

# C9560-505<sup>Q&As</sup>

IBM SmartCloud Control Desk V7.5.1 IT Asset Management Implementation

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#### **QUESTION 1**

The license must be in w	nich status to add a row	to the Associated P	roducts section of the license?

- A. HOLD
- B. DRAFT
- C. ACTIVE
- D. EDITABLE

Correct Answer: D

#### **QUESTION 2**

Which two types of records can be associated with a calendar and shift? (Choose two)

- A. Tools
- B. Items
- C. Assets
- D. Locations
- E. Asset Templates

Correct Answer: CD

Reference: http://pic.dhe.ibm.com/infocenter/tivihelp/v50r1/index.jsp

# **QUESTION 3**

What must occur before a rotating asset can be created?

- A. A rotating item must be created.
- B. A master application must exist.
- C. An item must be in the storeroom.
- D. A unique asset record number must be created.

Correct Answer: D

# **QUESTION 4**

Which two data sets can be reconciled? (Choose two)



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A. Items and Inventory B. Deployed Assets and Items C. Assets and Deployed Assets D. Assets and Non-Configuration Items Correct Answer: BC **QUESTION 5** An Item Assembly Structure can be applied to which record type? A. Location B. Job Plan C. Work Order D. Configuration Item Correct Answer: D **QUESTION 6** What are three options when adding lines to purchase requisitions? A. Tool B. Item C. Shipper D. License E. Material F. Alternate Service Correct Answer: BCE

#### **QUESTION 7**

Which application is used to create an asset from an Item Master record?

- A. Assets
- B. Item Master
- C. Asset Templates



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D. IT Asset Classifications

Correct Answer: D

#### **QUESTION 8**

What is the purpose of the Managed As attribute on a Software Catalog record?

- A. The Managed As attribute is on each Deployed Software record, not the Software Catalog record.
- B. When set. it enables software to show up in the Filtered Application View under the Software tab of a deployed asset.
- C. When set. it enables software to be linked with the appropriate deployed computer where the software was discovered.
- D. When set. it enables software to be linked to both the appropriate deployed computer and authorized computer assets.

Correct Answer: C

#### **QUESTION 9**

A deployed asset can be promoted from which two applications? (Choose two)

- A. Assets
- B. Computers
- C. Item Master
- D. Network Device
- E. Deployed Software

Correct Answer: AD

## **QUESTION 10**

What are two attributes of Desktop Requisitions? (Choose two)

- A. Line Type
- B. Order Unit
- C. Tax Exempt
- D. Delivery Date
- E. Order Entry Type



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Correct Answer: BD

#### **QUESTION 11**

What is the maximum number of characters permitted for a Set Name in a default installation of IBM SmartCloud Control Desk 7.5.1?

- A. 4
- B. 8
- C. 30
- D. 255

Correct Answer: D

#### **QUESTION 12**

Incident Activities should be performed during which internal status?

- A. APPR
- B. INPRG
- C. WAPPR
- D. QUEUED

Correct Answer: B

#### **QUESTION 13**

Asset Reconciliation Results are accessible from which top-level menu?

- A. Assets
- B. Administration
- C. Task Management
- D. System Configuration

Correct Answer: A

Reference: http://pic.dhe.ibm.com/infocenter/tivihelp/v50r1/index.jsp

#### **QUESTION 14**



A user can associate qualifications in which application?

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A. Labor		
B. Crafts		
C. People		
D. Person Groups		

#### **QUESTION 15**

Correct Answer: C

A Request for Quotation must be in which internal status to add items?

A. ADD

B. EDIT

C. OPEN D. INPRG

Correct Answer: B

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