

# GE0-803<sup>Q&As</sup>

Genesys Certified Professional 8 System Consultant, Voice Platform  
(GCP8 - CVP)

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#### QUESTION 1

There is a three-part hierarchy regarding tenancy: Resellers/customers/IVR Profiles. In a single tenant installation, the default configuration is Reseller=GVPOwner, Customer=Admin True or False.

- A. TRUE
- B. FALSE

Correct Answer: A

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#### QUESTION 2

The .XML and .xml files are generated when \_\_\_\_\_.

- A. A call arrives at the VCS
- B. An application is created and configured in EMPS
- C. The WatchDog on the EMPS is restarted
- D. Requested by the IVR Server

Correct Answer: B

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#### QUESTION 3

Where is the default location of the DNIS Application Mapping Files?

- A. \CN\data
- B. \CN\web\dispenser\spd\_data
- C. \CN\config
- D. http://EMPS:9810/spm

Correct Answer: B

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#### QUESTION 4

Please refer to the log message Xmlpage\_NotFound. What should be done to ensure the next call to the same phone number will work?

```
[2008/12/19 12:20:41.796] 14B0 XMLData.cpp:2552  
C=12:L=1:U=321:D=E_12_234 Trap Sent:The ErrorString is  
:XMLPAGE_NOTFOUND : File was not found ErrorURL:  
http://dev2.qa.genesyslab.com:80/did_url_mappings/6507225405.xml:  
CCThread:Inbound PortNumber:1
```

- A. Restart the VCS
- B. Restart the WebServer
- C. Check and regenerate the code for the VoiceXML application
- D. Provision the phone number through EMPS

Correct Answer: D

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#### QUESTION 5

Refer to the CTI Property tab in the Provisioning IVR profile section in the EMPS. The Default Route Number is used when \_\_\_\_\_.

- A. IVR Server is unable to contact the Solution Control Interface (SCI)
- B. IVR Server is unable to contact the Universal Routing Server (URS), or when the URS is unable to find an agent number to which it can route the call
- C. IVR component, specifically Genesys Queue Adapter (GQA), cannot communicate with SCS.
- D. IVR Server component cannot communicate with the Web Server

Correct Answer: B

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#### QUESTION 6

What is the maximum size and number of files that can be locally cached using CnInet?

- A. No limit and 8,192 files
- B. No limit and 65,536 files
- C. 1 GB and 16,384 files
- D. 4 GB and 16,384 files

Correct Answer: D

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#### QUESTION 7

MS SQL Server needs to be installed when which of the following features are deployed? (Select all that apply.)

- A. ASR
- B. OBN
- C. Policy Manager
- D. EMS Reporting

Correct Answer: BD

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#### QUESTION 8

Which of the following Dialogic tools allow you to customize Dialogic board(s), system settings and TDM bus configurations?

- A. ISDN Trace
- B. Dialogic Configuration Manager
- C. Line Admin
- D. List Boards

Correct Answer: B

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#### QUESTION 9

The Voice Application Reporter (VAR) requires \_\_\_\_\_.

- A. A client installed on the VCS
- B. An application to reside on the VAR Server
- C. A Microsoft SQL Server
- D. An abandoned threshold to be set up in the Application Profile in the EMPS

Correct Answer: C

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#### QUESTION 10

Which of the following standards does GVP 8 support? (Choose five)

- A. BASIC
- B. CCXML
- C. CSharp
- D. HTTP

E. MRCP

F. SIP

G. VoiceXML

Correct Answer: BDEFG

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#### QUESTION 11

Which are the typical components of a VOIP SIP solution?

A. IP Communication Server, Telephony Board, and CTI-Link

B. Voice Communications Server, Media Gateway, and IP Communication Manager

C. IP Communication Server, SIP Session or H.323 Session Manager, Resource Manager, and Polyhedra database

D. IP Communication Manager, Media Gateway and Telephony Board

Correct Answer: C

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#### QUESTION 12

A logical group of ports is referred to as a \_\_\_\_\_.

A. Telephony Manager

B. Route

C. Page Collector

D. MRCP Client

Correct Answer: B

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#### QUESTION 13

Which types of DNS in SIP Server must be created to forward INVITES to-and-from GVP?

A. Voice Over IP Service

B. Extension

C. Trunk

D. Trunk Group

E. All of the above

F. None of the above

Correct Answer: C

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#### QUESTION 14

When deploying multiple instances of IPCS, which IP address would need to be specified in the configuration in order for the two or more IPCS to properly register their resources and receive calls?

- A. Local IP address
- B. SQL Server
- C. Primary Call Manager
- D. Media Gateway IP address

Correct Answer: C

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#### QUESTION 15

Which GVP software component is used to configure the various components of GVP including application provisioning?

- A. Element Management Provisioning System
- B. IP Call Manager
- C. Voice Application Reporter
- D. Genesys Studio

Correct Answer: A

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