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QUESTION 1

Which of the following security threats is classified as license theft?

- A. Entering the neighbor\\'s software key
- B. Using software to reveal a password
- C. Searching through the trash for passwords
- D. Watching what a user types on screen

Correct Answer: A

QUESTION 2

A user needs to establish an initial password for an email account.

Which of the following is the BEST example of a complex password?

- A. 01#iWant!2686612338
- B. iWantobeaCosmonau#
- C. 01c234n56789v9876x21
- D. 012iWanttobe210

Correct Answer: A

QUESTION 3

While browsing the Internet, a user receives a warning regarding the display of mixed content. The address bar includes https, and the lock symbol is showing.

Which of the following does this warning indicate about the website?

- A. It stores data in cache or cookies, but not both.
- B. It requires login credentials for some sections.
- C. It contains both secure and non-secure parts.
- D. It is best viewed with a different browser.

Correct Answer: C

QUESTION 4

Which of the following system utilities allows a user to configure multiple monitors in the OS?

- A. Color management
- B. Device manager
- C. GPU driver
- D. Display

Correct Answer: D

QUESTION 5

An employee\\'s new computer came with a free 30-day trial version of antivirus software. The employee\\'s company provides enterprise antivirus software from a different vendor. Which of the following should the employee do in order to use a full version of antivirus software?

- A. Enter the company product key for the antivirus software, enabling the full version.
- B. Uninstall the current version antivirus software and install the company version.
- C. Verify Internet connectivity and run online virus scanning software.
- D. Update the trial antivirus software to the latest version.

Correct Answer: B

QUESTION 6

Joe, a user, reports that his neck and back are hurting after being at his desk for the whole day.

Which of the following are the possible causes of the problem? (Select TWO).

- A. The keyboard is not ergonomic.
- B. The monitor does not have a screen protector.
- C. The monitor height is not adjusted to Joe\\'s needs.
- D. Joe is not using a wrist rest with the keyboard.
- E. The chair is not properly adjusted to Joe\\'s needs.

Correct Answer: CE



QUESTION 7

Which of the following alternative technologies allows a computer to run multiple operating systems without partitioning the hard drive?

- A. Web applications
- B. Dual boot
- C. Telepresence
- D. Virtualization

Correct Answer: D

QUESTION 8

What is the maximum resolution that SXGA video technology supports?

- A. 2560 x 1600
- B. 1024 x 768
- C. 1280 x 1024
- D. 1280 x 720

Correct Answer: C

SXGA stands for Super eXtended Graphics Array. It is a display standard that refers to video adapters. This standard is an enhancement of the standard XGA resolution developed by IBM. It is capable of displaying the resolution of 1280 \times 1024 pixels. 1280 refers to horizontal pixels, and 1024 refers to vertical pixels. Answer option D is incorrect. The WXGA video technology supports a maximum resolution of 1280 \times

720.

Answer option A is incorrect. The WQXGA video technology supports a maximum resolution of 2560 x 1600.

Answer option B is incorrect. The XGA video technology supports a maximum resolution of 1024 x

768.

Reference: "http://www.computerhope.com/jargon/s/sxga.htm"

QUESTION 9

Which of the following extension types are associated with document files? (Select THREE).

- A. .txt
- B. .odf



C. .msi

D. .rtf

E. .mp3

F. .tar

G. .jpg

Correct Answer: ABD

QUESTION 10

Which of the following statements about High-Definition Multimedia Interface (HDMI) are true?

Each correct answer represents a complete solution. Choose two.

- A. It is capable of delivering the highest quality digital video and multi-channel digital audio on a single cable.
- B. It is an interface primarily used to connect hard disk and CD drives in a computer.
- C. It is a new I/O bus technology that has more bandwidth than PCI and AGP slots.
- D. It has two types of connectors: Type A and Type B.

Correct Answer: AD

HDMI stands for High-Definition Multimedia Interface. It is a standard, uncompressed, and all-digital audio/video interface. HDMI is capable of delivering the highest quality digital video and multichannel digital audio on a single cable. It provides an interface between any audio/video sources, such as a DVD player or a computer and a digital television (DTV) or video monitor. HDMI transmits all ATSC HDTV standards and supports 8-channel digital audio, with extra bandwidth to accommodate future enhancements. HDMI has two types of connectors: Type A and Type B. Type A and Type B connectors use 19 pins and 29 pins, respectively. The Type B connector is designed for very high-resolution displays that are expected in near future. Answer option B is incorrect. Integrated Digital Electronics (IDE) is an interface primarily used to connect hard disk and CD drives in a computer. Answer option C is incorrect. PCI Express (PCIe), also known as 3rd Generation I/O (3GIO), is a type of computer bus. It is a new I/O bus technology that has more bandwidth than PCI and AGP slots. It uses two low-voltage differential pairs, at 2.5Gb/s in each direction. It is designed to replace PCI and AGP expansion slots. The bus is available in several different bus widths: x1, x2, x4, x8, x12, x16, and x32. PCIe is able to transfer data in both directions at a time. PCIe hardware will work on operating systems that support PCI. Reference: "http://en.wikipedia.org/wiki/HDMI"

QUESTION 11

Ann, a user, is browsing shopping websites on the Internet when she receives a pop-up message on her screen indicating a virus has been detected by the antivirus software.

Which of the following actions should be performed NEXT?

- A. Ignore the message because it is likely adware.
- B. Run a scan on the entire local drive.



- C. Clear temporary files and folders.
- D. Minimize the alert and continue browsing the Internet.

Correct Answer: B

QUESTION 12

Which of the following hardware uses flash memory technology?

- A. PCMCIA card
- B. Smart card reader
- C. Secure digital card
- D. DDR2 SDRAM

Correct Answer: C

Secure Digital (SD) card is a non-volatile memory card format used in portable devices such as mobile phones, digital cameras, and handheld computers. SD cards are based on the older MultiMediaCard (MMC) format, but they are a little thicker than MMC cards. Generally an SD card offers a write-protect switch on its side. SD cards generally measure 32 mm x 24 mm x 2.1 mm, but they can be as thin as 1.4 mm. The devices that have SD card slots can use the thinner MMC cards, but the standard SD cards will not fit into the thinner MMC slots. Some SD cards are also available with a USB connector. SD card readers allow SD cards to be accessed via many connectivity ports such as USB, FireWire, and the common parallel port. It uses flash memory technology. Answer option A is incorrect. Personal Computer Memory Card International Association (PCMCIA) card is also known as PC card. The PC card uses a small expansion slot and is primarily used in laptops. However, PC cards are also available in some of the desktop computers. It does not use flash memory technology. Answer option D is incorrect. DDR2 SDRAM is a type of memory module. DDR2 SDRAM is an enhanced version of DDR SDRAM. It uses a 240-pin memory module and runs at the speed of 400 MHz or higher. It uses an operating voltage of 1.8 volts, instead of 2.5 volts used in DDR SDRAM. This results in less power consumption. DDR2 SDRAM transfers 64 bits of data twice every clock cycle. DDR2 SDRAM memory is not compatible with DDR SDRAM memory slots. Answer option B is incorrect. A smart card reader is an interface device, which is used to read information from or write information to a smart card. It does not use flash memory technology.

QUESTION 13

When considering backup media, which of the following holds the MOST data?

- A. BD-R
- B. DVD-R
- C. DVD-DL
- D. CD-ROM

Correct Answer: A



QUESTION 14

A user is updating a website. Which of the following protocols will provide the MOST security when uploading the files?
A. FTPS
B. FTP
C. SMTP
D. HTTP
E. SNMP
Correct Answer: A

QUESTION 15

Which of the following could be described as both an input and output device?

- A. Flat-screen monitor
- B. Multi-function printer
- C. Microphone
- D. Scanner

Correct Answer: B

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