

GE0-807^{Q&As}

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QUESTION 1

In SIP Server, how would you link an emulated ACD Queue to an associated RP?

- A. RP Default DN set to Queue
- B. Queue object Association set to RP
- C. RP Annex Tab option identifying Queue
- D. Same name suffix, prefixed by Q_ and RP_ respectively

Correct Answer: B

QUESTION 2

Which of the statements about gcti DNs is correct? (Choose 2 answers)

- A. GctiDN must have a name in the following format: '\\gcti: :XXX\\' where XXX is the type of functionality presented by this DN
- B. Gcti DN must have in a Annex tab '\\TServer\\' Section an option service-type with following value: gcti::XXX\\' where XXX is the type of functionality presented by this DN
- C. Gcti DN must be a VoIP Service DN type only
- D. Gcti DN can be a VoIP Service DN type
- E. Gcti DN can be a Trunk

Correct Answer: BD

QUESTION 3

Which statement is correct?

- A. When using SIP Server with Framework 8, Genesys recommends that you Install SIP Server and Media Server on the same server to improve performance.
- B. The configuration wizards for all of the Genesys products can be installed from the Framework 8 Installation Media.
- C. Customers who have a legacy PBX deployed and now want to deploy GenesysFramework 8 with Genesys SIP Server will need to dismantle their legacy infrastructure prior to deploying SIP.
- D. Genesys Administrator is used to provision applications in Framework 8.

Correct Answer: B

QUESTION 4

T-Lib messages can be mapped to all of the SIP messages listed below except which of the following?

- A. INVITE
- B. UPDATE
- C. REFER
- D. REGISTER

Correct Answer: D

QUESTION 5

Which of the following options can be configured on a trunk DN to enable Active Out-of- Service detection? (Choose 2 answers)

- A. recovery-timeout\\'
- B. oos-check\\'
- C. \\'oos-force\\'
- D. \\'priority\\'

Correct Answer: BC

QUESTION 6

Which of the following SIP Server features requires an MCU? (Choose 5 answers)

- A. 3 PCC conference - Single Step
- B. 3 PCC conference - Two Step
- C. Call Supervision
- D. Push video
- E. Emergency recording
- F. voicemail
- G. Email

Correct Answer: ABDFG

QUESTION 7

Which of the following types of conference calls can support more than three parties?

- A. First Party Call Control (1PCC)
- B. Third Party Call Control (3PCC)
- C. Both 1pcc and 3PCC
- D. Neither 1PCC or 3PCC

Correct Answer: B

QUESTION 8

Which SIP Method is used by Active out of Service Detection to check a device for out of service status?

- A. INFOK
- B. CHECK
- C. MESSAGE
- D. OPTIONS
- E. SUBSCRIBE
- F. PUBLISH

Correct Answer: D

QUESTION 9

If the option `\\'auto-logout-ready\\'` is set to true, in what state will the Agent be logged-out?

- A. from any state even if Agent is on call
- B. from any state except if Agent is on call
- C. only from not-ready state
- D. only from not-ready state except work-related modes such as Aftercallwork or LegalGuard

Correct Answer: A

QUESTION 10

Which protocol is SIP Server using when in communication with Softswitch?

- A. CTI protocol
- B. T-Lib
- C. SIP

D. Proprietary protocol

Correct Answer: C

QUESTION 11

You have 3 separate remote sites using SIP technology without PBX. One location has one MOH and one MCU server, second location has a one MOH and one treatment server and third site has one MOH and one recording Media Server installed. The whole contact center has a rate of 30calls/sec. What is the minimal number of SIP servers to be installed?

- A. 0
- B. 1
- C. 2
- D. 3

Correct Answer: C

QUESTION 12

What is the response to REFER when the REFER method is used?

- A. 200 OK
- B. 202 Accepted
- C. 183 session in Progress
- D. C ACK
- E. C NOTIFY

Correct Answer: A

QUESTION 13

You want to install one SIP Server and 3 Media Servers. You want to communicate with them directly using NET ANN. You also want each Media Server to support MOH, treatment and MCU. What will be the minimum number of VoIP Service DNS you have to configure to support this request?

- A. 1
- B. 3
- C. 6
- D. 9

Correct Answer: A

QUESTION 14

Which statement is true?

- A. Recording is not possible from a routing strategy.
- B. If busy treatments are played from a routing strategy while Customer is waiting for an available Agent, as soon as a target is available, the busy treatment is stopped.

Correct Answer: B

QUESTION 15

What method can be used to send DTMF tones?

- A. UPDATE
- B. C INFO
- C. C MESSAGE
- D. C NOTIFY
- E. C OPTIONS

Correct Answer: E

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