

# HP2-N46<sup>Q&As</sup>

Selling HP Automation and Cloud Management Software Solutions

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### QUESTION 1

In a customer conversation, which differentiator for Cloud Service Automation should you emphasize that clearly distinguishes HP from competitors?

- A. provides end-to-end application provisioning
- B. drives new levels of resource utilization and staff productivity by integrating virtualized IT services
- C. provides cloud services that are located behind an organization's firewall
- D. facilitates hand-off between IT silos

Correct Answer: A

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### QUESTION 2

What is the correct value proposition for the HP Software Database and Middleware Automation solution?

- A. monitors administrative tasks such as provisioning, compliance, patching, and release management associated with databases and application servers
- B. reduces downtime and mean time to repair (MTTR) through root-cause analysis that maintains accuracy for databases and application servers
- C. prevents unauthorized security breaches of environments hosting back-end databases
- D. delivers industry-standard best practices to address challenges around compliance, middleware, and database patching, and code release

Correct Answer: A

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### QUESTION 3

Which customer profile is the best target for HP Software Process Orchestration solutions? (Select three.)

- A. customers with poor communication and hand-off between IT domains
- B. customers with a heavy reliance on proprietary scripting methods
- C. customers failing SLAs due to high mean time to repair (MTTR)
- D. customers who want a modern and powerful virtual user generator
- E. customers who want to cut costs by reducing application performance issues in production customers with high server-to-administrator ratios

Correct Answer: ABE

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#### QUESTION 4

Which specific challenges are faced by operations personnel and solved by the HP Software Server Automation Ultimate Edition solution? (Select two.)

- A. need to significantly increase server-to-administrator ratios due to a large increase in virtual server estate
- B. lacking a pro-active performance monitoring solution for public cloud environments
- C. no single-view into the customer's hybrid, heterogeneous, distributed data centers
- D. no automatic tracking of storage utilization at array, switch, volume, and application level
- E. inability to audit Cisco routers down to the keystroke change level

Correct Answer: AC

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#### QUESTION 5

Which HP CloudSystem Enterprise Starter Suite value best resonates with the persona involved in Transforming Service Delivery?

- A. upgrades a CloudSystem Enterprise system to a CloudSystem Matrix environment
- B. helps you visualize, optimize, and plan performance in virtualized and cloud environments
- C. provides a self-service portal in order to deliver services from multiple providers
- D. enables comprehensive patching of physical and virtual farms

Correct Answer: B

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#### QUESTION 6

Which customer profile is the best target for HP Software Task Automation solutions? (Select three.)

- A. customers who want to provide traceability from performance requirements to defects
- B. customers looking to pinpoint the root causes of application issues
- C. customers struggling to patch their Oracle database estate on a regular basis
- D. customers with 2,000+ Windows/Linux servers
- E. customers with high database-to-administrator ratios
- F. customers with low server-to-administrator ratios

Correct Answer: CDE

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#### QUESTION 7

Which Transforming Service Delivery challenges are faced by the VP of Ops and solved through the HP Cloud Service Automation solution? (Select three.)

- A. pressure on IT operations to accelerate service delivery
- B. no mechanism to provide self-service delivery utilizing multiple providers
- C. inability to audit and remediate network devices
- D. inability to pre-empt problems before they cause an outage
- E. no system to timely distribute Microsoft security updates
- F. lack of governance due to shadow IT

Correct Answer: ABD

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#### QUESTION 8

Which specific challenge is faced by operations personnel and solved by the HP Software Cloud Service Automation solution?

- A. inability to trace real user transactions across application tiers to speed resolution time
- B. procurement by the line-of-business of external Public Cloud services that are not directly under the control of corporate IT
- C. no system to track storage utilization at array, switch, volume, and application level
- D. need to fix vulnerabilities on network devices using an integrated security alert service

Correct Answer: D

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#### QUESTION 9

Which key use cases are best addressed by HP Software solutions for Task Automation? (Select two.)

- A. enabling IT as a service provider
- B. audit IT compliance and remediation
- C. provision and patching
- D. self-healing remediation
- E. building and operating private cloud

Correct Answer: BC

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#### QUESTION 10

A customer has purchased Server Automation Ultimate Edition and also uses HP Operations Manager.

What is a natural up-sell for this customer?

- A. HP Operations Orchestration
- B. HP Quality Center
- C. HP Performance Center
- D. HP Vertica

Correct Answer: D

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