

# PEGAPCSA80V1\_2019<sup>Q&As</sup>

Pega Certified System Architect (PCSA) 80V1 2019

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### QUESTION 1

While testing a form, you need to verify the contents of a data page in memory. Which tool do you use to view the current contents of the data page?

- A. Case Designer
- B. The Data Explorer
- C. The Clipboard tool
- D. Live UI

Correct Answer: C

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### QUESTION 2

Identify the two requirements that are satisfied by using a data transform. (Choose two.)

- A. Display the same data on multiple user views.
- B. Convert integer data to text data.
- C. Copy an existing order to a new case.
- D. Validate the format of a property value.

Correct Answer: AC

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### QUESTION 3

You are configuring an external data source using the Integration Designer. You have the REST, Dev, Stage, and Prod endpoint URLs, and a name for the data source. What other information do you need to configure the external data source?

- A. The name of the database where the source data is stored
- B. The data views using the external data source
- C. A plan for mapping the data and REST response fields
- D. A backup endpoint URL if the configured URL refuses to connect

Correct Answer: A

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### QUESTION 4

Your online shopping application serves international customers. You need to define a Data Page that holds currency exchange rates. All users accessing the application need to use the information. The Scope of this Data Page should be

set to \_\_\_\_\_.

- A. Application
- B. Node
- C. Thread
- D. Requestor

Correct Answer: B

Reference: <http://myknowpega.com/2017/05/13/data-pages/>

### QUESTION 5

#### HOTSPOT

Select the corresponding user interface (UI) action set component for each behavior in the Answer area.

Hot Area:

<u>Behavior</u>	<u>UI Action Set Component</u>			
Get next work	<table border="1"><tr><td>Event</td></tr><tr><td>Action</td></tr><tr><td>Condition</td></tr></table>	Event	Action	Condition
Event				
Action				
Condition				
Required	<table border="1"><tr><td>Event</td></tr><tr><td>Action</td></tr><tr><td>Condition</td></tr></table>	Event	Action	Condition
Event				
Action				
Condition				
Tab key	<table border="1"><tr><td>Event</td></tr><tr><td>Action</td></tr><tr><td>Condition</td></tr></table>	Event	Action	Condition
Event				
Action				
Condition				

Correct Answer:

**Behavior**

**UI Action Set Component**

Get next work

Event
Action
Condition

Required

Event
Action
Condition

Tab key

Event
Action
Condition

**QUESTION 6**

A form listing nearby restaurants has four columns: Restaurant name Restaurant location Thumbnail image of the seating area Make reservation (check box)

You want to ensure that users have the information they need to make a reservation regardless of screen size. When viewed on a small screen, you do not need to display images.

What three configuration steps do you take to support this requirement? (Choose three.)

- A. Set the importance of the Make reservation column to Primary.
- B. Set the importance of the Restaurant name column to Primary.
- C. Set the importance of the image column to Other.
- D. Set the importance of the image column to Secondary.
- E. Set the importance of the Restaurant location and Make reservation columns to Secondary.
- F. Set the importance of the Restaurant name and Make reservation columns to Primary.

Correct Answer: BDF

### QUESTION 7

A requirement for a hotel reservation case type states that as customers change their room selection, the total cost of the reservation updates. How do you satisfy this requirement?

- A. Configure a Validate rule for the room selection step.
- B. Apply a Disable when condition to the total cost field.
- C. Add a When condition to the room selection step.
- D. Define a declare expression for the total cost field.

Correct Answer: C

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### QUESTION 8

A customer refund case type requires that an auditor receives an email notification if the refund is greater than twice the price of the item. Which recipient role do you select to configure this requirement?

- A. Configure the email to go to a work queue.
- B. Configure the email to go to a customer.
- C. Configure the email to go to an interested person.
- D. Configure the email to go to an owner.

Correct Answer: A

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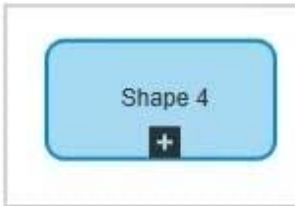
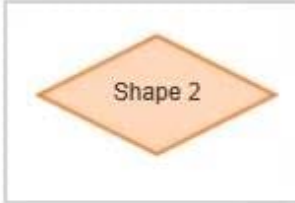
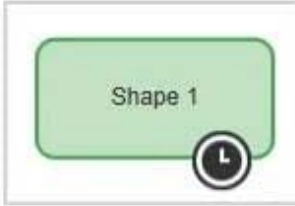
### QUESTION 9

DRAG DROP

Select each Flow Shape on the left and drag it to the correct Use Case on the right.

Select and Place:

**Flow Shape**



**Flow Shape**



**Use Case**

Call a decision rule to determine the course of flow processing based on case data.

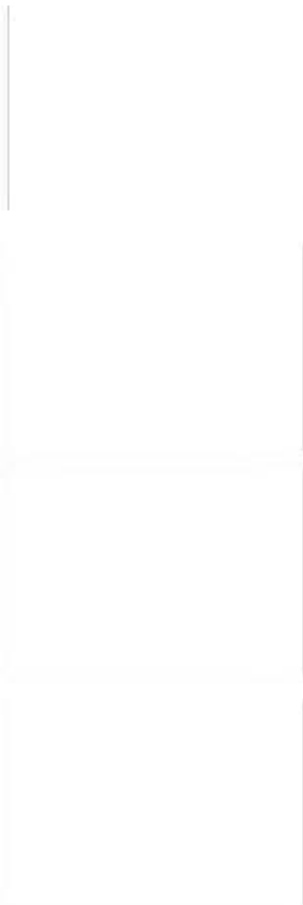
Present a form to the user to provide or review information about a case.

Execute a subprocess, then return to the current process.

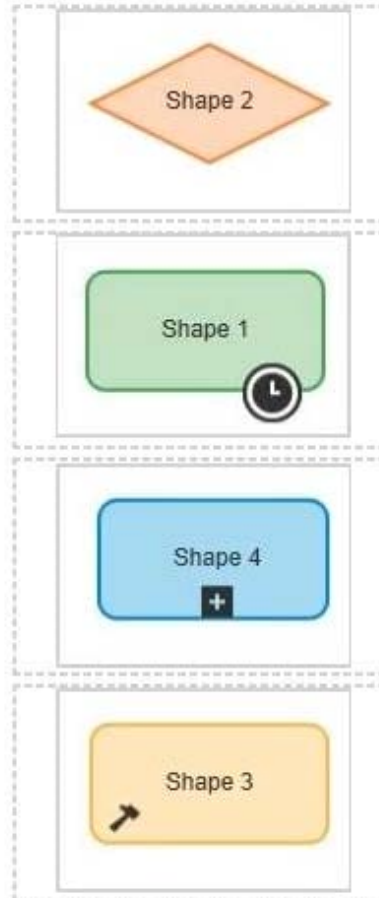
Perform an automated system action on a case.

Correct Answer:

**Flow Shape**



**Flow Shape**



**Use Case**

Call a decision rule to determine the course of flow processing based on case data.

Present a form to the user to provide or review information about a case.

Execute a subprocess, then return to the current process.

Perform an automated system action on a case.

Reference: [https://community.pega.com/sites/default/files/help\\_v731/case-management/process-modeler/cm-flow-shapes-ref.htm](https://community.pega.com/sites/default/files/help_v731/case-management/process-modeler/cm-flow-shapes-ref.htm)

**QUESTION 10**

You create an application for employees to submit timesheets. Employees enter work, vacation, and sick time for a particular week.

On the entry form, employees see a summary of the total hours entered.

After the employee submits the timesheet, the application displays remaining vacation and sick time for the employee.

To configure the form where users enter hours, select the best configuration option to calculate the total hours for the week.

- A. Use a When rule. When the value of any work, vacation, or sick time changes, the total hours change.
- B. Use declarative processing. When the value of any work, vacation, or sick time changes, the total hours change.
- C. Use procedural processing. When the value of any work, vacation, or sick time changes and the user submits the form, the total hours change.

D. Use a data transform. When the user enters the form, the data transform determines the sum of the work, vacation, and sick time properties.

Correct Answer: B

### QUESTION 11

A process routes loan requests to a specific loan officer based on the type of loan.

If the loan is a mortgage, it is routed to Adam Ross.

If the loan is for an automobile, it is routed to Julia Samuels.

If the loan is an equity line, the case is routed to Don Smith.

How do you configure a router to ensure that case advances to the correct loan officer?

- A. Route the case to a worklist using a skilled router.
- B. Route the case to a work queue using a When condition.
- C. Route the case to a work queue using a skilled router.
- D. Route the case to a worklist using a When condition.

Correct Answer: D

### QUESTION 12

#### HOTSPOT

In the Answer Area, select the appropriate correspondence configuration for each type of content.

Hot Area:

#### Content

Add JSP tags to an email

Reproduce a part of a form in the correspondence

Reference the LastName property in the correspondence

#### Correspondence Configuration

Source
Insert Property
Insert Rule

Source
Insert Property
Insert Rule

Source
Insert Property
Insert Rule

Correct Answer:



**Content**

Add JSP tags to an email

Reproduce a part of a form in the correspondence

Reference the LastName property in the correspondence

**Correspondence Configuration**

Source
Insert Property
Insert Rule

Source
Insert Property
Insert Rule

Source
Insert Property
Insert Rule

**QUESTION 13**

A reservation process allows customers to reserve a flight, hotel room, and rental car as part of a travel itinerary. Which configuration displays a check box to allow users to select travel insurance only if the itinerary includes a flight?

- A. A visible when condition applied to the check box
- B. An action set applied to the check box
- C. A declare expression configured for forward chaining
- D. A validate rule applied to the flow action

Correct Answer: B

Reference: [http://pegasystems2.http.internapcdn.net/pegasystems2/student\\_guides/c1225-student-guide.pdf](http://pegasystems2.http.internapcdn.net/pegasystems2/student_guides/c1225-student-guide.pdf) (326)

**QUESTION 14**

You configure a service level to adjust assignment urgency to 100 when the goal interval lapses. How does assignment urgency impact the deadline and passed deadline intervals?

- A. Urgency value remains at 100, but other service level processing continues.
- B. Urgency value continues to increment as configured.
- C. Service level processing is halted until the assignment is completed.
- D. The user is notified that the maximum urgency has been reached.

Correct Answer: D

**QUESTION 15**

How do you route an assignment so that any available member of the department can perform the task?

- A. Route the assignment to the admin user ID.
- B. Route the assignment to a work queue.
- C. Route the assignment separately to all members.
- D. Route the assignment to a work list.

Correct Answer: B

Reference: [http://pegasystems2.http.internapcdn.net/pegasystems2/student\\_guides/c1225-student-guide.pdf](http://pegasystems2.http.internapcdn.net/pegasystems2/student_guides/c1225-student-guide.pdf) (98)

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