projected budget of \$100,000 is 75% complete and has a CPI of .85. Which of the following is TRUE regarding this project?

- A. More project work than projected has been completed
- B. The project is currently in cost overrun
- C. The project EV is 63.75
- D. \$85,000 has been spent in the project

Correct Answer: B

QUESTION 10

A project team member has identified a required change to one of their assigned tasks. The change would alter the order in which other tasks must be completed. Which of the following should be done NEXT?

- A. Implement the change
- B. Update the change registry
- C. Document the change
- D. Perform an impact analysis

Correct Answer: D



QUESTION 11

Which of the following MUST be submitted as part of a project change request?

- A. Request for information
- B. Project charter
- C. Updated detailed design
- D. Financial impact analysis

Correct Answer: D

QUESTION 12

A project\\'s Critical Path is:

- A. A sequence of activities that takes the shortest time to complete.
- B. A sequence of activities that takes the longest time to complete.
- C. A sequence of the activities that can be delayed without impacting the project\\'s end date.
- D. A sequence of the project\\'s activities required to meet the defined milestones.

Correct Answer: B

QUESTION 13

Which of the following may include meetings, status reports, and email distribution lists?

- A. Change control plan
- B. Meeting minutes
- C. Project schedule
- D. Communication plan

Correct Answer: D

QUESTION 14

When would a project manager have a closure meeting? (Select THREE).

- A. Stage completion
- B. Task completion
- C. Document completion



- D. Project cancellation
- E. Project completion
- F. Vendor cancellation

Correct Answer: ADE

QUESTION 15

A project is having issues because the team is unclear what they should be doing and who should be doing it. This could have been avoided by using:

- A. A risk register.
- B. Change management.
- C. A communication plan.
- D. An issues log.

Correct Answer: C

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