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QUESTION 1

Select two benefits of adopting a rule delegation strategy. (Choose Two)

A. Adopting a rule delegation strategy allows business users and architects to focus on their specific tasks related to application development and maintenance.

B. Adopting a rule delegation strategy allows business users to change business policies more quickly by avoiding long approval processes.

C. Adopting a rule delegation strategy can help lower the overall costs of building and maintaining business applications because fewer architects are required if business users can make changes to the application on their own.

D. Adopting a rule delegation strategy can help improve the business\\' ability to adapt to changing business conditions.

Correct Answer: AD

QUESTION 2

In which of the following situations would you simulate a data page?

- A. When the interface definition is not finalized
- B. When the connector is available for the integration
- C. When the data page writes data to the external system
- D. When a large amount of data needs to be simulated

Correct Answer: A

QUESTION 3

You are configuring duplicate case search logic in a case type.

How do you ensure that resolved cases are not evaluated as potential duplicates?

- A. Add a basic condition where that case status of the current case does not contain "Resolved".
- B. Add a weighted condition where the case status of the current case does not contain "Resolved".
- C. Add a weighted condition where the case status of potential duplicates does not contain "Resolved".
- D. Add a basic condition where the case status of potential duplicates does not contain "Resolved".

Correct Answer: D



QUESTION 4

Identify the three valid statements about managing data for offline use (Choose Three).

- A. Rules called by scripts as part of an action set on a user interface control require a whitelist entry.
- B. Large data pages that change infrequently are added to the blacklist to exclude the pages from synchronization.
- C. Backward chaining does not run on mobile devices. Use forward chaining or data transform rules instead.
- D. A whitelist is a set of rules that require synchronization between a mobile app and the server.
- E. Delta Sync improves performance by exchanging data in small amounts between a mobile device and the server.

Correct Answer: ADE

QUESTION 5

Offline support requires which two configurations? (Choose two.)

- A. Access groups set up to allow offline access to users.
- B. Appropriate case types configured for offline processing.
- C. An authorization activity to manage offline permissions.
- D. A set of privileges to run sections in an offline environment.

Correct Answer: AB

Reference: https://community.pega.com/knowledgebase/articles/configuring-offline- capability-mobileapplication

QUESTION 6

Based on the information in the chart. If you execute the rule when .Dept=Engineering. Which version does Pega use?



Rule Ver. Circumstance 01-01-01 None 01-01-01 .Dept=Engineering 01-01-15 None 01-01-20 .Dept=Engineering 01-01-25 None, Base rule selected 01-01-35 None

A. 01-01-01, None

B. 01-01-35

C. 01-01-01, .Dept=Engineering

D. 01-01-20, .Dept=Engineering

Correct Answer: B

QUESTION 7

You are asked to create a custom status named Open-Review. This status to be applied to assignments in one application.

How do you satisfy the request?

A. Add the Open-Review status to the Application record for the application.

B. Create a Field Value record name Open-Review for .pyStatusWork and configure an Access When record to apply the status to the request.

C. Circumstance the existing Open Field Value record on the application name and update the status value to Open-Review.

D. Create a Field Value record named Open-Review for .pyStatusWork with the Apply To class set the class group.

Correct Answer: D

QUESTION 8

You create a product rule to generate an application archive file for export. Which two actions do you perform before creating the archive file? (Choose Two)



- A. Associate application data instances with application rulesets.
- B. Unlock the application rulesets.
- C. Create a new version of the application.
- D. Check in the rules that are in the application\\'s rulesets.

Correct Answer: AD

QUESTION 9

A service receives a request to assign an office to a new employee.

The service rejects the username and/or password provided.

What type of fault condition do you configure to return an appropriate response?

- A. Security error
- B. Queue when
- C. Service error
- D. Mapping error
- Correct Answer: A

QUESTION 10

Which two fields are required when adding a parameter to a rule? (Choose Two)

- A. Name
- B. Data type
- C. Required
- D. Default value

Correct Answer: AB

QUESTION 11

Which two of the following situations require an activity? (Choose Two)



- A. Call a connector from a flow
- B. Simulate a data page
- C. Call a connector from a data page
- D. Simulate a connector

Correct Answer: AD

QUESTION 12

You use the Application Import wizard to import an archive file on a destination system. When does the destination system begin executing the imported rules?

- A. Users can start executing the new rules the next time they log in regardless of whether the import is complete or not.
- B. Pega Platform ensures that the entire ZIP file is imported before users can execute the imported rules.
- C. Pega Platform ensures that an entire ruleset is imported before the rules in it start executing.
- D. Users can start executing rules as soon as the rules are imported.

Correct Answer: D

QUESTION 13

You are troubleshooting a performance issue with a user interaction that exceeds the maximum time of five seconds. The elapsed time shown in the performance report indicates a total of two seconds.

Which tool do you use to determine what is adding the additional three seconds to the performance measure?

- A. Performance Profiler
- B. Database Trace
- C. Log Analyzer
- D. System Management Application

Correct Answer: A

Reference: https://community.pega.com/sites/default/files/help_v72/tools/performance/ performanceanalyzer.htm

QUESTION 14

A _____ defines the look and feel of an application.



- A. Format
- B. control
- C. skin
- D. mixin
- Correct Answer: C

QUESTION 15

Your team is building an application for a contact center that handles a variety of customer requests. Business policies require that each customer interaction be conducted with the most appropriate next available Customer Service Representative (CSR). What is the best way to implement this requirement?

- A. Use a ToLeveledGroup router and Pega\\'s Get Next Work functionality
- B. Use a ToWorkbasket router and Pega\\'s Get Next Work functionality
- C. Use a ToWorklist router and Pega\\'s Get Next Work functionality
- D. Use a ToWorkGroup router and Pega\\'s Get Next Work functionality

Correct Answer: B

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