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QUESTION 1

A technician needs to remotely update the iDRAC with Lifecycle Controller firmware. They have downloaded the latest iDRAC firmware to the management station and connected to the iDRAC GUI.

What step is required to complete the update?

- A. After firmware update completes, restart server
- B. Boot the server into F10 to start the firmware update
- C. Go to Summary Page and reset the iDRAC
- D. Do to the Firmware Update page and upload the iDRAC firmware

Correct Answer: C

QUESTION 2

A technician needs to troubleshoot a server. The OS had been operational, but an untrained person accessed the System Setup utility on the server and now the OS fails to load. The technician reboots the server, selects F2, accesses the System Setup utility, and selects System BIOS.

What two items should the technician verify in the System BIOS settings before reloading the OS?

- A. Boot Settings > Boot Option Settings > Boot Sequence Integrated Devices > OS Watchdog Timer
- B. Boot Settings > Boot Mode Boot Settings > Boot Option Settings > Boot Sequence
- C. Boot Settings > Boot Mode Integrated Devices > OS Watchdog Timer
- D. Boot Settings > Boot Mode Device Settings > Boot Sequence

Correct Answer: B

QUESTION 3

Before deploying a server, a customer needs a technician to configure the front panel LCD to display a custom message that contains the customer's help desk phone number. However, the server cannot be rebooted.

Where can the technician configure the LCD?

- A. Lifecycle Controller
- B. iDRAC web GUI
- C. System BIOS
- D. iSM

Correct Answer: C

QUESTION 4

A technician is changing the iDRAC IP address from the static IP address 10.37.125.88 to DHCP on the technician's PowerEdge R640 that does not have a front LCD. After completing this task, they are unable to determine which IP address was given to the iDRAC and they cannot reboot the server.

What method could the technician use to determine that IP address is assigned to the iDRAC?

- A. Use the iDRAC Direct feature. Access iDRAC web GUI and determine the assigned IP address
- B. Plug a monitor or KVM into the system. Reboot the server to view the assigned IP iDRAC address on the Dell boot up splash screen
- C. Log in to the Lifecycle and check the iDRAC Settings.
- D. Hold the system identification button down for more than 3 seconds to reset it back to the default static address 192.168.0.120

Correct Answer: D

QUESTION 5

A technician needs to add a device to SupportAssist Enterprise. Policy requires that no additional software be installed on the server OS.

In addition to Username and Password, what information is required to add the device?

- A. IP address or hostname for the server OS
- B. IP address for Dell TechDirect
- C. IP address for OpenManage Server Administrator
- D. IP address or hostname for the iDRAC

Correct Answer: D

QUESTION 6

A technician plugs in a server that has dual power supply units. After powering on the system, they notice that the power supply status indicators blink green then turn off.

What troubleshooting steps should the technician take to resolve this issue?

- A. Set the power supply redundancy option to 'No Redundancy'
- B. Check that the PSUs are not connected to a 240VAC source
- C. Update the iDRAC firmware to enable control of new PSU features
- D. Check that the PSUs are the same efficiency, feature set, health status, and supported voltage

Correct Answer: D

Reference <https://qrl.dell.com/Files/en-us/Html/Manuals/R630/Power%20indicator%20codes=GUIDFBD2281B-1608-4F8-9AFE-4E33BB6FF810=1=en-us=.html>

QUESTION 7

A technician receives a repurposed PowerEdge server. After racking and cabling the server, the technician attempts to log into the iDRAC but cannot do so. The default account has been disabled.

What method can be used to enable the default login account?

- A. Run the racadm recreset command from the host OS.
- B. Run the racadm recresetcfg command from the host OS.
- C. SSH into the iDRAC and run the racadm racresetcfg command.
- D. SSH into the iDRAC and run the racadm racreset command.

Correct Answer: D

Reference <https://thornelabs.net/2014/04/16/dell-idrac-racadm-commands-and-scripts.html>

QUESTION 8

A server is configured with a RAID 5 Virtual Disk across five hard disks and one spare disk. If a hard disk failure occurs within the RAID 5 virtual disk, the spare disk needs to be online as quickly as possible. It is acceptable for users to experience decreased performance during the rebuild procedure.

How should this requirement be met?

- A. Enable Rebuild Priority
- B. Increase Rebuild Rate
- C. Change cache to Write Through
- D. Select Fast Rebuild

Correct Answer: A

QUESTION 9

A user has a server with only one processor installed with 6x 32 GB RDIMMs. A technician was asked to install a second processor. After installing the second processor, the technician finds that the second processor is not operational.

What should be done to make the second processor operational?

- A. The second CPU socket needs to be enabled

- B. Logical processing must be enabled in the BIOS
- C. The iDRAC license needs to be at either Express or Enterprise levels
- D. The RDIMMs need to be moved so that there are three RDIMMs on each CPU

Correct Answer: D

QUESTION 10

A technician is installing a new server and is not getting any link lights on the iDRAC management port. They have verified that the cable and switch port are working. What could be causing this issue?

- A. iDRAC has an Express license
- B. IP has not been set in the Lifecycle Controller
- C. iDRAC has been disabled in the Lifecycle Controller
- D. iDRAC firmware update is currently in progress

Correct Answer: D

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