

# CSQA<sup>Q&As</sup>

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#### QUESTION 1

COQ is also known as \\'Price of Non-Conformance\\'.

- A. True
- B. False

Correct Answer: A

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#### QUESTION 2

In a Waterfall Development Model, most risk management activity occurs close to milestones.

- A. True
- B. False

Correct Answer: A

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#### QUESTION 3

The COSO Enterprise Risk Management model\\'s \_\_\_\_\_ component ensures that management has a process in place to set objectives and that the chosen objectives support and align with the organization\\'s mission/vision.

- A. Information and Communication
- B. Objective Setting
- C. Risk Assessment
- D. Control Activities

Correct Answer: B

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#### QUESTION 4

Determining which risks are likely to affect the project and documenting the characteristics of each is called \_\_\_\_\_ .

- A. Risk Assessment
- B. Risk Management
- C. Risk
- D. Risk Identification

Correct Answer: D

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#### QUESTION 5

Constructive criticism should incorporate all of the following tactics, EXCEPT:

- A. Have the facts
- B. Always have another manager in the room
- C. Be specific on expectations
- D. Be prepared to help the worker improve their performance
- E. All of the above

Correct Answer: B

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#### QUESTION 6

Which task or tasks are helpful in building support for quality?

- A. Estimate the cost of quality
- B. Meet daily on quality
- C. Reward quality work
- D. All of the above
- E. A and C above

Correct Answer: D

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#### QUESTION 7

If a software development contract includes a clause on foreign attachments, which of the following would be considered a foreign attachment?

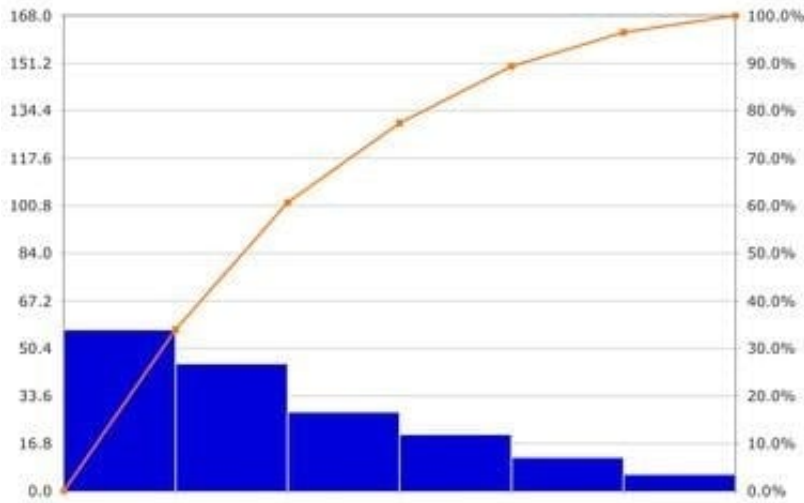
- A. A software system developed by an organization in another country
- B. An application component developed by a different contractor than the one contracted to build software using that component
- C. The customer's right to discontinue service with the contractor
- D. Having the hardware installed by an individual from a country other than where the software will be operated

Correct Answer: B

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#### QUESTION 8

-- Exhibit



-- Exhibit -The diagram is called a:

- A. Run Chart
- B. Pie Chart
- C. Bar Chart
- D. Pareto Chart
- E. Control Chart

Correct Answer: D

### QUESTION 9

Many organizations use code inspections as a means for removing defects prior to commencing unit testing. When code inspections are performed, according to the generally accepted code inspection process, the code inspectors are:

- A. Other Coders
- B. Quality Assurance Personnel
- C. Independent Testers
- D. Internal Auditors
- E. Computer Operations Personnel

Correct Answer: A

#### QUESTION 10

Which of the following is not normally included in a contract for an outside organization to develop software for your use?

- A. Why it is needed
- B. What is done
- C. When it is done
- D. Who does what
- E. Penalties for nonperformance

Correct Answer: A

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#### QUESTION 11

In the quality management infrastructure, the level which 'commits resources' is called:

- A. Quality Council
- B. Management Committee
- C. Middle Management
- D. Task Forces

Correct Answer: A

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#### QUESTION 12

The check sheet is used to record data gathered over a period of time to determine frequency of an event.

- A. True
- B. False

Correct Answer: A

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#### QUESTION 13

Determining that the COTS software selected is compatible with the acquiring organization's computer environment addresses:

- A. Compatibility with other COTS software packages
- B. Compatibility with the acquiring organization's computer language
- C. Compatibility with the SEI CMMI level of the organization that built the COTS software

- D. Compatibility of the acquiring organization's acceptance test process
- E. Compatibility with the acquiring organization's hardware and operating system

Correct Answer: E

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#### **QUESTION 14**

Which of the following types of testing is considered Dynamic Testing?

- A. Code Inspections
- B. System Reviews
- C. Code Analyzers
- D. Unit Testing
- E. Checklists

Correct Answer: D

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#### **QUESTION 15**

The process of implementing a new or improved approach is called:

- A. Change Process
- B. Improvement Process
- C. Deployment Process
- D. Definition Process

Correct Answer: C

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