

# LSSWB<sup>Q&As</sup>

Lean Six Sigma White Belt

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#### QUESTION 1

Which of the following statement is true about LTPD (Lot Tolerance Percent Defective)?

- A. LTPD is the collected data which shows the defective products in a lot.
- B. LTPD represents the company's loss for producing defective products.
- C. This is the method of calculating the percentage of accepted and rejected products.
- D. LTPD is the lowest quality of any product that can be accepted.

Correct Answer: D

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#### QUESTION 2

What do you understand by Mura in six sigma?

- A. Mura is known as the raw materials.
- B. Mura is the name of a product.
- C. Mura is the term of waste.
- D. Mura is the term of unused elements.

Correct Answer: C

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#### QUESTION 3

Half the tolerance is equal to the distance from the target to the upper specification limit.

- A. True
- B. False

Correct Answer: A

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#### QUESTION 4

A Six Sigma level is calculated by which of the following equations:

- A.  $(\text{Opportunities} - \text{Defects}) / \text{Opportunities} \times 100$
- B.  $(\text{Opportunities} + \text{Defects}) / \text{Opportunities} \times 100$
- C.  $(\text{Defects} - \text{Opportunities}) / \text{Defects} \times 100$
- D.  $(\text{Defects} + \text{Opportunities}) / \text{Defects} \times 100$

Correct Answer: A

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#### QUESTION 5

The perfection level of Six sigma is 99.38%.

- A. True
- B. False

Correct Answer: B

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#### QUESTION 6

Who can have an impact on the success of a health care facility?

- A. Patients and their families
- B. Senior Administration
- C. Hospital Staff
- D. Department Heads
- E. A, B, and D only
- F. All of the above

Correct Answer: F

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#### QUESTION 7

Which of the following is NOT a common misconception of the Six Sigma Methodology?

- A. Six Sigma can fix anything.
- B. Six Sigma is too expensive.
- C. Six Sigma is concerned with metrics and ignores common sense.
- D. Six Sigma aims to reduce defects in hopes of increasing profitability.

Correct Answer: D

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#### QUESTION 8

In the Six Sigma "DMAIC" improvement framework, the letter "M" stands for:

- A. Multiply

- B. Minimize
- C. Magnify
- D. Measure

Correct Answer: D

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#### **QUESTION 9**

The core idea behind this philosophy is to maximize customer value while minimizing waste.

- A. Lean
- B. Less Inventory
- C. Define Phase
- D. Waste

Correct Answer: A

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#### **QUESTION 10**

Which of the following statement is correct about Project Charter?

- A. This is the full information book of a project.
- B. This is the balanced sheet of any company.
- C. This is the estimated cost table of any project.
- D. This is the chartered accounts report for a project.

Correct Answer: A

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#### **QUESTION 11**

What is flowcharting in sigma belt?

- A. It is a diagram, which displays the steps of a process.
- B. It is a chart, which shows the total production rate of a process.
- C. It is a chart of production in six Sigma.
- D. It is a measuring process to measuring the average spread of data.

Correct Answer: A

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#### QUESTION 12

Which of the following methods seeks to effect positive change in processes and organizations by using a set of practical tools to address business issues and process problems?

- A. BPR (Business Process Reengineering)
- B. TQM (Total Quality Management)
- C. Rummler-Brache
- D. Six Sigma Methodologies
- E. Lean
- F. This statement can apply to more than one of the above.

Correct Answer: F

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#### QUESTION 13

The following Process Improvement Methodologies are used in many Health Care facilities:

- A. DMAIC
- B. PDCA
- C. LEAN
- D. All of the above

Correct Answer: D

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#### QUESTION 14

Which of the following is true about Shewhart Chart?

- A. This chart is made for determining the growth of a company
- B. It shows whether the process of a business is reliable or not.
- C. It represents the growth of the process of any business.
- D. None of the above.

Correct Answer: B

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#### QUESTION 15

Which of the following is NOT a key element of TQM (Total Quality Management) initiatives?

A. Teamwork

B. Ethics

C. Integrity

D. Ingenuity

Correct Answer: D

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