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QUESTION 1

To qualify for an instant loan, an applicant must earn a monthly income of at least GBP2000 and cannot exceed GBP20000 in total liability. How do you enforce these restrictions when requesting an instant loan?

- A. Use a Validate rule to call two Edit validate rules: one for income and one for liability.
- B. Use two Edit Validate rules: one for income and one for liability.
- C. Use a single Validate rule with two conditions: one for income and one for liability.
- D. Use UI controls to validate the entries in the income and liability fields.

Correct Answer: C

QUESTION 2

On a service level, the passed deadline interval is measured from_____.

- A. the end of the deadline interval
- B. when the assignment is ready for a user
- C. when a user begins the assignment
- D. the end of the goal interval

Correct Answer: A

QUESTION 3

In a Human Resources (HR) application, a business architect has developed a new process for the Onboarding case type. You want to test the process and the fields to verify the UI elements collect expected results. When applied in combination, which two configurations allow you to record a set of interactions and save the test results to verify the process functionality? (Choose Two)

- A. Add explicit assertions on the UI elements
- B. Create a unit test for the Onboarding case type
- C. Create a scenario test for the Onboarding case type
- D. Add validations on the UI elements

Correct Answer: AD

QUESTION 4

An insurance claim case type is defined as follows:



If the Review claim step is configured to set the status to Pending-Investigation, when is the status of the case set to Pending-Investigation?

- A. When Investigate claim step completes
- B. When the Process claim stage starts
- C. When the Review claim step completes
- D. When the Review claim step starts

Correct Answer: B

QUESTION 5

Customers check their membership status with a company loyalty program by entering their full name and member ID number. Once the membership status is returned, the customer either abandons the case or makes changes to their membership. If the member chooses to make changes, a case ID is assigned to the request.

Which two configurations, when applied in combination, achieve this behavior? (Choose Two)

- A. Configure the stage to resolve the case.
- B. Configure the case type to create temporary cases.
- C. Add a decision step to the process.
- D. Add a Persist case step to the case life cycle.

Correct Answer: CD

QUESTION 6

Before development, your team creates a spreadsheet with work items to populate the backlog. All work items that describe business requirements are prioritized as Must have. You also create work items to address:

A future enhancement request to group a set of existing steps into a multistep form

A drop-down list that is missing one of the required options -- This work item is in progress because the missing option prevents work from being done

How do you populate the backlog directly from the spreadsheet?

- A. Create bugs
- B. Create feedback
- C. Import stories
- D. Create stories

Correct Answer: C

QUESTION 7

A government application provides field placeholder values to help users enter the correct data. The Design Lead has asked you to increase the font size on all field placeholder value components to help visually impaired users. Which configuration applies the font styling requirement on the field placeholder values in the application?

- A. Update the existing Default theme text entry
- B. Run a case type that uses the component and change the font on the view
- C. Add a new theme text entry to the application theme
- D. Upload a new application theme

Correct Answer: D

QUESTION 8

Which two of the following use cases do you implement by using one or more calculated fields? (Choose Two)

- A. A sales representative wants to quote the cost of an insurance policy based on selected coverage options.
- B. An accountant wants to list the largest order for the last month, for each customer account.
- C. A project manager wants to estimate the cost of painting a banquet hall based on labor and materials required.
- D. A certification manager wants to determine the number of exams conducted at each testing facility in the current quarter.

Correct Answer: AC

QUESTION 9

Select each description on the left and drag it to the correct field type on the right.

Select and Place:

<u>Description</u>	<u>Answer Area</u>	
	<u>Description</u>	<u>Field Type</u>
A collection of related values that makes up a single employee record		Picklist
A collection of applicable discount codes		Field group
A collection of unique shipping addresses associated with a customer account		Field group list

Correct Answer:

<u>Description</u>	<u>Answer Area</u>	
	<u>Description</u>	<u>Field Type</u>
	A collection of applicable discount codes	Picklist
	A collection of related values that makes up a single employee record	Field group
	A collection of unique shipping addresses associated with a customer account	Field group list

QUESTION 10

A manager requests a report that contains the following columns: Create Date, Case ID, Create Operator, and Work Status. You must sort the cases so the case with the most recent create date appears at the top of the list and descends in order.

How do you design the report definition to support this requirement?

- A. Add a filter condition where Create Date is greater than the current date.
- B. Make the Create Date the first column in the report.
- C. Select Highest to Lowest sort type for Create Date.
- D. Select Lowest to Highest sort type for Create Date.

Correct Answer: C

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