

OG0-023^{Q&As}

ArchiMate 2 Combined Part 1 and 2 Examination

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QUESTION 1

Scenario

Please read this scenario prior to answering the Question

ArchiSurance has a partnership with ArchiBank in which the two companies market each other's consumer offerings to their own customers. Each quarter, the chief marketing officers (CMOs) of the two companies work together to plan the next quarter's promotions. First, they review each other's business objectives related to the partnership. Then, they formulate the co-operative marketing plan. The CMOs determine which offerings they will promote, the characteristics of the target customers, and the timing of each promotion. They assemble their findings into a co-operative marketing plan that is reviewed separately by the chief financial officer (CFO) of each organization. If either of the CFOs finds a problem, the CMOs must quickly work together to formulate another version of the plan. The review and reformulation process continues until both CFOs have approved a version of the plan. Then, the CMOs share the plans with their respective operations teams. Each organization's operations team configures the bank's systems to execute the joint promotions.

The cooperative marketing process is enabled by CRM software delivered as a service (SaaS). The two organizations each use separate logical instances of a multi-tenant customer relationship management (CRM) application hosted by a service provider. Each company's CRM instance is a dedicated function of the same CRM application component. The dedicated functions also share the same multi-tenant database. The component's data access layer is designed with safeguards to keep each company's data separate unless it is intentionally shared.

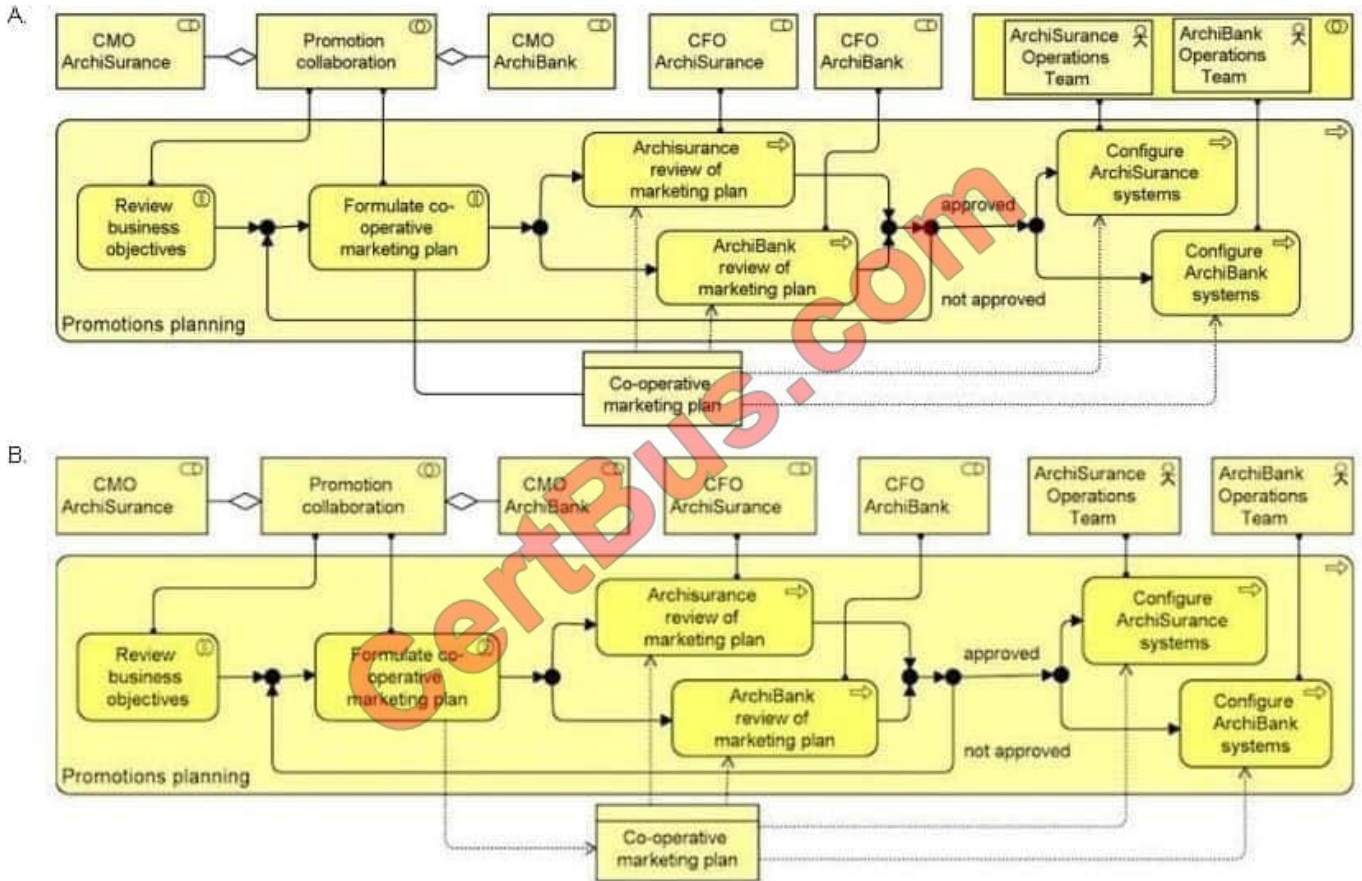
Each CRM instance has targeting, exchange and outreach sub-functions. The targeting sub-functions select customers based on criteria developed by the CMOs and configured by the operations teams. The exchange sub-functions share the selected customer profiles with each other, and the outreach sub-functions generate promotional email. In this way, each company's CRM system generates a list of target customers that the other company's CRM system uses to send promotional email.

The multi-tenant CRM application component is hosted on a large virtual server complex that is connected via a site network to a physical storage array and a commercial wide-area network (WAN) used by both companies. Both companies access their CRM systems via PCs connected to Local Area Networks (LANs) that are in turn connected to the shared commercial WAN.

Refer to the Scenario

In preparation for a presentation to investors, the ArchiSurance chief financial officer has asked you to model the business architecture of the partnership, including the executives and teams involved, the information they exchange, and the activities they perform.

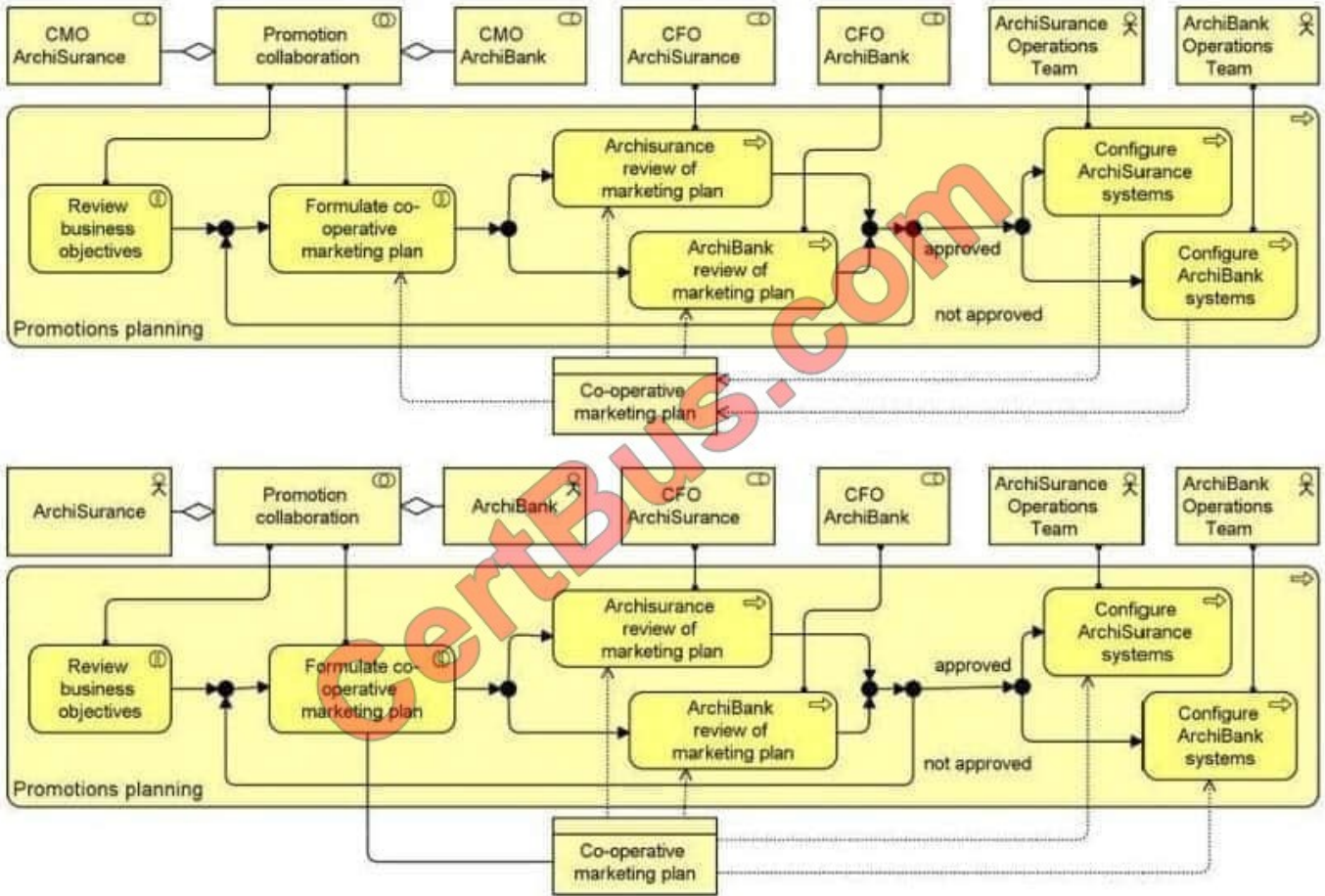
Which answer best describes this business architecture?



A. B.

C.

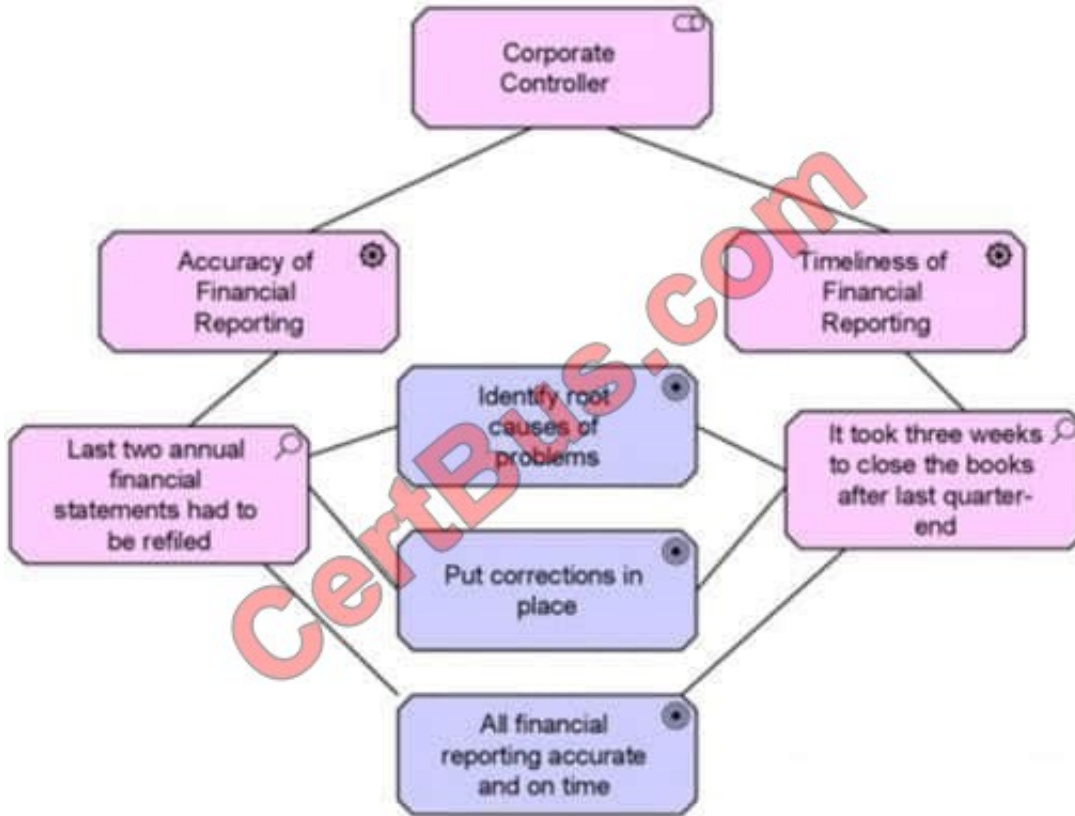
D.



Correct Answer: B

QUESTION 2

Consider the following example view:



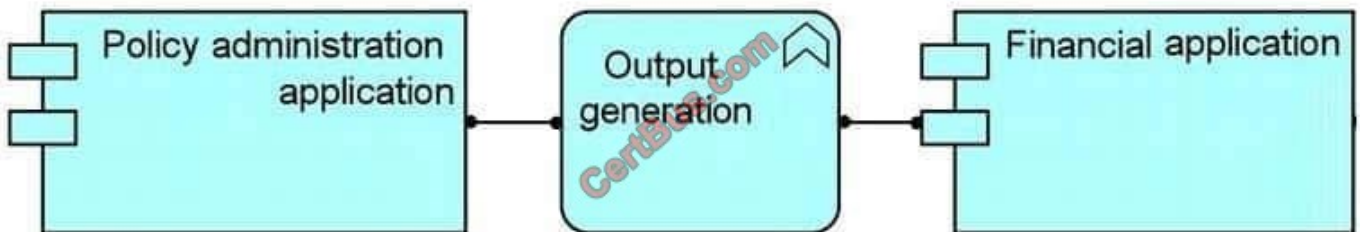
Which of the following best describes how this view could be used?

- A. To help infrastructure engineers design necessary increases in server capacity to improve the financial reporting
- B. To assign software developers to the work packages needed to address problems with the financial reporting
- C. To familiarize managers and enterprise architects with the motivations of the Corporate Controller
- D. To put in place changes to business processes to address requirements of the Corporate Controller

Correct Answer: C

QUESTION 3

Consider the following diagram:



Which of the following statements best interprets this diagram?

- A. Output generation is explicitly modeled as the collective behavior of the application components: Policy

administration application and Financial application

B. Output generation is an application service that is realized in a joint effort of the Policy administration application and the Financial application

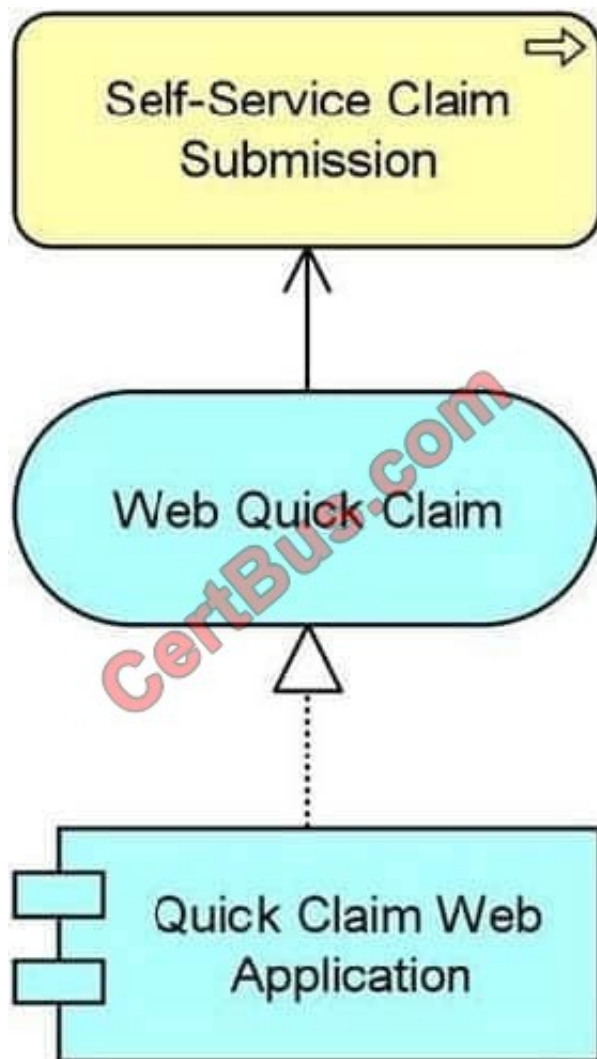
C. Output generation is behavior that is present in the Policy administration application as well as in the Financial application

D. Output generation represents the application collaboration of the Policy administration application and Financial application

Correct Answer: C

QUESTION 4

Consider the following ArchiMate diagram:



Which ArchiMate Layers are represented by concepts in this diagram?

A. Business and Technology

B. Business and Application

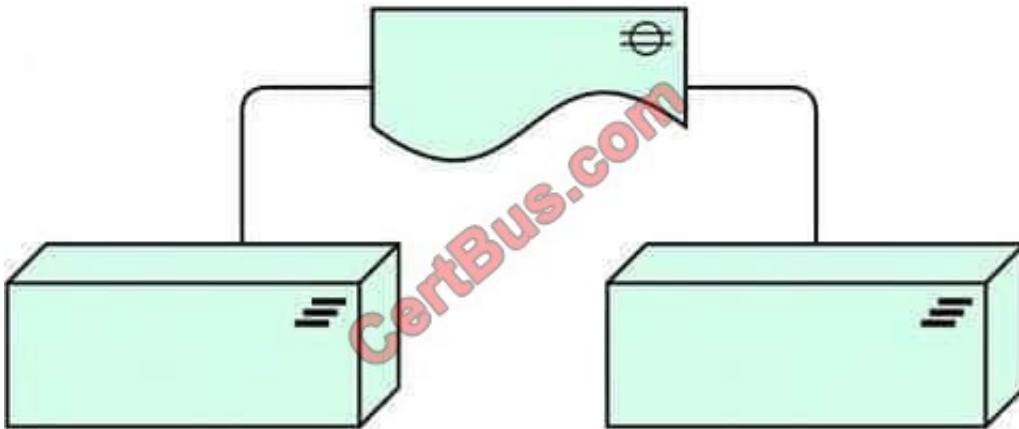
C. Application and Infrastructure

D. Process and Software

Correct Answer: B

QUESTION 5

Consider the following diagram:



Which of the following best describes what this diagram represents?

A. Two plateaus with a transition architecture

B. A deliverable exchanged between two projects

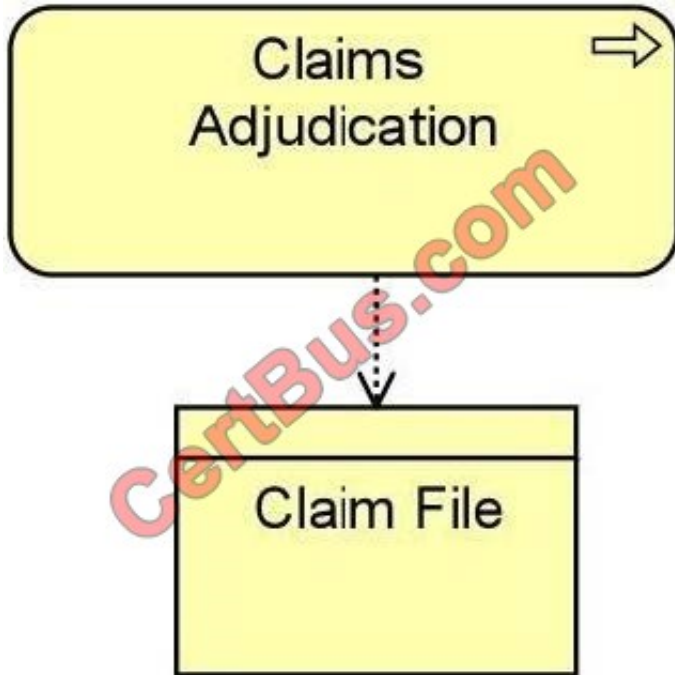
C. A gap associated with two plateaus

D. Two nodes connected by a communication path

Correct Answer: C

QUESTION 6

All ArchiSurance divisions use a Claims Adjudication Process specific to their lines of business to determine whether a claim should be paid as well as the payment amount, Consider the following diagram:



Which of the following statements is expressed by the diagram?

- A. The Claims Adjudication Process realizes the Claim File
- B. Claims are filed after the Claims Adjudication process is complete
- C. The Claims Adjudication team relies on the Claim File to get its work done
- D. The Claims Adjudication process accesses the Claim File

Correct Answer: D

QUESTION 7

Scenario Please read this scenario prior to answering the question

ArchiSurance senior management, board members, customers and major stockholders have long been concerned about disaster resiliency in light of the company's heavy reliance on a single data center. The data center is located in an area that is prone to flooding and earthquakes, according to expert assessments done by consultants retained for this purpose. In addition, the data center is located under a busy cafeteria, and water occasionally leaks through its ceiling.

To address these problems, ArchiSurance has developed a plan to move from its current data center to a pair of ready-to-use data centers in separate cities. The data center move is designed to reduce the risk of business interruption, reduce both planned and unplanned downtime for critical applications, and reassure ArchiSurance stakeholders. However, a number of limitations make the planned transition to the new data centers particularly challenging. A number of critical ArchiSurance applications cannot be offline for more than an hour, and any downtime for these application must only occur in certain four-hour windows each weekend. Also, the move cannot occur during quarterly or year-end closing periods in order to avoid interrupting critical processing. Fulfillment of these specific type of requirements will reduce the risk of business interruption from the data center move activities themselves.

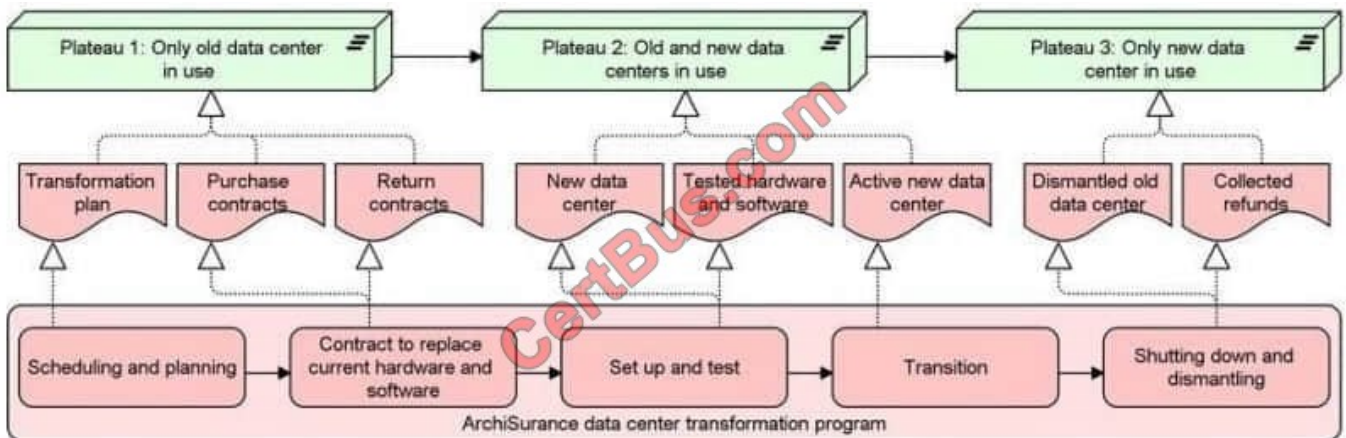
ArchiSurance management has therefore planned a multi-phase data center transformation program. All of the activities

in each phase are necessary to ensure a progression of stable and fully functional data center configurations. The first phase consists of detailed scheduling and planning to produce a comprehensive transformation plan that meets ArchiSurance timing and scheduling requirements. During the second phase, ArchiSurance is to contract for the hardware and software required for the new datacenters, as well for refunds for the hardware and software to be returned from the current data center once it is shut down. During the third phase, the new data centers are to be set up, and the new hardware and software are to be tested in parallel with what is already in production. The actual transition between the old and new data centers occurs in the fourth phase, and the fifth phase involves shutting down and dismantling the old data center, and returning its hardware and software for contracted refunds. Phases two through five are each to be initiated when specific conditions are met in the previous phase.

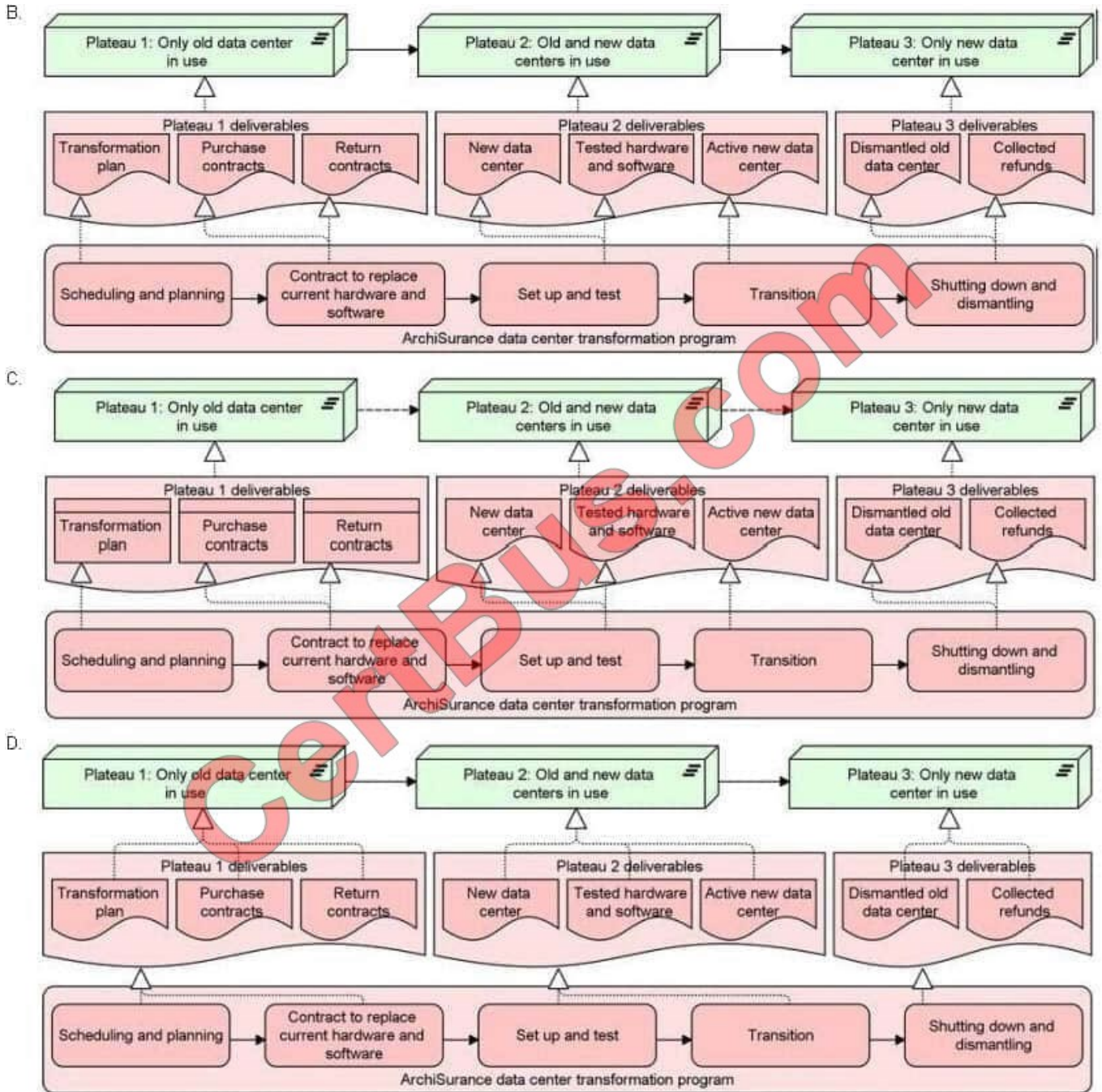
Refer to the Scenario

The newly hired program manager for data center transformation has asked you to describe the program implementation plan. You must express each of the plan phases as a separate work package with specific deliverables. You must also show the relationships between phases along with how each phase contributes to a particular stable data center state.

Which answer provides the best description?



A.

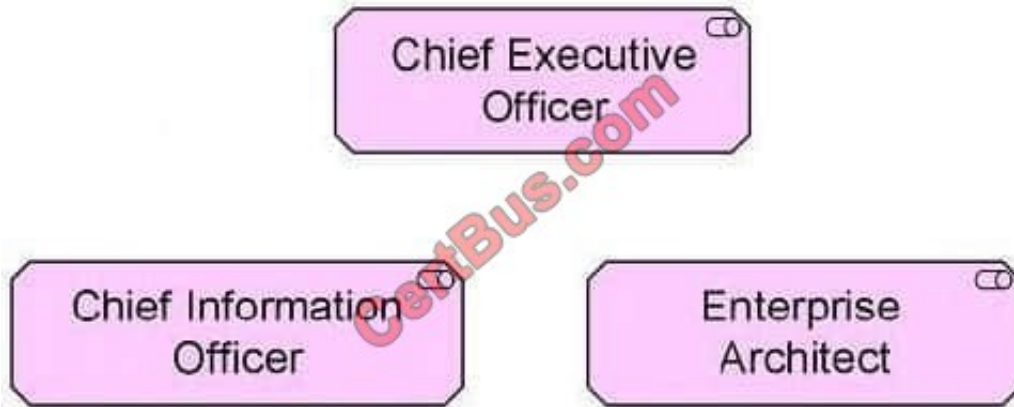


B. C. D.

Correct Answer: B

QUESTION 8

The following diagram shows a typical group of stakeholders:



Which ArchiMate viewpoint abstraction level would support these stakeholders for the purpose of change management?

- A. Coherence
- B. Designing
- C. Details
- D. Overview

Correct Answer: D

QUESTION 9

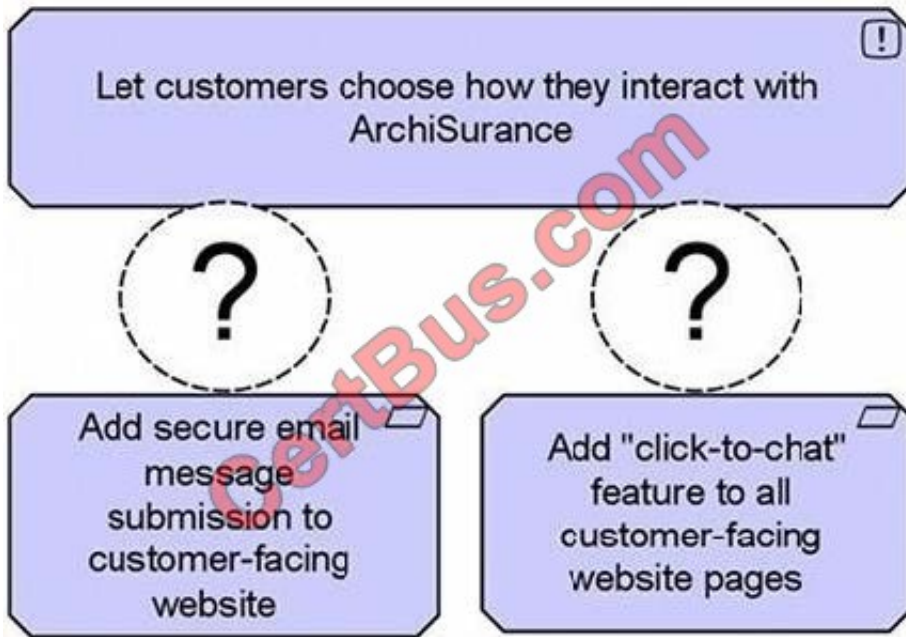
Which of the following phases of the TOGAF ADM correspond most closely to the ArchiMate Motivation Extension?

- A. Preliminary, Architecture Vision, Requirements Management
- B. Opportunities and Solutions, Migration Planning, Implementation Governance
- C. Architecture Change Management
- D. Business Architecture, Information Systems Architectures, Technology Architecture

Correct Answer: A

QUESTION 10

The following diagram uses ArchiMate Motivation Extension concepts. The concepts at the bottom of the diagram fulfill the concept at the top of the diagram.



What is the correct relationship between the bottom concepts and the top concept to show this situation?

- A. access
- B. realize
- C. specialize
- D. aggregate

Correct Answer: B

QUESTION 11

Scenario

Please read this scenario prior to answering the question

The ArchiSurance IT Operations (IT Ops) department has five core responsibilities, and continuously executes a core business process for each responsibility. (1) The Batch Ops process makes sure that batch jobs execute completely, successfully, and on time, consistent with their service level agreements (SLAs).

(2)

The Online Ops process makes sure that all web applications and content delivery services are available and performing according to their SLAs.

(3)

The Security Ops process protects ArchiSurance IT operations from being damaged by malicious or careless incidents.

(4)The User Support process assists users of ArchiSurance systems with problems or requests. (5) The Continuous

Improvement process monitors and measures the performance of each of the other processes and works to solve problems and optimize use of ArchiSurance resources. In order to enable monitoring, each of the other processes generates monitoring data that is read by the Continuous Improvement process.

The processes in the System Ops category, which are Batch Ops, Online Ops and Security Qds, each have a separate sub-process for incident management. These sub-processes are triggered, respectively, by Batch, Online and Security Incidents. One of the first steps in each incident management sub-process, is to pass an Incident Alert to each of the other System Ops processes. This is accomplished by posting the alert to the Alert Buffer. The Batch Ops process uses a schedule that lists all batch jobs and their dependencies. The schedule is used by two Batch Ops sub-processes. The Batch Planning sub-process updates this schedule for use by the Execution Management sub-process.

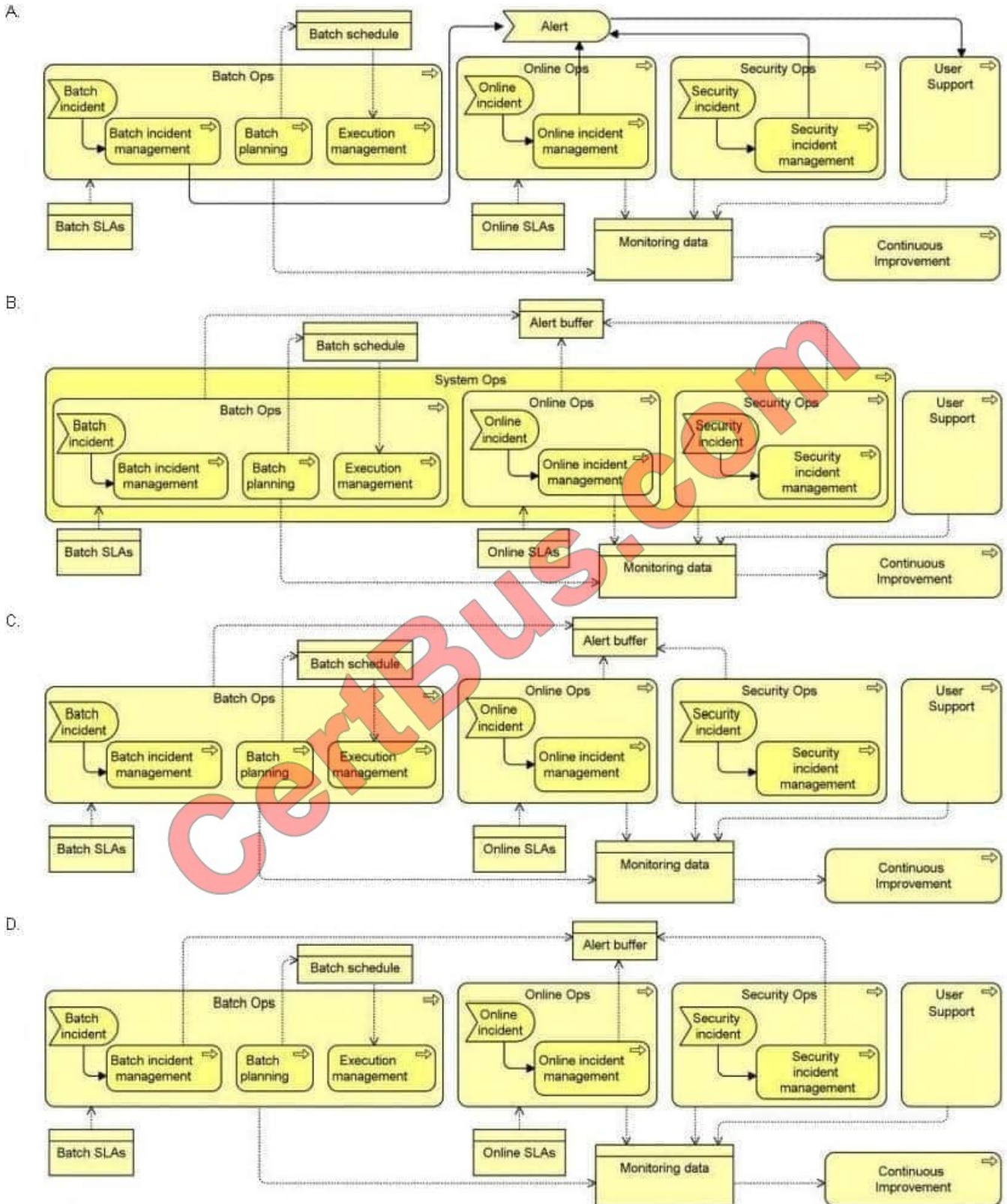
The Batch Ops process uses a number of applications that interact with each other. The Batch Scheduler application enables users to manage a database of jobs, job schedules and dependencies, and launches batch jobs according to the database. The Batch Monitor application uses the job schedules as a reference to monitor job execution, and reports all exceptional conditions to the both the Batch Scheduler and the Incident Handler applications via the Alert Buffer described earlier in the scenario. The Incident Handler refers to a set of business rules to determine the systems and individuals that must be notified of each incident. Based on these determinations, the Incident Handler produces appropriate notifications.

Due to their criticality, the Batch Scheduler, Batch Monitor and Incident Handler applications are hosted redundantly in multiple geographically distributed data centers. In each data center, the three applications are hosted on a fully redundant virtual server cluster. Each cluster is connected to two site local area networks, each of which connects to a separate physical storage array.

Refer to the scenario

As part of an IT service management initiative, you have been asked to model the operations management business processes and sub-processes, including their relationships, the events that trigger them and the information they exchange.

Which answer provides the most complete and accurate model?



A. B. C. D.

Correct Answer: D

QUESTION 12

Consider the following statement:

1.

An application component is a self-contained unit of functionality.

2.

An application component may perform one or more application functions.

3.

The name of an application component should preferably be a noun.

Which of the following answers regarding the statement is correct?

A. 1 and 2 are correct, 3 is not correct

B. 2 and 3 are correct, 1 is not correct

C. 1 and 3 are correct, 2 is not correct

D. 1, 2 and 3 are all correct

Correct Answer: D

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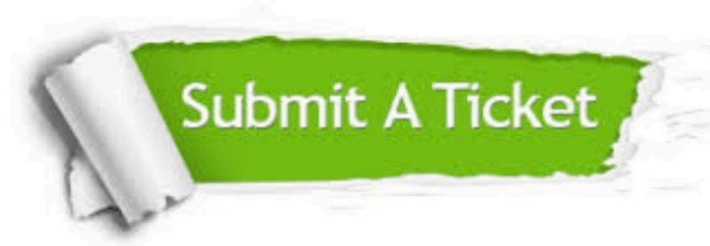
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