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QUESTION 1

You created a data transform to concatenate a user's first and last name values. You add the concatenate data transform to a flow action as a post-processing action. What occurs when the flow runs?

- A. The data transform runs after the user enters data in the first name and last name fields.
- B. The data transform runs before every flow action run.
- C. The data transform runs after the flow action runs if the user enters data in the first and last name fields.
- D. The data transform runs every time the user performs the flow action run.

Correct Answer: D

QUESTION 2

In which of the following situations would you simulate a data page?

- A. When the interface definition is not finalized
- B. When the connector is available for the integration
- C. When the data page writes data to the external system
- D. When a large amount of data needs to be simulated

Correct Answer: A

QUESTION 3

While running an application, a user notes that a system exception occurred. Which log do you review to identify the issue?

- A. Pega
- B. BIX
- C. Alert
- D. AlertSecurity

Correct Answer: B

QUESTION 4

Teams X and Y work on different enhancements in the same ruleset. The release date for each enhancement is uncertain.

Which two options allow each team to keep its work separate? (Choose two.)

- A. Apply privileges to the rules each team configures
- B. Create a new ruleset version for one of the teams
- C. Create access groups for each of the teams
- D. Create a branch ruleset for each team

Correct Answer: AD

QUESTION 5

A given user interaction takes five seconds. You need to investigate why it is taking so long.

Which tool do you use to start the investigation?

- A. Performance Profiler
- B. Performance Analyzer (PAL)
- C. Pega Log Analyzer (PLA)
- D. Database Trace

Correct Answer: B

QUESTION 6

An agent runs every day at 7:00 A.M. You have been asked to update the agent so that it runs once every 300 seconds. How would you modify the agent schedule to meet this requirement?

- A. Change the Periodic pattern to Recurring. Open the Parameters dialog and update the schedule.
- B. Change the Recurring pattern to Periodic and enter the Interval value.
- C. Keep the Periodic pattern. In the Parameters dialog, update the schedule.
- D. Keep the Recurring pattern and update the Interval value.

Correct Answer: B

QUESTION 7

Which two statements describe the role of the cache manifest in a mobile app? (Choose two.)

- A. Allows downloading of rules for offline use with a mobile app.
- B. Provides access to static resources such as HTML files, image files, or JS files.

- C. Enables users to continue interacting with mobile apps while offline.
- D. Supports debugging efforts by providing a run-time view of the rules accessed by the app.

Correct Answer: BC

Reference: https://community.pega.com/sites/default/files/help_v73/basics/v6portal/landingpages/mobile/offline.htm

QUESTION 8

You have designed a decision tree that you want to unit test. You want to verify that every row can be evaluated regardless of the input values.

How would you test your decision tree?

- A. Add the decision tree to a decision shape and create cases using various test values.
- B. Check the decision tree for conflicts.
- C. Check the decision tree for completeness.
- D. Use a test page to run the decision tree.

Correct Answer: B

QUESTION 9

Which of the following requirements can be implemented using Next Best Action?

- A. Provide the customer service representative with a list of potential reasons the customer has called.
- B. Provide problem-solving guidance for customer service representatives so every customer is treated consistently.
- C. Identify why response rates for a campaign in a region are lower than the company average.
- D. Reduce average handle time of each customer interaction to less than two minutes per incident.

Correct Answer: B

QUESTION 10

On mobile devices, a form defined with dynamic layouts forces horizontal scrolling. Where do you configure the responsive behavior to address this issue?

- A. In the application skin
- B. In the harness
- C. In the portal
- D. In the section holding the dynamic layouts

Correct Answer: D

QUESTION 11

A report needs to list the user ID of the manager of the operator who creates a time-off case. The report provides information from the MyCo-HR-SelfService-Work-TimeOff and Data-Admin-Operator-ID classes. Which two options satisfy the business outcome? (Choose two.)

- A. Use an association rule to join operator information to each case.
- B. Add the operator ID to the report definition as a parameter.
- C. Specify both classes in the Pages and Classes tab on the report definition.
- D. Configure a class join on the report definition to join operator information to each case.

Correct Answer: AD

QUESTION 12

You are updating a system of record using a SOAP connector. If the system of record is unavailable, you want to retry after an hour. If it is still unavailable after an hour, a notification should be sent to a system administrator. How do you implement this requirement?

- A. Customize the standard pxErrorHandlingTemplate data transform.
- B. Use a transition condition in the activity step invoking the connector.
- C. Implement the logic in the connector's error handler flow.
- D. Implement the logic in the data page's response data transform.

Correct Answer: C

QUESTION 13

A client requests that you add a footer to the Case Manager portal. How do you satisfy this request?

- A. Update the portal format in the skin applied to the portal.
- B. Update the portal type on the portal record.
- C. Change the section layout on the harness referenced on the portal record.
- D. Configure a navigation record to describe the new portal format.

Correct Answer: D

QUESTION 14

What does the orange triangle in this screen indicate?

The screenshot shows a configuration interface for 'External Data Entities'. It lists two data types:

- Customer:**
 - Source Systems: Customer:SOR (green circle)
 - Data Page: Customer (document icon)
 - Sourced By: GetCustomerData (green circle)
- Exchange rate:**
 - Source Systems: ExchangeRates (orange triangle)
 - Data Page: Exchange rate list (document icon)
 - Sourced By: SimulateGetExchangeRates (orange triangle)

- A. The service returned an error
- B. The data page's connector is not properly configured
- C. The data page source system is simulated
- D. The service could not be reached

Correct Answer: C

QUESTION 15

In the first step in a case type, the user compares data on a form to the data on a customer account. If the data matches, the case is resolved. If the data does not match, the user advances the case to update the account. Management only wants a record of the cases that update an account. What two configuration options do you use to implement this requirement? (Choose two.)

- A. Apply a when condition to the first step to persist only cases requiring updates
- B. Configure the first step to instantiate the case type as a temporary case

- C. Configure the starting flow to instantiate the case type as a temporary case
- D. Add a Persist Case shape after the first step

Correct Answer: AB

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