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QUESTION 1

The shipping department receives 300 two-sided invoices per day. The department operates five days per week. How many images per week will the shipping department process?

- A. 600
- B. 1,500
- C. 3,000
- D. 4,500

Correct Answer: C

QUESTION 2

When selecting a scanner, all of the following criteria need to be considered EXCEPT:

- A. monthly duty cycle.
- B. paper size.
- C. simplex or duplex.
- D. OCR throughput.

Correct Answer: D

QUESTION 3

A process to open account relationships between businesses includes mailing forms to be filled out, returned, and entered into the accounting system. This occurs 100 times per day. This process will benefit MOST from which one of the following?

- A. An online forms solution
- B. A new e-mail server
- C. A courier service
- D. An FTP

Correct Answer: A

QUESTION 4

Business requirements dictate a need to comply with records management regulations that include unalterable media. Fast access is also a requirement. Which device below BEST fits the requirements?

- A. WORM based optical
- B. DLT
- C. WORM based hard disk
- D. RAID drives in a locked cabinet

Correct Answer: C

QUESTION 5

Which of the following would NOT be a part of the requirements document that would be presented to a client?

- A. Project timeframe
- B. Total cost of ownership
- C. Implementation objectives
- D. Characteristics of paper to be scanned

Correct Answer: D

QUESTION 6

Documents were processed by the Document Management System (DMS), originated from a word processor and printed to an image driver as TIFF Group 4 images. These images will be added into the DMS and need to be full text searchable. Which technology will help accomplish this?

- A. Magnetic Ink Character Recognition (MICR)
- B. ICR
- C. OCR
- D. Duplexing

Correct Answer: CD

QUESTION 7

An international corporation with offices in ten Third World countries is going paperless. Which of the following technologies will likely be utilized?

- A. Wireless / Satellite
- B. T-1 / Frame relay
- C. Land-based telephone lines

D. Digital Subscriber Line (DSL)

Correct Answer: A

QUESTION 8

If a group of users has difficulty accessing backfile documents on a near-line device, then which of the following devices would most likely be the cause?

- A. Jukebox
- B. RAID Unit
- C. Image Server
- D. Application Server

Correct Answer: A

QUESTION 9

A client has to output documents and their associated metadata to many disparate systems, most of which are not controlled by the client. Which of the following technologies would best facilitate this output?

- A. XML
- B. API
- C. DDE
- D. BLOBs

Correct Answer: A

QUESTION 10

An insurance company must completely eliminate paper as a result of government legislation. Which of the following BEST describes the rationale for doing so?

- A. Risk management
- B. Cost reduction
- C. Revenue increase
- D. Better customer service

Correct Answer: A

QUESTION 11

The scanned file size of an 8.5 x 11 inches (A4) page with 300 dpi (12 dots per mm) resolution and a bit depth of one at TIFF Group 4 compression is:

- A. 25 KB.
- B. 50 KB
- C. 75 KB.
- D. 100 KB.

Correct Answer: B

QUESTION 12

Certkiller scans 500 8,5" x 11" two-page, duplex documents every day as 300 dpi Group 4 TIFF images. If each imaged page is an average of 50KB, approximately how many days can they operate before they run out of storage space on their 60GB hard drive?

- A. 300 days
- B. 600 days
- C. 950 days
- D. 1,200 days

Correct Answer: D

QUESTION 13

What do "Star", "Bus", and "Ring" refer to?

- A. Network protocols
- B. Network topologies
- C. Storage configurations

Correct Answer: B

QUESTION 14

What is the difference between access rights and audit trails?

- A. Access rights track object access; whereas, audit trails track which objects can be opened.

- B. Access rights determine which objects users can open; whereas, audit trails track object access.
- C. Access rights provide a level of security; whereas, audit trails enhance access rights security.
- D. Audit trails provide a level security; whereas, access rights provide for object access.

Correct Answer: B

QUESTION 15

A customer is implementing a workflow system with electronic dossiers. During the design of the workflow it has been discovered that there are many exceptions to the process. What is the first step in handling the exceptions?

- A. Validate exceptions through a third party.
- B. Get a commitment on the number of exceptions.
- C. Redesign the workflow system to handle every exception.
- D. Recommend to the client that business processed be redesigned.

Correct Answer: D

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