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QUESTION 1

What is responsible for establishing the flow of materials into the firm, following up with the supplier, and expediting delivery?

- A. Scheduling
- B. Follow-up procedure
- C. Purchasing
- D. Sales procedure

Correct Answer: C

QUESTION 2

is difference between the total planned for a given period and the actual total for that period.

- A. Increasing rate
- B. Cumulative variance
- C. Collective concern
- D. Total control rate

Correct Answer: B

QUESTION 3

Control is exercised through individual items in a particular inventory, this is called:

- A. Inventory element
- B. Stock-keeping units
- C. Stock entity
- D. Inventory corps

Correct Answer: B

QUESTION 4

The probability of rejecting a good lot is called the consumer's risk.

- A. True

B. false

Correct Answer: B

QUESTION 5

To plan the processing of materials through manufacturing PAC must have the following information EXCEPT:

- A. What and how much to produce
- B. When parts are needed so the completion date can be met.
- C. What are scheduled receipts for various orders
- D. What the available capacities of various work centers are

Correct Answer: C

QUESTION 6

The quantity equal to the demand during the lead time plus the demand during the review period plus safety stock is called:

- A. Target value
- B. Demand value
- C. Review process value
- D. All of the above

Correct Answer: A

QUESTION 7

What reduces the planning and control effort needed, the number of items required, and the inventory that has to be carried?

- A. Standardization
- B. Value-added scheme
- C. Periodic review
- D. Design and specification

Correct Answer: A

QUESTION 8

A structured approach to organize the operation for more effectiveness and less waste that is the overall goal of a lean production system includes which 5S?

- A. Species, straighten, shine, standardize, sustain
- B. Sort, strong, shower, standardize, sustain
- C. Sort, straighten, shine, standardize, sustain
- D. Sort, straighten, shine, standardize, suspect

Correct Answer: C

QUESTION 9

To result in optimal performance for customer service and cost, it is felt that the supply chain of activities as an extension of partnership. This implies many issues, but critical one/s include/includes:

- A. Flow of material
- B. Flow of information and sharing of information, mostly through the internet
- C. Fund transfers
- D. All of these

Correct Answer: D

QUESTION 10

are best used for forecasting products with stable demand where there is little trend or seasonality.

- A. Demand averages
- B. Estimated calculations
- C. Moving averages
- D. None of the above

Correct Answer: C

QUESTION 11

Some of the characteristics customers expect when they buy products are all of the following EXCEPT:

- A. A fair price with higher quality products and services
- B. Delivery lead time
- C. Presale services better than after sale services

D. Product and volume flexibility

Correct Answer: C

QUESTION 12

To detect the presence of assignable causes of variation is the objective of:

- A. Analytical cost assessment
- B. Statistical process control
- C. Critical process control
- D. Frequency variation control

Correct Answer: B

QUESTION 13

The concept of removing faults at the first instance and making a process or product "fool proof" is known as:

- A. Poke-yoke
- B. Scrap step
- C. Statistical sole
- D. None of the above

Correct Answer: A

QUESTION 14

Operations management works in a complex environment affected by many factors. Among the most important are:

- A. Government regulation
- B. the economy and competition
- C. Customer expectations and quality
- D. all of these

Correct Answer: D

QUESTION 15

What is based on the participation of all members of an organization in improving processes, products, services, and the

culture they work in is called:

- A. Continuous Process Management
- B. Workflow Management
- C. Total Quality Management
- D. All of the above

Correct Answer: C

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