

MS-700^{Q&As}

Managing Microsoft Teams

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QUESTION 1

Your company has a Microsoft 365 subscription that uses an Azure Active Directory (Azure AD) tenant named contoso.com.

You need to prevent guest users in the tenant from using cameras during Microsoft Teams meetings.

Solution: From the Microsoft 365 admin center, you modify the Sharing settings.

Does this meet the goal?

- A. Yes
- B. No

Correct Answer: B

QUESTION 2

You have a Microsoft 365 E5 subscription that is linked to an Azure Active Directory (Azure AD) tenant. The tenant contains the groups shown in the following table.

Name	Type
Group1	Distribution
Group2	Security
Group3	Microsoft 365
Group4	Mail-enabled security

You need to create a new team by using the Microsoft Teams client. Which group can you use to create the new team?

- A. Group4
- B. Group1
- C. Group2
- D. Group3

Correct Answer: D

Reference: <https://support.microsoft.com/en-us/office/create-a-team-from-an-existing-group-24ec428e-40d7-4a1a-ab87-29be7d145865>

QUESTION 3

HOTSPOT

You have a Teams deployment that contains the following teams:

1.

Marketing

2.

Sales

You plan to create new channels to meet the following requirements:

1.

The Sales team must collaborate on customer reviews.

2.

The Marketing team must collaborate with the Sales team on a product rollout.

You need to recommend which types of channels to use for the teams.

What should you recommend for each team? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Sales: ▼

- Private
- Shared
- Standard

Marketing: ▼

- Private
- Shared
- Standard

Correct Answer:



QUESTION 4

SIMULATION Please wait while the virtual machine loads. Once loaded, you may proceed to the lab section. This may take a few minutes, and the wait time will not be deducted from your overall test time. When the Next button is available, click it to access the lab section. In this section, you will perform a set of tasks in a live environment. While most functionality will be available to you as it would be in a live environment, some functionality

(e.g. copy and paste, ability to navigate to external websites) will not be possible by design.

Scoring is based on the outcome of performing the tasks stated in the lab. In other words, it doesn't matter how you accomplish the task, if you successfully perform it, you will earn credit for that task.

Labs are not timed separately, and this exam may have more than one lab that you must complete. You can use as much time as you would like to complete each lab. But you should manage your time appropriately to ensure that you are

able to complete the lab(s) and all other sections of the exam in the time provided.

Please note that once you submit your work by clicking the Next button within a lab, you will NOT be able to return to the lab.

You may now click next to proceed to the lab.

Username and password.

Use the following login credentials as needed:

To enter your username, place your cursor in the Sign in box and click on the username below.

To enter your password, place your cursor in the Enter password box and click on the password below.

Microsoft 365 Username:

admin@XXXXXXXXXXXX.onmicrosoft.com

Microsoft 365 Password: XXXXXXXXXXXXX

If the Microsoft 365 portal does not load successfully in the browser, press CTRL-K to reload the portal in a new browser tab.

The following information is for technical support purposes only:

Lab Instance: 26178313

Task 7

You need to acquire a dedicated Microsoft dial-in bridge number from either 431 or 343 area codes in Canada.

To complete this task, sign in to the Microsoft 365 portal.

Correct Answer: Check the answer in explanation.

Change the settings for an Audio Conferencing bridge using the Microsoft Teams admin center

When you are setting up Audio Conferencing in Microsoft 365 or Office 365, you will receive phone numbers for your users from what is called an audio conferencing bridge. A conferencing bridge can contain one or more phone numbers.

These phone numbers are used when callers dial in to a meeting. The phone number is included at the bottom of the Teams meeting invite.

Step 1: In the Microsoft Teams admin center, in the left navigation, go to Meetings > Conference bridges.

Step 2: At the top of the Conference bridges page, click Bridge settings.

Step 3: In the Bridge settings pane, select Names or phone numbers When users dial in to a meeting, their phone number will be played when they join it.

Step 4: Select Country Canada.

Step 4: Select either the 431 or 343 area code.

Step 5: Click Save.

Reference: <https://learn.microsoft.com/en-us/microsoftteams/change-the-settings-for-an-audio-conferencing-bridge>

QUESTION 5

Your company has a Microsoft 365 subscription that uses Microsoft Teams.

You purchase an app named App1 from the Microsoft Teams Store.

You need to add App1 to the Microsoft Teams client for a specific group of users.

Which two actions should you perform from the Microsoft Teams admin center? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. From the Meeting settings, modify the Network settings.

- B. From App setup policies, create a new app setup policy.
- C. From App setup policies, modify the global app setup policy.
- D. From the properties of each user, edit the assigned policies.
- E. From the Org-wide settings, modify the Devices settings.

Correct Answer: BD

Reference: <https://docs.microsoft.com/en-us/microsoftteams/teams-app-setup-policies>

QUESTION 6

You have a Microsoft 365 subscription that uses Microsoft Teams.

You plan to deploy Microsoft Teams voice.

Which two settings require a resource account? Each correct answer presents part of the solution.

NOTE: Each correct selection worth one point.

- A. Call park policies
- B. Auto attendant
- C. Call queues
- D. Emergency polices
- E. Guest access

Correct Answer: BC

Reference: <https://docs.microsoft.com/en-us/microsoftteams/manage-resource-accounts>

QUESTION 7

SIMULATION Please wait while the virtual machine loads. Once loaded, you may proceed to the lab section. This may take a few minutes, and the wait time will not be deducted from your overall test time. When the Next button is available, click it to access the lab section. In this section, you will perform a set of tasks in a live environment. While most functionality will be available to you as it would be in a live environment, some functionality

(e.g. copy and paste, ability to navigate to external websites) will not be possible by design.

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To enter your password, place your cursor in the Enter password box and click on the password below.

Microsoft 365 Username:

admin@XXXXXXXXXX.onmicrosoft.com Microsoft 365 Password: XXXXXXXXXXXX If the Microsoft 365 portal does not load successfully in the browser, press CTRL-K to reload the portal in a new browser tab.

The following information is for technical support purposes only:

Lab Instance: 26178313

Task 6

You need to configure a virtual receptionist for your company's main office located at 1 Microsoft Way, Redmond. The solution must meet the following requirements:

1.

Callers must press 1 for the company directory to lookup by name.

2.

Callers must press 0 to hear the company address.

3.

Callers must be offered the same menu at all times. To complete this task, sign in to the Microsoft 365 portal.

Correct Answer: Check the answer in explanation.

Auto attendants allow you to set up menu options to route calls based on caller input. Menu options for an auto attendant--such as "For Sales, press 1--For Services press 2"--let an organization provide a series of choices that guide callers to their destination quickly, without relying on a human operator to handle incoming calls.

Step 1: To set up an auto attendant, in the Teams admin center, expand Voice, select Auto attendants, and then select Add.

1.

Type a name for the auto attendant in the box at the top.

(Can skip 2 to 4)

2.

To designate an operator, specify the destination for calls to the operator. This designation is optional but

recommended. Set the Operator option to allow callers to break out of the menus and speak to a designated person.

3.

Specify the time zone for this auto attendant. The time zone is used for calculating business hours if you create a separate call flow for after hours.

4.

Specify the time zone for this auto attendant. The time zone is used for calculating business hours if you create a separate call flow for after hours.

Step 2: Set up the basic call flow

Set a greeting (skip)

Route the call

Step 3: In Route the call select Play menu options.

Step 4: For Play menu option 0 select Play an audio file (which will play the company address)

Step 5: For Play menu option 1 select directory search.

Reference: <https://learn.microsoft.com/en-us/microsoftteams/create-a-phone-system-auto-attendant>

QUESTION 8

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. All users in your company have a Microsoft 365 E3 license.

All users use Microsoft Teams for collaboration.

Sales users in the company frequently invite potential customers to Microsoft Teams meetings. The potential customers do not have guest accounts.

Sales users report that the potential customers are unable to join the meetings.

You need to configure the system to enable the potential customers to join the meetings.

What should you do?

- A. Enable the Anonymous users can join a meeting in the Meeting settings.
- B. Configure the Automatically admit users to Everyone setting in the global meeting policy.
- C. Enable the Allow guest access in Teams in the Org-wide settings.
- D. Configure the Automatically admit users to Everyone in your organization setting in the global meeting policy.

Correct Answer: A

QUESTION 9

HOTSPOT

You have a Microsoft 365 subscription that uses Microsoft Teams.

You need to analyze the following:

1.

The call and meeting quality of individual users

2.

The call and meeting quality trends of your company

What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

The call and meeting quality of individual users:

<input type="checkbox"/>	Call analytics
<input type="checkbox"/>	Quality of Service (QoS)
<input type="checkbox"/>	Call Quality Dashboard (CQD)

The call and meeting quality trends of the company:

<input type="checkbox"/>	Call analytics
<input type="checkbox"/>	Quality of Service (QoS)
<input type="checkbox"/>	Call Quality Dashboard (CQD)

Correct Answer:

The call and meeting quality of individual users:

<input checked="" type="checkbox"/>	Call analytics
<input type="checkbox"/>	Quality of Service (QoS)
<input type="checkbox"/>	Call Quality Dashboard (CQD)

The call and meeting quality trends of the company:

<input type="checkbox"/>	Call analytics
<input type="checkbox"/>	Quality of Service (QoS)
<input checked="" type="checkbox"/>	Call Quality Dashboard (CQD)

<https://learn.microsoft.com/en-us/microsoftteams/quality-of-experience-review-guide>

QUESTION 10

HOTSPOT

You need to implement the planned changes for the marketing department and the project management department. The solution must meet the technical requirements.

Which type of channel should you use for each department? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Marketing:

	▼
Private	
Shared	
Standard	

Project management:

	▼
Private	
Shared	
Standard	

Correct Answer:

Answer Area

Marketing:

	▼
Private	
Shared	
Standard	

Project management:

	▼
Private	
Shared	
Standard	

QUESTION 11

You have a Microsoft 365 E5 subscription that uses Microsoft Teams.

Users report that their presence information is available to external partners.

You need to ensure that the presence information is available only to the external partners on the users' contact lists.

What should you do?

- A. From PowerShell, run `Set-CsTenantFederationConfiguration AllowFederatedUsers $false`.
- B. From PowerShell, run `Set-CsPrivacyConfiguration -EnablePrivacyMode $true`.
- C. From the Microsoft Teams admin center, add the external partners to the Allow only specific external domains list.
- D. From External collaboration settings in the Azure Active Directory admin center, configure Guest user access restrictions.

Correct Answer: B

EnablePrivacyMode If True, gives users the opportunity to enable the advanced privacy mode. In advanced privacy mode, only people on your Contacts list will be allowed to view your presence information. If False, your presence information will be available to anyone in your organization. The default value is False.

<https://learn.microsoft.com/en-us/powershell/module/skype/Set-CsPrivacyConfiguration?redirectedfrom=MSDN&view=skype-ps#-enableprivacymode>

QUESTION 12

Your company has a Microsoft 365 subscription that uses Microsoft Office 365 E5 licenses and Azure Active Directory Premium Plan 1 licenses.

You have a team named Sales that contains all the users in the company's sales department.

You hire several new users in the sales department.

You discover that the new employees are never added to the team.

You need to ensure that when new sales department users are hired, they are added automatically to the team.

What should you do?

- A. From the Microsoft Teams client, modify the settings of the Sales team.
- B. From the Azure Active Directory admin center, modify the membership type of the Sales group.
- C. From the Microsoft Teams admin center, modify the properties of the Sales team.
- D. From the Microsoft 365 admin center, modify the settings of the Sales group.

Correct Answer: B

Reference: <https://docs.microsoft.com/en-us/microsoftteams/dynamic-memberships> <https://docs.microsoft.com/en-us/azure/active-directory/users-groups-roles/groups-change-type>

QUESTION 13

Your company has a Microsoft 365 subscription.

You need to prevent users from using Microsoft Teams to communicate with users in a partner company that uses an email domain named litewareinc.com.

What should you do from the Microsoft Teams admin center?

- A. Turn off guest access.
- B. Create a new messaging policy.
- C. Modify the External access settings.
- D. Create a new meeting policy.

Correct Answer: C

QUESTION 14

Your company uses Microsoft Teams.

The company has 10 corporate images.

You want to provide the images to users as custom backgrounds for Teams meetings.

You need to make the backgrounds available to Teams users.

What should you configure?

- A. Meeting policies
- B. Team templates
- C. Meeting settings
- D. Teams settings

Correct Answer: A

<https://learn.microsoft.com/en-us/microsoftteams/custom-meeting-backgrounds>

QUESTION 15

You work as a Systems Administrator for your company. The company has recently purchased a subscription to Microsoft 365.

All users in the company have a Microsoft 365 E3 license.

You plan to deploy Microsoft Teams to all company users.

You need to ensure that only company managers can create teams in Microsoft Teams.

Which of the following should you do first?

- A. Add all the managers to a Microsoft Team.
- B. Add all the managers to a universal distribution group.
- C. Add all the managers to an Office 365 group.
- D. Add all the managers to a universal security group.

Correct Answer: D

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