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Universal Containers wants to give Field Technicians the ability to create follow- upappointments if they are unable to complete a Work Order due to missing inventory

What should a Consultant implement to meet this requirement?

- A. Implement a Macro to generate Service Appointments on the existing Work Order
- B. Implement a Quick Action to create a new Work Order Line item on the existing Work Order
- C. Implement a Quick Action to create a new Service Appointment on the existing Work Order
- D. Implement a Custom Button to Create a Service Appointment on the existing Work Order

Correct Answer: C

QUESTION 2

Universal Containers (UC) wants to allow its developers to only use certain add-ons. UC enables Add-on Controls for Enterprise Teams and adds the add-ons they wish to allow to the list. There is an existing set of add-ons attached to

applications, which are NOT on the list.

What happens to these add-ons?

- A. They are deleted, and all data is backed up and saved.
- B. They are added to the allowed add-ons list.
- C. They are added to the exception list and not affected.
- D. They are flagged for removal, and the developers are notified.

Correct Answer: D

https://devcenter.heroku.com/articles/addon-controls

QUESTION 3

Which two statements describe characteristics of Private Space Logging? (Choose two.)

- A. Log entries are forwarded as HTTPS POST requests.
- B. Log entries are collated and forwarded by Heroku\\'s Logplex router.
- C. Log entries can be forwarded to up to threelogging services.
- D. Log entries can be forwarded to only one logging service.

Correct Answer: AC



A client has a Heroku Postgres database add-on attached to a production application. The client now wants to access the database from another application that they use to perform administrative tasks. What should an Architect recommend in this scenario?

- A. Copy the database\\'s connection URL and add it to the administrative application as a config var.
- B. Attach the database toan application that acts as a database proxy
- C. Create a fork of the database and attach it to the administrative application.
- D. Attach the same Heroku Postgres add-on to the administrative application

Correct Answer: D

https://devcenter.heroku.eom/articles/using-sso-services-with-heroku#prerequisiles-for-sso-with-tieroku

QUESTION 5

What are two features of a ShieldPrivate Space that has Private Space Logging enabled? Choose 2 answers.

A. Logs must be forwarded to a destination either within the Shield Private Space or within a VPN that includes the Shield Private Space.

B. Applications in the shield Private Space donot forward logs to Heroku\\'s Logplex router.

C. Applications in the Shield Private Space forward logs to a separate, high-compliance instance of Heroku\\'s Logplex router

D. All applications in the Shield Private Space forward their logs to the same destination.

Correct Answer: BD

https://devcenter.heroku.com/articles/using-sso-services-with-heroku#prerequisites-for-sso-with-heroku

QUESTION 6

Universal Containers needs to write their Heroku application\\'s logs to twodestinations: an on-premise Syslog log server and a cloud analytics provider that ingests logs using an HTTPS endpoint. What should an Architect recommend in this scenario?

A. Publish all logs to Apache Kafka on Heroku, and create a separate app thatconsumes and distributes log messages.

- B. Write all logs to Heroku Redis as a buffer and use an add-on to send them to both destinations.
- C. Add a logging library to the application source that sends all logs directly to both destinations.

D. Write all logs to stdout, and configure a separate log drain for each destination.

Correct Answer: D



Universal Containers has a Heroku app that uses Heroku Connect to sync data with their Salesforce org. The app makes frequent updates to the same records over short period of time, and sync speeds have begun to worsen. An Architect recommends using Heroku Connect\\'s Merged Writes algorithm to improve sync speeds.

What are 2 implications of using the Merged Writes algorithm in this scenario?

- A. Relationships such as circular dependencies are known to cause issues.
- B. The Merged Writes algorithm does not support using Salesforce SOAP API
- C. The Merged Writes algorithm ismore likely to approach Salesforce API rate limits.
- D. The Merged Writes algorithm does not support using the Salesforce Bulk API.

Correct Answer: AD

https://devcenter.heroku.com/articles/using-sso-services-with-heroku#end-user-account-creation-and-removal

QUESTION 8

You canuse Salesforce Connect to proxy which types of data sources:

- A. OData 2.0 and 4.0
- B. REST with JSONpayloads
- C. SOAP
- D. All of these
- E. REST with XML payloads

Correct Answer: D

QUESTION 9

Which is a characteristic of an add-on that is "available" for applications in Private Spaces but not "installable" in a Private Space?

A. The add-on always runs in the samePrivate Space as the provisioning application.

- B. The traffic between the provisioning app and the add-on will travel across the public Internet.
- C. The add-on will always run in the same region, but not in the same Private Space, as the provisioning application.
- D. The add-on\\'s data will always be stored in the same Private Space as the provisioning application.

Correct Answer: C



Salesforce Connect custom adapters support: A. Search

- B. Cross-object relationships
- C. All of these
- D. Data paging
- Correct Answer: C

QUESTION 11

Callouts in Apex trigger support which authentication mechanisms:

- A. Pre-shared keys
- B. username and password credentials
- C. All of these
- D. OAuth flows using named credentials in the Remote Site settings

Correct Answer: C

QUESTION 12

What are the three access levels a user can have in a Heroku Organization account?

- A. Jedi. Padawan, and Co-pilot
- B. Owner, Author and Viewer
- C. Admin. Programmer, and Operator
- D. Admin, Member, and Viewer

Correct Answer: D

QUESTION 13

The Heroku CLI give you the ability to:

- A. Leverage the most powerful interface in the galaxy to have complete control over a fully operational battle station
- B. Install your own Heroku instance on toyour on-prem servers
- C. Use Heroku with an expressive and powerful toolset on the command line



D. Make a mean cup of Java

Correct Answer: C

QUESTION 14

Universal Containers utilizes two contractors, Contractor 1 and Contractor 2, to perform repair work Contractor 1 has provided service longer for UniversalContainers and is considered to have more repair work expertise than Contractor 2.

How should a Consultant configure this expertise for Contractor 1 versus Contractor 2?

- A. Assign Contractor 2 as an Excluded Resource
- B. Assign Contractor 1 and 2 different Skill Levels for repair Work Type.
- C. Assign Contractor 1 as a Preferred Resource.
- D. Assign Contractor 1 and 2 different capacities for repairwork

Correct Answer: B

QUESTION 15

Which technology do SalesforceREST APIs use for authentication?

- A. Basic usernames and passwords
- B. OAuth
- C. SAML
- D. Pre-shared keys

Correct Answer: A

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