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QUESTION 1

If the \\'Move project for WIP projects\\' property is enabled, project tasks associated with the project are also moved, except for tasks in which of the following states?

Choose 2 answers

A. Pending

B. Work in Progress

C. Closed

D. Open

Correct Answer: BC

According to the Planning Console document, if the `Move project for WIP projects\\' property is enabled, project tasks associated with the project are also moved, except for tasks in the Work in Progress or Closed states. The other options are not correct, as tasks in the Pending or Open states are moved along with the project.

QUESTION 2

To set up a group for selection in a resource plan, the group record needs to include which role?

A. it_project_user

B. pps_resource

C. itil

D. resource_manager

Correct Answer: B

According to the Assigning Resource Roles document, to set up a group for selection in a resource plan, the group record needs to include the pps_resource role. This role grants access to the Resource Management application and allows the group members to view and update their resource allocations. The other options are not correct, as they are not required for a group to be selected in a resource plan. The it_project_user role grants access to the Project Portfolio Management application and allows the user to create and update projects. The itil role grants access to the ITIL application and allows the user to manage incidents, problems, and changes. The resource_manager role grants access to the Resource Management application and allows the user to manage resource plans and allocations.

QUESTION 3

The Business Unit field on a Project or Demand form displays values from a specific table. What type of field is this?

A. Journal.

B. Reference.

C. Conditions.

D. List.

Correct Answer: B

According to the ServiceNow documentation1, the Business Unit field on a Project or Demand form is a reference field that displays values from the cmn_department table. A reference field stores a link to a record on another table, rather than storing the data directly in the field.

https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/reference/r_ProjectTable.html https://docs.servicenow.com/bundle/vancouver-platform-administration/page/administer/form-administration/concept/c_ReferenceFields.html

QUESTION 4

If Scenario Planning for PPM is installed, a portfolio manager can access the Portfolio Planning Workbench by navigating to which of the following?

Choose 2 answers A. Portfolio Planning related link

B. Portfolio Planning Workbench module

C. Project module

D. Program Workbench

Correct Answer: AB

According to the Scenario Planning for PPM document, a portfolio manager can access the Portfolio Planning Workbench by navigating to either the Portfolio Planning related link on the portfolio form or the Portfolio Planning Workbench module under the Portfolio Planning application menu. The other options are not correct, as they do not lead to the Portfolio Planning Workbench. The Project module is under the Project Portfolio Management application menu and the Program Workbench is under the Program Management application menu.

QUESTION 5

What minimum role is required to assign a time sheet policy to a user?

A. ppm_admin.

B. timecard_admin.

C. it_project_manager.

D. It is not possible to assign a time sheet policy to a user.

Correct Answer: B

According to the web search results1, the timecard_admin role is the minimum role that is required to assign a time sheet policy to a user. A time sheet policy is a rule that controls the creation and operation of time sheets for resources who log time against work items. The timecard_admin role can create and modify time sheet policies, time sheet groups, and time sheet periods, as well as approve time sheets or submit time cards on behalf of team members. The

other options are incorrect because:

A. ppm_admin: The ppm_admin role is a higher-level role that can access all Project and Portfolio Management modules and features, but it is not the minimum role required for assigning a time sheet policy to a user.

C. it_project_manager: The it_project_manager role can create and manage projects, but not assign time sheet policies to users.

D. It is not possible to assign a time sheet policy to a user: This is false, as it is possible to assign a time sheet policy to a user by using the Time Sheet Policy field on the User form.

https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/reference/r_Roles.html https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/concept/c_ProjectManagement.html https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/time-card-management/reference/r_TimeCardManagementRoles.html

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QUESTION 6

On the demand form, what does the Discount Rate impact?

A. ROI.

B. Net Present Value (NPV).

C. Financial Benefit.

D. Internal Rate of Return %.

Correct Answer: B

According to the ServiceNow documentation1, the discount rate on the demand form impacts the net present value (NPV) of the demand. The NPV is the difference between the present value of the benefits and the present value of the costs of the demand. The discount rate is the rate used to discount future cash flows to their present value. A higher discount rate means that future cash flows are worth less in the present, and vice versa. The other options are incorrect because:

A. ROI: The ROI (return on investment) is the ratio of the net value to the estimated cost of the demand. The discount rate does not affect the ROI, as both the net value and the estimated cost are based on the present value of the cash flows.

C. Financial Benefit: The financial benefit is the sum of the present value of the benefits of the demand. The discount rate does not affect the financial benefit directly, but only indirectly through the NPV calculation.

D. Internal Rate of Return %: The internal rate of return % (IRR) is the discount rate that makes the NPV of the demand equal to zero. The discount rate does not affect the IRR, but rather the IRR is derived from the NPV equation.

https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/reference/r_DemandTable.html https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/concept/c_DemandRate.html

https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/concept/c_FinancialBenefit.html https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/concept/c_InternalRateOfReturn.html

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QUESTION 7

Which property controls the changes in cost and resource plans with respect to the change in the start date of a demand or project?

A. \\'Change Resource Plan, Cost Plan and Benefit Plan Start Date with Demand or Project Start Date Change\\'.

B. \\'Enable altering of planned date for task in WIP/Closed\\'.

C. \\'Rollup project start date from tasks\\'.

D. \\'Calculate ROI percentage based on a project\\'s estimated cost and its net value\\'.

Correct Answer: A

According to the ServiceNow documentation1, this property controls whether the start dates of the resource plan, cost plan, and benefit plan are automatically updated when the start date of the demand or project is changed. If this property is set to true, then the plans will be shifted by the same number of days as the demand or project start date change. If this property is set to false, then the plans will not be affected by the demand or project start date change.

https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/reference/r_Properties.html

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QUESTION 8

What are the default project template configuration records available in the Template Config module? Choose 3 answers

A. Project task

B. Project subtask

C. Project

D. Task

E. Project template

Correct Answer: ACE

The default project template configuration records available in the Template Config module are Project task, Project, and Project template. These records define the fields and values that are copied from the template to the project when a project is created from a template.

The other options are incorrect because:

B. Project subtask: Project subtask is not a valid record in the Template Config module, as it is a child of the Project task record.

D. Task: Task is not a valid record in the Template Config module, as it is a parent of the Project task record.

https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/reference/r_ProjectTaskTable.html https://docs.servicenow.com/bundle/vancouver-platform-

administration/page/administer/table-administration/concept/c_TableHierarchy.html

QUESTION 9

What information are users required to enter on a cost plan for a demand?

A. Cost type

B. Discount Rate %

C. Total planned cost

D. Functional currency

Correct Answer: A

According to the Cost plan breakdown document, users are required to enter the cost type for each cost plan line item. Cost type is a mandatory field that specifies the type of cost, such as labor, software, hardware, etc. The other options are not required fields for a cost plan for a demand. Discount Rate % is an optional field that applies a discount rate to the cost plan. Total planned cost is a read-only field that displays the sum of the planned cost for all the cost plan breakdowns. Functional currency is a system property that defines the currency used for cost management.

QUESTION 10

A project expense line is cost associated with a specific source, except for:

A. Fixed Assets.

B. Program.

C. Resource.

D. Software.

Correct Answer: B

According to the Project Expense Lines document, a project expense line is cost associated with a specific source, such as fixed assets, resource, or software. The program field on the project expense line form is not a source of cost, but a reference to the program that the project belongs to. Therefore, the correct answer is B. Program. The other options are not correct, as they are sources of cost for a project expense line.

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