

# C\_C4H410\_21<sup>Q&As</sup>

SAP Certified Application Associate - SAP Sales Cloud 2111

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#### QUESTION 1

You would like to create a new product list, based on a required product. Which would be an example of cross-selling?

- A. An additional accessory of the product is proposed.
- B. A product of lower value is proposed for replacement.
- C. An additional product of higher value is proposed.
- D. A product of higher value is proposed for replacement.

Correct Answer: A

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#### QUESTION 2

When using Data Workbench for the initial load, which of the following activities are steps in the migration process?

Note: There are 2 correct Answers to this question.

- A. Request a new test tenant.
- B. Align data fields with input fields.
- C. Import data from the template file.
- D. Activate the data migration functionality in scoping.

Correct Answer: BC

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#### QUESTION 3

You want to automate the update of a particular field in an opportunity, based on a set of conditions. Which feature do you use?

- A. Access restrictions
- B. Workflow rules
- C. Notification
- D. Personalization

Correct Answer: B

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#### QUESTION 4

Which views can you use to see the visit planner screen? Note: There are 2 correct Answers to this question.

- A. Tile view

- B. Table view
- C. Timeline view
- D. Map view

Correct Answer: BD

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#### QUESTION 5

Which of the following fields can you use to restrict lead conversion actions? There are 2 correct Answers to this question.

- A. Status
- B. Lead Score
- C. Qualification
- D. Approval Status

Correct Answer: AC

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#### QUESTION 6

Which of the following actions can you perform with the Adaptation function? Note: There are 2 correct Answers to this question.

- A. Create an extension field and define its properties.
- B. Create code list restrictions.
- C. Assign a page layout to achieve dynamic user interfaces.
- D. Create workflow rules.

Correct Answer: AC

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#### QUESTION 7

When do you implement the Approval process in SAP Hybris Cloud for Customer? There are 3 correct answers to this question.

- A. You want different reviewers for a business object based on different conditions.
- B. You want another user to review a business object before it can be processed further.
- C. You want to define multiple review processes for the same business object.
- D. You want the direct approver of a business object to be the reporting line manager.

E. You want to define multiple review steps for the same business object.

Correct Answer: ABE

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#### QUESTION 8

For which of the following business objects is external pricing supported? Note: There are 2 correct answers to this question.

- A. Orders
- B. Activities
- C. Quotes
- D. Leads

Correct Answer: AC

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#### QUESTION 9

A Bill of Material was triggered from SAP Hybris Cloud for Customer using the Request External Pricing option. Where can the pricing and quantity be edited? Please choose the correct answer.

- A. In the child item only
- B. In both the parent item and the child item
- C. In the parent item only
- D. In the quotation header

Correct Answer: C

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#### QUESTION 10

Which action should you execute to set the pricing status in a sales order to Calculated?

- A. Trigger simulation on the sales order in a non-integrated environment.
- B. Trigger simulation on the sales order in an integrated environment.
- C. Trigger a consistency check in the sales order.
- D. Trigger Submit for Approval in the sales order.

Correct Answer: B

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#### QUESTION 11

Which of the following are features of territory determination? Note; There are 2 correct Answers to this question.

- A. An SAP Sales Cloud user can be assigned to more than one territory.
- B. A realignment run must occur to use the territory override feature.
- C. Business documents can be assigned to more than one territory.
- D. Accounts can be assigned to more than one territory.

Correct Answer: AB

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#### QUESTION 12

What is the first step that an administrator would take to enable the integration of SAP Sales Cloud with SAP S/4HANA?

- A. Set up conditions in the Data Protection and Privacy work center.
- B. Define integration fields in the Data Workbench work center.
- C. Define iFlows in the Administrator work center.
- D. Define settings in the Business Configuration work center.

Correct Answer: D

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#### QUESTION 13

Which sales planning dimensions can you use to define a sales target plan? Note: There are 2 correct answers to this question.

- A. Product list
- B. Employee
- C. Account team
- D. Sales unit

Correct Answer: BD

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#### QUESTION 14

Where can you activate buying center relationships in SAP Sales Cloud?

- A. Extensibility
- B. Personalization
- C. Scoping

D. Fine tuning

Correct Answer: C

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#### QUESTION 15

According to SAP practices, which initial tasks are required to configure SAP Sales Cloud? Note: There are 2 correct Answers to this question.

- A. Test integration points.
- B. Define the organizational structure.
- C. Set up scoping and fine-tuning.
- D. Define business roles.

Correct Answer: B

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