

# EX0-112<sup>Q&As</sup>

Business Information Management Foundation

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#### QUESTION 1

Which process produces an end user training for a new release of an application?

- A. Transition
- B. Prepare transition
- C. Design non-automated information systems

Correct Answer: B

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#### QUESTION 2

Which process cluster follows developments in the sector in which a user organization operates and developments regarding government regulations?

- A. Information coordination
- B. Information strategy cluster
- C. I-organization strategy cluster

Correct Answer: B

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#### QUESTION 3

Which process provides insight into the demarcation between the automated part and the non-automated part of the information provisioning?

- A. Business data management
- B. Prepare transition
- C. Design non-automated information systems

Correct Answer: A

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#### QUESTION 4

Releases of large changes are often executed in a separate project with a separate project team. Are BiSL's Management processes also responsible for the management of these projects?

- A. yes
- B. no

Correct Answer: B

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#### QUESTION 5

A new version of an application is to be implemented. Which activity belongs to the Transition process?

- A. installing the application on the end users\' PCs
- B. executing manual data conversions
- C. training end users

Correct Answer: B

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#### QUESTION 6

What is a result of the process Transition?

- A. transition roadmap
- B. transition plan
- C. transition report

Correct Answer: C

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#### QUESTION 7

Which process is part of a process cluster that focuses on the design of the information provisioning?

- A. Business data management
- B. Establish business process developments
- C. Change management

Correct Answer: B

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#### QUESTION 8

Which process provides the IT providers with assignments for solving problems that have been registered at the helpdesk of business information management?

- A. End user support
- B. Operational supplier management
- C. Planning and resource management

Correct Answer: C

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#### QUESTION 9

Which call can be completely dealt with by End user support?

- A. "Application X is slower than usual."
- B. "There\\s an error message about the printer on my screen."
- C. "I can\\t remember how I can change currency in this application."

Correct Answer: A

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#### QUESTION 10

Which product is not produced by the process cluster Use management?

- A. a list of extra production assignments for the nightly batch process
- B. an overview of the changes to the business information model
- C. a completed correction of the content of the user manual

Correct Answer: C

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#### QUESTION 11

Which activities are not in a transition plan?

- A. the activities that are required for a successful preparation of the implementation
- B. the generic activities that have to be performed at all locations where the system is implemented
- C. the specific activities that have to be performed at a specific location during transition

Correct Answer: A

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#### QUESTION 12

What is a goal of the process Business data management?

- A. management of the data quality in an information system
- B. improvement of the technical behavior of an information system
- C. modifying business data in an information system

Correct Answer: B

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**QUESTION 13**

Where are user manuals modified?

- A. in application management
- B. in the process Prepare transition
- C. in the process Design non-automated information systems

Correct Answer: C

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**QUESTION 14**

A PC is replaced because it isn't quick enough to run the renewed applications well. Which IT management domain is responsible for replacing a PC?

- A. application management
- B. business information management
- C. technical infrastructure management

Correct Answer: C

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**QUESTION 15**

What is the most important goal of the process Information coordination?

- A. monitoring calls that have been routed to application management or technical infrastructure management
- B. coordinating between business information management, application management and technical infrastructure management
- C. coordinating between information strategy and organization strategy

Correct Answer: C

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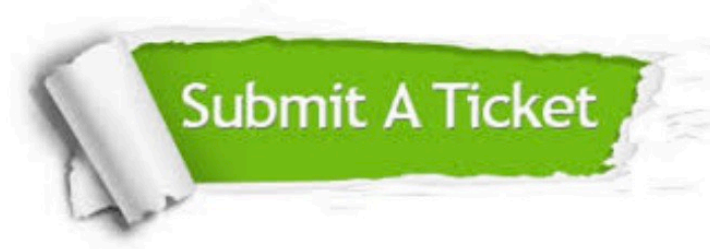
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