

CIS-SIR^{Q&As}

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QUESTION 1

How do you select which process definition to use?

- A. By selecting the desired process within the Process Definition module
- B. By selecting the desired process within the Process Selection module
- C. By setting the process definition record to Active
- D. By setting the Script Include record to Active

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/paris-security-management/page/product/security-incident-response/reference/setup-assistant-reference.html>

QUESTION 2

David is on the Network team and has been assigned a security incident response task. What role does he need to be able to view and work the task?

- A. Security Analyst
- B. Security Basic
- C. External
- D. Read

Correct Answer: A

QUESTION 3

What is the name of the Inbound Action that validates whether an inbound email should be processed as a phishing email for URP v2?

- A. User Reporting Phishing (for Forwarded emails)
- B. Scan email for threats
- C. User Reporting Phishing (for New emails)
- D. Create Phishing Email

Correct Answer: A

QUESTION 4

A flow consists of one or more actions and a what?

- A. Change formatter
- B. Catalog Designer
- C. NIST Ready State
- D. Trigger

Correct Answer: D

Reference: <https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/administer/flow-designer/concept/flows.html>

QUESTION 5

What field is used to distinguish Security events from other IT events?

- A. Type
- B. Source
- C. Classification
- D. Description

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/paris-security-management/page/product/security-incident-response/concept/c_ScIncdUseAlrts.html

QUESTION 6

Joe is on the SIR Team and needs to be able to configure Territories and Skills. What role does he need?

- A. Security Basic
- B. Manager
- C. Security Analyst
- D. Security Admin

Correct Answer: D

Reference: <https://docs.servicenow.com/bundle/quebec-security-management/page/product/security-incident-response/reference/installed-with-sir.html>

QUESTION 7

What specific role is required in order to use the REST API Explorer?

- A. admin
- B. sn_si.admin
- C. rest_api_explorer
- D. security_admin

Correct Answer: AC

Reference: https://developer.servicenow.com/dev.do#!/learn/learning-plans/orlando/technology_partner_program/app_store_learnv2_rest_orlando_introduction_to_the_rest_a_pi_explorer

QUESTION 8

What plugin must be activated to see the New Security Analyst UI?

- A. Security Analyst UI Plugin
- B. Security Incident Response UI plugin
- C. Security Operations UI plugin
- D. Security Agent UI Plugin

Correct Answer: D

QUESTION 9

Which improvement opportunity can be found baseline which can contribute towards process maturity and strengthen customer's overall security posture?

- A. Post-Incident Review
- B. Fast Eradication
- C. Incident Containment
- D. Incident Analysis

Correct Answer: D

QUESTION 10

What are two of the audiences identified that will need reports and insight into Security Incident Response reports? (Choose two.)

- A. Analysts

B. Vulnerability Managers

C. Chief Information Security Officer (CISO)

D. Problem Managers

Correct Answer: AB

Reference: <https://www.servicenow.com/content/dam/servicenow-assets/public/en-us/doc-type/resource-center/data-sheet/ds-security-operations.pdf>

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