

# JK0-802<sup>Q&As</sup>

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#### QUESTION 1

A technician is setting up new partitions on a 1TB drive for the purpose of running multiple operating systems. Which of the following represents the MAXIMUM number of primary partitions the drive can hold?

- A. 4
- B. 8
- C. 64
- D. 1024

Correct Answer: A

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#### QUESTION 2

Which of the following commands will allow a user to discover their IP address, subnet, and DNS?

- A. IPCONFIG
- B. NETSTAT -A
- C. NSLOOKUP
- D. IPCONFIG /ALL

Correct Answer: D

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#### QUESTION 3

A network printer has quit printing from all connected customers. No error messages are displayed on the printer and the network connection is working. Which of the following is the FIRST troubleshooting step for the technician to try?

- A. Check port on switch
- B. Reboot the printer
- C. Print configuration page
- D. Clear print queue

Correct Answer: C

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#### QUESTION 4

Which of the following is the BEST tool for a technician to use to make sure the network wires are securely fastened in a wall jack?

- A. Crimper
- B. Small flat screwdriver
- C. Wire strippers
- D. Punch down

Correct Answer: D

Reference: <http://www.computercablestore.com/punch-down.aspx>

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#### QUESTION 5

An Android mobile device will easily synchronize with which of the following services? (Select TWO)

- A. Email
- B. SMS
- C. Passwords
- D. Calendar
- E. Incoming calls

Correct Answer: AD

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#### QUESTION 6

After a recent power spike, a user upgrades their motherboard. However, every time they try to turn their workstation on, it only crashes and performs a core dump. All hard drives and processors are compatible with the new motherboard. Which of the following symptoms has MOST likely occurred?

- A. Fans spin but no power to other devices
- B. Missing operating system
- C. System only works in Safe Mode
- D. Stop error

Correct Answer: D

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#### QUESTION 7

By default, a file or folder will receive its NTFS permissions from the parent folder. Which of the following does this describe?

- A. Permission propagation

- B. Single sign-on
- C. Client-side virtualization
- D. Proxy settings
- E. Recovery image
- F. Inheritance

Correct Answer: F

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#### QUESTION 8

From which of the following tools can a technician locate the PID of an application?

- A. Local Security Policy
- B. MSCONFIG
- C. Computer Management
- D. Task Manager

Correct Answer: D

Reference: [http://www.ehow.com/about\\_5255845\\_pid-task-manager.html](http://www.ehow.com/about_5255845_pid-task-manager.html)

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#### QUESTION 9

A technician would like to map a network drive. Which of the following indicates the correct path for mapping a network drive?

- A. \\share\servername
- B. \\username\servername
- C. \\password\share
- D. \\servername\share

Correct Answer: D

Reference: <http://compnetworking.about.com/od/windowsxpnetworking/ht/mapnetworkdrive.htm>

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#### QUESTION 10

Which of the following common security threats could be occurring when a user receives an email with a link to login and change their username and password?

- A. Phishing

- B. DDoS
- C. Malware
- D. Spoofing

Correct Answer: A

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#### QUESTION 11

A technician wants to create a new logical volume on a machine. Which of the following Windows 7 utilities will allow a technician to perform this action?

- A. DISKPART
- B. FORMAT
- C. CHKDSK
- D. FDISK

Correct Answer: A

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#### QUESTION 12

A technician is concerned that archiving computers over the network is taking too long to finish each night. A vendor suggests incremental backups. Incremental backups would accomplish which of the following?

- A. Limited number of computers would be fully archived each night
- B. Backup an increasing number of files until the backup window closes
- C. Backup only changed items on each computer
- D. Limited number of directories on each computer each night

Correct Answer: C

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#### QUESTION 13

Which of the following mobile device features is responsible for shifting the device display orientation?

- A. Device calibration
- B. Gyroscope
- C. GPS
- D. Accelerometer

Correct Answer: B

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#### QUESTION 14

Ann, a user, reports that a newly purchased laptop is only showing 65GB total on the C. drive, but she purchased a 100GB hard drive. Which of the following is MOST likely the cause of this difference?

- A. The unavailable space is set aside for Windows system files
- B. The manufacturer provided a factory recovery partition
- C. Corrupted data is being stored in the unused space
- D. The partition was setup incorrectly and needs to be extended

Correct Answer: B

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#### QUESTION 15

Which of the following security measures is usually found in a laptop?

- A. Biometrics
- B. Bollard
- C. Hypervisor
- D. Key fobs

Correct Answer: A

Reference: <http://searchsecurity.techtarget.com/definition/biometrics>

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