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QUESTION 1

A business analyst (BA) will regularly perform stakeholder analysis to understand which of the following?

- A. Attitudes and influence
- B. Goals and objectives
- C. Changes in business needs
- D. Communication channels

Correct Answer: A

QUESTION 2

Which core concept defines a specific way of satisfying one or more needs in a context?

- A. Value
- B. Change
- C. Solution
- D. Priority

Correct Answer: C

A solution is a specific way of satisfying a need in a context.

Reference: <https://www.iiba.org/professional-development/knowledge-centre/articles/needs-and-solutions/>

QUESTION 3

What is the input status of requirements used by business analysts (BAs) for undertaking requirement verification activities?

- A. Stated and Unconfirmed
- B. Maintained and Reusable
- C. Specified and Modeled
- D. Validated and Prioritized

Correct Answer: C

Input - Requirements (specified and modelled): Any requirement, design, or set of those may be verified to ensure that text is well structured and that matrices and modelling notation are used correctly.

QUESTION 4

If inconsistencies arise between different elicitation results, the business analyst (BA) should:

- A. escalate them to the business sponsor.
- B. report them to the project manager.
- C. resolve them through collaboration.
- D. reconcile them through experience.

Correct Answer: C

As comparisons are drawn, business analysts identify variations in results and resolve them in collaboration with stakeholders.

QUESTION 5

What prescribes how information may be derived, inferred or calculated based on information available to the business?

- A. Definitional business rule
- B. Business policy
- C. Behavioural business rule
- D. Business case

Correct Answer: A

QUESTION 6

A business analyst (BA) is someone who elicits the actual needs of organizational stakeholders:

- A. in any capacity, regardless of job title.
- B. in a project team, with an "analyst" job title.
- C. in a project team, regardless of job title.
- D. in any capacity, with an "analyst" job title.

Correct Answer: A

A business analyst is any person who performs business analysis tasks described in the BABOK® Guide, no matter their job title or organizational role.

QUESTION 7

Which approach aligns to approval of requirements at the end of a phase?

- A. Adaptive
- B. Modelling
- C. Predictive
- D. Prioritization

Correct Answer: C

Approval of requirements and designs may be formal or informal. Predictive approaches typically perform approvals at the end of the phase or during planned change control meetings.

QUESTION 8

Which model category would include the techniques of decision modelling and root cause analysis?

- A. Activity flow
- B. Rationale
- C. People and roles
- D. Data and information

Correct Answer: B

QUESTION 9

In which activity would a business analyst (BA) consider using an organizational Center of Excellence?

- A. Defining the limits within which decisions must be made
- B. Determining the optimal business analysis approach
- C. Providing techniques and procedures to be followed
- D. Understanding the stakeholders concerns and interests

Correct Answer: B

QUESTION 10

The approach that defines how requirements will be re-used is the:

- A. governance approach.

- B. approach to identifying business analysis improvements.
- C. information management approach.
- D. business analysis approach.

Correct Answer: C

QUESTION 11

During the requirement life cycle management, what should a business analyst (BA) do to extend the value of requirements beyond the current initiative?

- A. Assess
- B. Maintain
- C. Trace
- D. Prioritize

Correct Answer: B

QUESTION 12

Which cost is estimated based on the alternative results that might have been achieved if the resources devoted to one design option had been allocated to another design option?

- A. Implementation
- B. Maintenance
- C. Opportunity
- D. Purchase

Correct Answer: C

Opportunity costs are alternative results that might have been achieved if the resources, time, and funds devoted to one design option had been allocated to another design option.

QUESTION 13

What are characteristics of effective communication of business analysis information?

- A. Concise and consistent
- B. Timely and segmented
- C. Detailed and verbal

D. Bi-directional and iterative

Correct Answer: D

Communication of business analysis information is bi-directional and iterative.

QUESTION 14

What inputs are required to assess business analysis work and to plan to improve processes?

- A. Business analysis performance assessment and performance objectives
- B. Business analysis approach and performance objectives (external)
- C. Business analysis approach and key performance objectives (internal)
- D. Business analysis approach and metrics and key performance indicators (KPIs)

Correct Answer: B

QUESTION 15

When do the participants start generating ideas during a collaborative game?

- A. Closing step
- B. Exploration step
- C. Opening step
- D. Iteration step

Correct Answer: C

An opening step, in which the participants get involved, learn the rules of the game, and start generating ideas.

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