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QUESTION 1

Which of the following tables exist within the GRC: Profiles application scope? (Choose three.)

- A. Document
- B. Policy
- C. Risk
- D. Content
- E. Indicator

Correct Answer: BCE

Reference: <https://docs.servicenow.com/bundle/madrid-governance-risk-compliance/page/product/grcpolicy-and-compliance/concept/profiles-policy-compliance.html>

QUESTION 2

You are working with your customer to determine necessary audit management workflow configurations. What should they know about the approval process for audit engagements? (Choose three.)

- A. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Follow Up state.
- B. If the engagement is approved and there are no remaining open tasks or issues, it automatically moves into the Closed state.
- C. If the engagement is rejected, it automatically moves back to the Fieldwork state.
- D. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Fieldwork state.
- E. If the engagement is rejected, it automatically moves into the Scope state.

Correct Answer: BCD

Reference: <https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grcaudit/task/approve-reject-engagement.html>

QUESTION 3

The Risk thresholds in the Risk Criteria Matrix (default values) do not line up with company needs. What should you do?

- A. Configure the Risk Criteria in ServiceNow
- B. Identify Risk that will benefit from the default values

- C. Demonstrate Risk scoring scenarios using the default values
- D. Use the default values to determine new company approach

Correct Answer: A

QUESTION 4

The `Add to Update Set` utility is available for download via:

- A. ServiceNow Developer site
- B. ServiceNow store
- C. ServiceNow Community
- D. ServiceNow HI support

Correct Answer: B

Reference: https://community.servicenow.com/community?id=community_blogandsys_id=dd0d9079db858098d58ea345ca961925

QUESTION 5

What GRC module would you access in order to update Entity Types?

- A. Risk > Entities
- B. Scoping > Profiles
- C. Scoping > Entity Types
- D. CMDB

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcommon/concept/c_Scoping.html

QUESTION 6

For Control records, who can modify the Control in the Draft state?

- A. All compliance users
- B. Only the Compliance Manager
- C. Only the person assigned the Attestation
- D. Only Control Owners

Correct Answer: D

Reference: https://community.servicenow.com/community?id=community_questionandsys_id=f2ee79bcdbd33b8423f4a345ca9619f7&view_source=searchResult

QUESTION 7

The SOX content pack includes a series of policies, control, risks. How are all of these components linked together?

- A. Mapping File
- B. Manually
- C. Automatically
- D. Batch import

Correct Answer: C

QUESTION 8

Which filter navigation syntax displays the table in list view within a separate browser tab?

- A. Tablename_LIST
- B. Tablename.list
- C. Tablename.LIST
- D. Tablename.List

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/orlando-platform-user-interface/page/administer/navigation-and-ui/task/t_NavigateDirectlyToATable.html

QUESTION 9

Entity scoping is used for what?

- A. Make sure that all of your Entities have the right visibility
- B. Create and assign controls to the correct users
- C. Create, assign, and manage controls and risks across an enterprise
- D. Scope out the different users and roles that have access to the platform

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/newyork-governance-risk->

[compliance/page/product/grcommon/task/create-a-profile.html](https://www.certbus.com/compliance/page/product/grcommon/task/create-a-profile.html)

QUESTION 10

Which GRC application would you use to manage internal or external consultancy processes that aim to prove the effectiveness of controls?

- A. Audit Management
- B. Risk Management
- C. Vendor Risk Management
- D. Policy and Compliance Management

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcpolicy-and-compliance/reference/r_PolicyComplianceMgmt.html

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