

# C9550-412<sup>Q&As</sup>

IBM Business Process Management Express or Standard Edition  
V8.5.5, BPM Application Development

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### QUESTION 1

A BPM Application developer is developing a new process application in IBM Business Process Manager V8.5.5. Which condition must a BPM application developer choose to use a heritage human service over a client side human service?

- A. The web editor is preferred.
- B. The process application requires runtime collaboration support.
- C. The process application requires runtime case management support.
- D. The human service needs to minimize server-side calls in user interfaces.

Correct Answer: A

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### QUESTION 2

During the process discovery and documentation phase, a BPM application developer is trying to understand if a process is unstructured or structured. Which of the following characteristics should the BPM application developer consider? (Choose 3)

- A. How predictable the process is.
- B. How well documented the process is.
- C. Are some activities in the process optional?
- D. What is the scope and complexity of the process?
- E. The value that the process represents to the core business.
- F. Are the process participants able to choose activities during execution?

Correct Answer: BDE

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### QUESTION 3

An insurance company has a claims process that is performed by a claims analyst and is due in 3 days. If the claims analyst has not completed the task in 4 days an escalation should be sent to a manager. The claims analyst can still complete the task, even if the escalation has been triggered, and the manager should only be notified once. Which configuration should the BPM application developer implement for the escalation timer?

**A.**

**Boundary Event Details**

Timer

Interrupt activity:

Repeatable:

**Timer Properties**

Trigger On: After Start of Step

Custom Date: [Empty]

Before or After Difference: 4 Days

Tolerance Interval: 0 Hours

**B.**

**Boundary Event Details**

Timer

Interrupt activity:

Repeatable:

**Timer Properties**

Trigger On: After Due Date

Custom Date: [Empty]

Before or After Difference: 3 Days

Tolerance Interval: 1 Days

**C.**

**Boundary Event Details**

Timer

Interrupt activity:

Repeatable:

**Timer Properties**

Trigger On: After Due Date

Custom Date: [Empty]

Before or After Difference: 1 Days

Tolerance Interval: 0 Hours

**D.**

**Boundary Event Details**

Timer

Interrupt activity:

Repeatable:

**Timer Properties**

Trigger On: After Start of Step

Custom Date: [Empty]

Before or After Difference: 4 Days

Tolerance Interval: 0 Hours

A. Exhibit A

- B. Exhibit B
- C. Exhibit C
- D. Exhibit D

Correct Answer: A

**QUESTION 4**

A financial services company has implemented their first BPM application for their account opening process. During their second BPM project another line of business is also working on their version of an Account Opening process, and has identified several components from the first application that they want to reuse. What should the BPM application developer do to reuse these components?

- A. Copy the elements of an account opening to the second process application as not to duplicate work.
- B. Copy the elements of an account opening to a new toolkit that is used by the second process application and leave the first process untouched.
- C. Take a snapshot of the first process application and make the second process application dependent on this snapshot.
- D. Move the elements of an account opening to a new toolkit and make both process applications dependent of the new toolkit.

Correct Answer: D

**QUESTION 5**

Consider the following service:



The service defines the following private variables:

- Private
  - name value (NameValuePair)
    - name (String)
    - value (String)
  - test (String)

The nested service defines the same variables as input variables, the data mapping looks as



follows:

The initialize script initializes the variables and assigns the following values: `tw.local.namevalue.name = "a name"`  
`tw.local.test = "a test"`)

The nested service contains a script that changes the values: `tw.local.namevalue.name = "another name"` `tw.local.test = "another test"`)

The "loi value step" on the service prints the values to the log: `tw.info ("name =" + tw.local.namevalue.name)`  
`tw.local("test =" + tw.local.test)`)

What will the BPM application developer see in the output log?

- A. name = a name test = a test
- B. name = a name test = another test
- C. name = another name test = a test
- D. name = another name test = another test

Correct Answer: C

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#### QUESTION 6

A BPM application developer removes an activity from a Business Process Definition (BPD) and creates a new snapshot to be deployed. The process application is already deployed and some of the in-flight instances from the previous snapshot

have a token on the removed activity.

What must the BPM application developer do to move those tokens to the correct activity?

- A. Use the `BPMCreateOfflinePackage` along with the `OrphanTokens` option to create an offline deployment package.
- B. Create a general service to automatically move the tokens once the snapshot is deployed.
- C. Create a section for the `100Custom.xml` file to specify the activity where the tokens should be moved to so they can add it to the Process Server.
- D. Create a policy migration file using the `AdminTask.PBMCheckOrphanTokens` command. Specify in the file the next activity where those tokens should be moved. Use the policy file to migrate the in-flight instances using the Process Admin console.

Correct Answer: D

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#### QUESTION 7

A BPM application developer is building a case type. The BPM application developer has a wide range of existing BPM components available and wants to reuse as many of them as possible. Which BPM implementation types can the BPM application developer use to build case type activities?

- A. Script, Subprocess and User Task
- B. Script, System Task and User Task

- C. Linked Process, Subprocess and User Task
- D. Linked Process, Subprocess and System Task

Correct Answer: C

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#### QUESTION 8

A BPM application developer has enabled auto-trackini for a car tire production and run the update trackini definition command in process designer. During a playback, the BPM application developer is asked to rename the auto-trackini group from "at1392376481525" to "tireProduction" and run update trackini definition again. When building a custom dashboard, what resource should the BPM application developer use to retrieve the data?

- A. The "tireProduction" view for the "tireProduction" table.
- B. The "tireProduction" view for the "at1392376481525" table.
- C. The "at1392376481525" view for the "tireProduction" table.
- D. The "at1392376481525" view for the "at1392376481525" table.

Correct Answer: B

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#### QUESTION 9

The BPM process center experiences a CPU spike, affecting the availability of process center for other users. It is suspected that one of the services being tested by the application development team contains an infinite JavaScript loop, though the process center does not have loop detection exception enabled. Where can the BPM application developer find information to indicate which service might be causing the issue? (choose 2)

- A. Process admin console
- B. Process portal debugger
- C. Browser debugger features
- D. Process designer inspector
- E. WebSphere application server log

Correct Answer: AB

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#### QUESTION 10

A BPM application developer needs to create a custom report for a set of job applications to support the hiring request process. The process owner is the hiring manager. The custom report must show up as a tab at the top of the process portal, and it can only be accessed by the human resources managers team.



How must the BPM application developer configure the coach to satisfy this requirement?

- A. Set the "Expose As" field to URL.
- B. Set the "Expose As" field to Dashboard.
- C. Set the "Expose As" field to Startable Service
- D. Set the "Expose As" field as Custom Report.

Correct Answer: C

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