

# OG0-061<sup>Q&As</sup>

IT4IT Part 1 Exam

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#### QUESTION 1

What is a key value proposition of the Detect to Correct value stream?

- A. Service lifecycle tracking through conceptual, logical, and physical domains
- B. Timely identification and prioritization of an issue
- C. Increased fulfillment efficiency through standard change deployment and automation
- D. Standardized service development and delivery

Correct Answer: B

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap08.html>

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#### QUESTION 2

Complete the sentence. The IT4IT Reference Architecture is intended to help organizations \_\_\_\_\_.

- A. adapt to change without having to re-factor the IT management architecture
- B. define, implement, and govern an innovative microservice-based architecture
- C. implement web-scale and distributed computing
- D. assess the maturity of their IT processes

Correct Answer: A

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap04.html>

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#### QUESTION 3

Which of the following is a Key Performance Indicator of the Request to Fulfill value stream?

- A. The percentage reduction in the network required for new or changed services
- B. Self-Service: Increased success rate for user self-fix
- C. Satisfied customers per service/application
- D. Arrival and departure rate of service requests

Correct Answer: D

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap07.html> (7.3)

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#### QUESTION 4

Which value stream creates the Service Release Blueprint?

- A. Strategy to Portfolio
- B. Requirement to Deploy
- C. Detect to Correct
- D. Request to Fulfill

Correct Answer: D

Reference: <https://cloudsourceblog.com/2018/04/26/building-a-hybrid-functional-reference-architecturepart-2-it4it/>

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#### **QUESTION 5**

What is a goal of the Diagnostics and Remediation functional component?

- A. To design, create, and manage Service Contracts
- B. To aggregate Events
- C. To shorten Mean Time to Repair
- D. To manage the lifecycle of Requests for Change

Correct Answer: C

Reference: [https://pubs.opengroup.org/it4it/refarch20/chap08.html#\\_Toc431202796](https://pubs.opengroup.org/it4it/refarch20/chap08.html#_Toc431202796)

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#### **QUESTION 6**

What key data object is associated with the Project functional component?

- A. IT Initiative
- B. Portfolio Backlog Item
- C. Conceptual Service
- D. Scope Agreement

Correct Answer: D

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#### **QUESTION 7**

What is the purpose of the Enterprise Architecture functional component?

- A. To log, maintain, and evaluate all demands coming into IT through a single funnel
- B. To manage creation, review, approval, and audit of all IT policies

- C. To create and manage long-term IT investment and the execution plan-of-action
- D. To manage the authoritative list of all IT investments

Correct Answer: B

Reference: [https://pubs.opengroup.org/it4it/refarch20/chap05.html#\\_Toc431202751](https://pubs.opengroup.org/it4it/refarch20/chap05.html#_Toc431202751)

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### QUESTION 8

What concept does the Reference Architecture Level 2 introduce that is not included in Level 1?

- A. Data flow between functional components
- B. The concept of Essential Attributes of data objects
- C. The concept of an event bus for the IT service backbone
- D. A formal notation

Correct Answer: A

Reference: [https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#\\_Toc473282473](https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#_Toc473282473) (4.2.4)

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### QUESTION 9

Which of the following key data objects is associated with the Service Portfolio functional component?

- A. Service Contract
- B. Conceptual Service
- C. Portfolio Backlog Item
- D. Scope Agreement

Correct Answer: B

Reference: <https://pubs.opengroup.org/it4it/refarch20/m/chap05.html> (5.4.5)

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### QUESTION 10

What does the IT4IT Information Model consist of?

- A. The Service Model and the Service Backbone
- B. Value streams and functional components
- C. Data objects and their relationships
- D. Capabilities and IT processes

Correct Answer: C

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap03.html>

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