

# C8010-241<sup>Q&As</sup>

IBM Sterling Order Management V9.2 Solution Design

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### QUESTION 1

A retailer's delivery rules do not allow shipping for an open box television (TV) that is more than 150 miles away. However, they do support moving this TV through a network of stores that are spread throughout the country, until it reaches a store that supports delivery to the customer. The retailer needs to configure such a multi-hop transfer of inventory through the supply chain and provide an accurate promise date to a customer who is over 1000 miles away from the store with the open box TV. In order to do so, Sterling Order Management considers all the following configuration settings EXCEPT for:

- A. Receiving store calendar.
- B. Receipt Processing Time.
- C. Delivery resource pool capacity.
- D. Transfer relationship across stores.

Correct Answer: C

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### QUESTION 2

There are four nodes defined in Sterling Order Management, with the following distances from the ship-to address within a Distribution Group: Node1 - 30 miles Node2 - 40 miles Node3 - 60 miles Node4 - 75 miles All these have the resource capacity to deliver and install a product. While sourcing the order, the business wants the application to first consider the nodes within a 60 mile radius. If no resource capacity is found, it should then consider all the nodes in the Distribution Group regardless of the distance. How can this requirement be configured in the Sterling Distributed Order Management system?

- A. Configure a scheduling rule to optimize the sourcing path based on the distance.
- B. Configure sourcing rule based on expand to the next sourcing sequence to minimize number of shipments.
- C. Configure sourcing rule based on shipping and delivery inventory window, and specify the radius on the order line.
- D. Configure a sequence of sourcing rules based on the radius; the system will expand only those nodes in the Distribution Group whose distance from the ship-to location is within the set radius.

Correct Answer: D

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### QUESTION 3

An organization is configured as an enterprise and a seller, but it does not maintain inventory. The inventory is maintained externally. When a customer places an order for five units of item X, the system needs to determine whether five units of the item are available to fulfill the demand. How can a solution designer enable Sterling Order Management to fetch the availability picture maintained by the external system?

- A. Implement YFSGGetExternalInventoryUE to fetch the inventory picture of the external system.
- B. Implement INVGetDemandCorrectionsUE to fetch the inventory picture of the external system.
- C. Enable the ATP rules to determine the availability of a product item for current and future demand.

D. Invoke syncInventoryDemand API to synchronize the inventory picture between the external system and the Sterling Order Management database.

Correct Answer: A

**QUESTION 4**

Which two of the following statements are TRUE about Customer profiles in Sterling Order Management?

- A. Customers can be hierarchical in nature reflecting the various departments within an organization.
- B. PCI regulations prohibit the storage of preferred payment method along with the Customer profile in Sterling.
- C. In order to ensure uniqueness of the CustomerID field, Customer profiles should be created and managed only within Sterling.
- D. Customer profiles are mandatory for orders to be processed within Sterling as sourcing rules are driven by customer's geography.
- E. Customer profiles can be managed external to Sterling, and Sterling can fetch the profile details from the external system on an as-needed basis.

Correct Answer: AE

**QUESTION 5**

The following configuration has been defined in Sterling Order Management:

Organization	Role	Inherit Configuration from	Catalog Organization	Inventory Organization	Customer Organization
C1	E	NA	NA	NA	C1
B1	E, S	C1	B1	B1	C1
B2	E, S	C1	B2	B2	C1

Which two of the following statements are TRUE?

- A. B1 and B2 can share catalog data.
- B. Inventory created in the context of B1 can be used for B2 orders.
- C. Configuration data modified by C1 is automatically reflected to B1 and B2.
- D. Customers created in the context of B1 and B2 can be shared across enterprises.
- E. Customers created in the context of B1 and B2 cannot be shared across enterprises.

Correct Answer: CD

**QUESTION 6**

A business loads catalog data into Sterling and wishes to make use of the Real-Time Availability Monitor (RTAM). To do so, the business needs to define and associate Available To Promise (ATP) monitoring rules in Sterling. Different "types" of items have common monitoring threshold requirements. For example, all electronics have same desired thresholds. How should this be modeled in Sterling to MINIMIZE maintenance and customization?

- A. Use manage Item API to update ATP rule value for each individual item.
- B. Look up item classification, use manage InventoryMonitorRule and publish availability as appropriate.
- C. Define the appropriate ATP rules in Sterling and then pass the appropriate values when triggering the RTAM on Sterling.
- D. Define classification hierarchy and assign to "Inherited Item Attributes" usage, and then assign an ATP rule to each "type" of item such that it is inherited by all items of that type.

Correct Answer: D

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### QUESTION 7

In a current implementation of Sterling Order Management, there is a business requirement to:

1.print item labels with barcodes for item IDs 2.generate and print Operational Reports for the Order Processing. Which two of the following are supported by Sterling Order Management to meet this requirement?

- A. Jasper Reports
- B. Crystal Reports
- C. Loftware Reports
- D. IBM Cognos Reports
- E. GNU Enterprise Reports

Correct Answer: AD

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### QUESTION 8

A customer pays for an order using a Credit Card and a Gift Card. The business requirement is to authorize Credit Cards, charge any Gift Cards presented, and provide an immediate response to the customer. Which of the following APIs can be used to implement this?

- A. requestCollection
- B. executeCollection
- C. processOrderCollection
- D. processOrderPayments

Correct Answer: D

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#### QUESTION 9

A business has a requirement not to backorder specific items when inventory is not available. The business wants to allow the item to be scheduled, assuming it can be procured within the allowed shipment delay window. How can this requirement be implemented?

- A. Set UseUnplannedInventory flag at item catalog level.
- B. Configure assume infinite inventory beyond lead time as "Y" on the scheduling rule.
- C. Invoke findInventory API with UseUnplannedInventory flag as '\\Y\\' at the order line level.
- D. Invoke CreateOrder API with IsFirmPredefinedNode attribute as '\\Y\\' at the order line level.

Correct Answer: A

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#### QUESTION 10

A Sterling Distributed Order Management application is deployed in New York. The order number "10001" is created in Japan, and the Customer Service Representative (CSR) supports this order from London. The date and time values are shown to the CSR based on which of the following two locales?

- A. The application locale.
- B. The locale of the CSR.
- C. The locale defined in the property file.
- D. The node\\'s locale for delivery services.
- E. The locale in which the order was created.

Correct Answer: BD

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