

Q&As

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QUESTION 1

When designing a Heroku application, which two approaches observe the Twelve-Factor methodology? Choose 2 answers.

- A. On deployment, Heroku fetches and installs any dependencies that are missing according to the application's list of dependencies
- B. On startup, the application's source code fetches and installs any dependencies that are missing according to the application's list of dependencies.
- C. The application's database configuration is stored in the application's Profile
- D. The application's database configuration is stored in the application's config vars.

Correct Answer: AD

<https://devcenter.heroku.com/articles/heroku-connect-database-tables#encrypted-strings>

QUESTION 2

Universal Containers has implemented a Knowledge solution for Agents to provide Field Technicians with information necessary to complete assigned work.

Which two capabilities will now be available? (Choose two.)

- A. Manage Attached Articles and Search the Knowledge Base.
- B. Attach Knowledge Articles to Work Order Line Items Only.
- C. Attach Articles to Work Orders and Work Order Line Items.
- D. Include Quick Actions and Global Actions in Attached Articles.

Correct Answer: AC

QUESTION 3

Universal Containers is receiving increased complaints about incomplete Work Orders. What option should a Consultant recommend to improve this situation?

- A. Send an email CSAT survey.
- B. Decrease Resource Rank Score.
- C. Change the Scheduling Rules.
- D. Implement Signature Capture.

Correct Answer: D

QUESTION 4

You can build Canvas apps and run them on Heroku with of the following languages:

- A. Node, js / JavaScript
- B. All of these
- C. Python
- D. Java, Scala, Clojure
- E. PHP

Correct Answer: B

QUESTION 5

Universal Containers utilizes two contractors, Contractor 1 and Contractor 2, to perform repair work. Contractor 1 has provided service longer for Universal Containers and is considered to have more repair work expertise than Contractor 2.

How should a Consultant configure this expertise for Contractor 1 versus Contractor 2?

- A. Assign Contractor 1 as a Preferred Resource.
- B. Assign Contractor 1 and 2 different capacities for repair work.
- C. Assign Contractor 2 as an Excluded Resource.
- D. Assign Contractor 1 and 2 different Skill Levels for repair Work Type.

Correct Answer: D

QUESTION 6

Which two conventions of the Heroku platform reflect the Twelve-Factor methodology's recommendation to "execute the app as one or more stateless processes?" (Choose two.)

- A. Log messages from each of an app's dynos are kept separate from each other.
- B. Heroku apps define process types in a Procfile.
- C. A Heroku app's config vars are deleted on deploys and app restarts.
- D. Dynos have an ephemeral filesystem.

Correct Answer: BC

QUESTION 7

Universal Containers is preparing to deploy a high-volume production web application to the Heroku Common Runtime. Which two best practices should an Architect recommend for large-scale load testing of the application? Choose 2 answers.

- A. Open a ticket with Heroku support for approval.
- B. Move the apps into a Private Space to provide an isolated test environment
- C. Disable auto scaling to prevent application startup overhead from skewing results
- D. Ensure that the application runs on Performance-tier dynos

Correct Answer: AD

<https://devcenter.heroku.com/articles/private-spaces#trusted-ip-ranges>

QUESTION 8

A client requires that their web application's logs are accessible only from within the same isolated network as the application itself. Which solution should an Architect recommend in this scenario?

- A. Deploy the application to a Private Space. Provide the Private Space's stable outbound IPs to Heroku's Logplex router to block all logs originating from the Private Space.
- B. Deploy the application to a Shield Private Space with Private Space Logging enabled. Forward logs to a destination within the Shield Private Space.
- C. Deploy the application to a Private Space. Connect the Private Space to an on-premise logging system using VPN and specify it as a log drain.
- D. Deploy the application to a Private Space. Enable Internal Routing to prevent the application's logs from being forwarded outside of the Private Space.

Correct Answer: C

QUESTION 9

Universal Containers (UC) has an app that allows a customer to schedule a compute-intensive job. It allows the customer to schedule the job on an ad-hoc basis. UC has decided to break up the app into the following services:-Website: an

Interface for their customers;-Billing: generates monthly invoices based on usage metrics;-Traffic Cop:

manages the job queue, job definitions and job schedule;-Job Runner;

runs jobs that Traffic Cop queues up. It is responsible for self-introspection and self-scaling. UC also wants to create a data lake for analytics.

What foundational technology and design should an Architect use to manage communication between these services?

- A. Apache Kafka on Heroku as a bus between all services Create topics for billing, jobs, and website clicks Create an

additional service, which will subscribe for all topics, and dump every message into a data lake

B. Heroku Redis, create a large Redis store. Allow each service to place messages with an agreed-upon format into a single queue, backed by the Redis store. Services listen for messages addressed to them and take action on them. Redis will serve as the data lake.

C. Heroku Connect and Salesforce Sync all relevant data into Salesforce and allow it to flow into each service. Create custom objects for each service and allow them to post to each other's objects as needed. Push data from Salesforce into Heroku Postgres for a data lake.

D. Apache Kafka on Heroku. Create a Kafka queue for each service. Create a central routing service that connects to all of the Kafka queues and routes data. The central router is attached to a data lake, and pushes every message into it.

Correct Answer: A

<https://devcenter.heroku.com/articles/private-spaces#private-ip-ranges>

QUESTION 10

A client is creating a new API application. The app should only be accessible from other apps that they deploy to Heroku. Also, traffic between the other apps and the API should not transit the public internet. Which solution should an Architect recommend to meet these requirements?

- A. Create the application in a Private Space with default options.
- B. Create the application in a Private Space and restrict the application's set of trusted IP ranges.
- C. Create the application with Internal Routing enabled, in a Private Space.
- D. Create the application in a Shield Private Space to enforce stricter requirements for TLS termination.

Correct Answer: B

QUESTION 11

Universal Containers acquires a company that runs an application on Google Cloud Platform (GCP). The GCP application needs to communicate securely with a Heroku application. The Heroku application has Internal Routing enabled and is running in a Private Space.

Which two recommendations should an Architect make to satisfy this use case? Choose 2 answers.

- A. Ensure that the Private Space and GCP use distinct CIDR ranges
- B. Disable Internal Routing on the Heroku app.
- C. Ensure that the Private Space and GCP use matching CIDR ranges.
- D. Establish a secure site-to-site VPN connection between the Private Space and GCP.

Correct Answer: AD

<https://devcenter.heroku.com/articles/vpn-private-space-google-cloud-platform#manual-setup>

QUESTION 12

A client wants to use Heroku to build a data bridge between Salesforce and Google Cloud Platform (GCP).

Which combination of Heroku features should an Architect recommend to secure the connection between Heroku and GCP?

- A. Heroku Shield Private Spaces and Heroku Shield Connect
- B. Heroku Private Spaces and Private Space VPN Connections
- C. Heroku Private Spaces and Private Space Peering
- D. Heroku Shield Private Spaces and Internal Routing

Correct Answer: A

QUESTION 13

Universal Containers (UC) uses Heroku Connect to synchronize changes to the Account object in their Salesforce org. UC's Heroku application makes a batch update that changes one million records to the Heroku Postgres database table that mirrors the Account object. Approximately, how long will these updates take to sync back to the Salesforce org?

- A. It depends on the sync performance, which can vary from one connection to another.
- B. 1 hour.
- C. One million updates is too many for Heroku Connect to handle; therefore, the sync will fail
- D. 12 hours.

Correct Answer: A

<https://devcenter.heroku.com/articles/using-sso-services-with-heroku#prerequisites-for-sso-with-heroku>

QUESTION 14

Universal Containers needs to write their Heroku application's logs to two destinations: an on-premise Syslog log server and a cloud analytics provider that ingests logs using an HTTPS endpoint.

What should an Architect recommend in this scenario?

- A. Publish all logs to Apache Kafka on Heroku, and create a separate app that consumes and distributes log messages.
- B. Write all logs to Heroku Redis as a buffer and use an add-on to send them to both destinations.
- C. Add a logging library to the application source that sends all logs directly to both destinations.
- D. Write all logs to stdout, and configure a separate log drain for each destination.

Correct Answer: D

Reference: <https://devcenter.heroku.com/articles/logging>

QUESTION 15

A platform as a service (PaaS) is:

- A. A monthly bare-metal server rental service
- B. A way to deliver hardware and software tools, such as those needed for application development, to users as a service
- C. A service to help you buy and install your own server hardware
- D. A piece of software in the cloud that you can use just by logging in

Correct Answer: B

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