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QUESTION 1

Which of the following order pick strategies involves pickers filling all open lines of an order before the next order has begun?

- A. Wave
- B. Serial/parallel
- C. Discrete order
- D. Cluster

Correct Answer: C

QUESTION 2

In the economic utility function of logistics, logistics adds:

- A. form and time utilities to products, while other activities add place and possession utilities.
- B. possession and place utilities to products, while other activities add form and possession utilities.
- C. place and time utilities to products, while other activities add form and possession utilities.
- D. possession and form utilities to products, while other activities add time and place utilities.

Correct Answer: C

QUESTION 3

Which of the following costs represents an example of a fixed cost in the motor carrier industry?

- A. Vehicle registration
- B. Fuel
- C. Maintenance
- D. Terminals

Correct Answer: A

QUESTION 4

Which Incoterm ?applies only to ocean transportation where the exporter is responsible to bring the goods to the port?

- A. Ex works (EXW)

- B. Free alongside ship (FAS)
- C. Free on board (FOB)
- D. Delivered at place (DAP)

Correct Answer: B

QUESTION 5

Which of the following modes of transportation primarily uses the term double-stacking?

- A. Rail
- B. Truck
- C. Water
- D. Air

Correct Answer: A

QUESTION 6

A company would like to implement a strategic initiative of enhancing its reverse logistics process. Which of the following statements best describes the profitability impact of such a strategy?

- A. More profits due to higher return rate of customers
- B. More profits due to larger volume of returned products
- C. Less profits due to increase in investment costs
- D. Less profits due to negative impact on brand image

Correct Answer: A

QUESTION 7

Which of the following outcomes is a potential advantage of operating an efficient reverse logistics process?

- A. Provides competitive differentiation
- B. Enables visibility throughout the supply chain
- C. Improves the product life cycle
- D. Reduces transportation costs

Correct Answer: A

QUESTION 8

A company would like to encourage shippers to partner on sustainability initiatives. Which of the following rates would best meet this objective?

- A. Density
- B. Incentive
- C. Differential
- D. Blanket

Correct Answer: B

QUESTION 9

A carrier receives damaged goods. What actions best describes what the carrier should do so that it is not liable for the damages?

- A. Rewrite the bill of lading (B\L).
- B. Make exception note on B\L from clean to uniform.
- C. Make an exception note on B\L from clean to soiled.
- D. Reject the B\L.

Correct Answer: A

QUESTION 10

Which of the following shipment modes is the most prone to packaging and product damage?

- A. Air
- B. Truck
- C. Water
- D. Rail

Correct Answer: C

QUESTION 11

An organization concentrating its efforts on meeting the internal performance standards related to availability,

operational performance, and reliability has focused on which of the following aspects of the customer relationship?

- A. Customer service
- B. Customer satisfaction
- C. Customer loyalty
- D. Customer success

Correct Answer: B

QUESTION 12

According to the harmonized system classification codes, the correct classification of an imported good is generally the responsibility of the:

- A. importer.
- B. exporter.
- C. broker.
- D. carrier.

Correct Answer: B

QUESTION 13

Which of the following types of contract of carriage should a company establish with a main carrier if it is forecasting to utilize most, if not all, of the carrier's capacity?

- A. Ocean bill of lading (B/L)
- B. Master bill of lading (B/L)
- C. Manifest
- D. Charter parties

Correct Answer: D

QUESTION 14

A planning process specifically designed to balance demand and supply within an organization and arrive at a consensus forecast is known as:

- A. advanced planning and scheduling (APS).
- B. collaborative planning, forecasting, and replenishment (CPFR).

- C. sales and operations planning (SandOP).
- D. distribution requirements planning (DRP).

Correct Answer: C

QUESTION 15

Which of the following facility location techniques is equivalent to a break-even point?

- A. Weighted-factor rating method
- B. transportation problem model
- C. Cost volume analysis
- D. Center-of-gravity method

Correct Answer: A

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