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QUESTION 1

The agency wishes to register a community-based organization (CBO), which will submit applications and supporting documentation on behalf of other participants.

The agency should register this CBO as which participant type?

A. Person

B. Service supplier

C. External party

D. Employer

E. Representative

Correct Answer: E

QUESTION 2

By default, the nominee will be registered as which of the following participant types?

A. Prospect person

B. Person

C. External party

D. Representative

E. Information provider

Correct Answer: B

QUESTION 3

Issue cases are created for which of the following purposes?

A. To manage recovery of overpayments

B. To issue receipts when monies are received by the financial user

C. To identify issues when workflow processing encounters an unplanned event

D. To manage and resolve discrepancies in evidence identified on cases

Correct Answer: D

QUESTION 4

Which two of the following statements regarding financial components are true?

A. They are subdivided into secondary and tertiary financial components

B. They facilitate the delivery of bills and payments to case nominees

C. They are used for schedules to pay, not for schedules to bill

D. They define the amount, delivery method, frequency, and period for which a payment or a bill is issued to a nominee

E. They are used for all case types

Correct Answer: BD

QUESTION 5

A client claims that he was injured while performing work for his employer. The employer, however, claims that the client\\'s injury occurred while he was playing sports during the weekend.

A. Screening

B. Integrated

C. Investigation

D. Assessment

E. Issue

Correct Answer: C

QUESTION 6

Which three of the following statements about outcome plan services are true?

A. Services do not have an associated financial cost

B. The agency (not the client) will pay for services that have an associated cost

C. Services can be configured to require supervisory approval

D. Services must be delivered directly by the organization

E. A provider is mandatory when creating a service

Correct Answer: BC

QUESTION 7

What is the name of this entity?

A. Concern Role

B. Case User Role

C. Case Header

D. Concern

Correct Answer: B

QUESTION 8

IBM Cúram Provider Management can be used to manage which three of the following tasks associated with the delivery of services by third-party providers?

A. Tracking clients placed with providers

B. Monitoring the effectiveness of services delivered

C. Communicating agency requirements for the creation of new services to the provider

D. Requesting refunds from providers in the event of unsatisfactory service delivery

E. Processing requests for payment from providers

F. Creating an action plan for clients who receive services from third-party providers

Correct Answer: ABC

QUESTION 9

Which three of the following are components of the IBM Cúram Social Program Management Platform?

A. Cúram Social Enterprise Collaboration

B. Cúram Universal Access

C. Cúram Outcome Management

D. Cúram Provider Management

Correct Answer: A

QUESTION 10

Which three of the following items are workflow activity types?

A. Automatic

B. Route

C. Event

D. Loop

E. Transition

F. Notification

Correct Answer: ABD

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