

AXS-C01^{Q&As}

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QUESTION 1

An Alexa Skill Builder submitted a child-directed skill for certification that lists the nearest skateboard parks. The Builder ensured that

The skill does not link to an external account
The skill stored the child's preference by userId
The skill has a valid privacy policy link in the skill Distribution page

Given this information, why will the skill fail certification?

- A. The Builder did not upload a privacy policy document
- B. Child-directed skills cannot use location information
- C. The child's userId cannot be used because of Personally Identifiable Information (PII) restrictions.
- D. The skill should not be child-directed as it can be used by children over 13 years old.

Correct Answer: C

QUESTION 2

An Alexa Skill Builder would like to improve a skill's help experience. To do this, the Builder plans to leverage the user's activity leading up to the help request to contextualize the help response.

Where should the skill obtain the necessary context?

- A. Load the user's recent activity from the Intent Request History API, then use this to provide context to the AMAZON.HelpIntent request.
- B. Retrieve the recent activity from the context object passed with the AMAZON.HelpIntent request.
- C. Use a session attribute to store the intent name for each request, then use this to provide context to the AMAZON.HelpIntent request.
- D. Retrieve the recent activity from the slot values passed with the AMAZON.HelpIntent request.

Correct Answer: D

Reference: <https://developer.amazon.com/en-US/docs/alexa/custom-skills/implement-the-built-inintents.html>

QUESTION 3

A travel booking skill has slot elicitation for fromCity, toCity, and travelDate inside of a dialog. After going live, the skill is getting negative reviews stating that the skill does not understand the city names when customers try to book travel.

The Alexa Skill Builder adds AMAZON.FallbackIntent to the interaction model with the goal of providing better messaging for out-of-domain utterances.

Why will the addition of AMAZON.FallbackIntent fail to resolve the customer issue?

- A. AMAZON.FallbackIntent will not be triggered in the middle of a dialog.
- B. A handler cannot be added to a Live skill.
- C. AMAZON.FallbackIntent will cause the slot values to be incorrectly mapped.
- D. AMAZON.FallbackIntent cannot be present in a skill with a Dialog directive.

Correct Answer: A

QUESTION 4

An Alexa Skill Builder is building an order reporting skill. Occasionally, users need to enter 30-digit serial codes.

How can this be accomplished while providing a good voice user interface experience?

- A. Manually extend the timeout so that users can input all the numbers.
- B. Use multiple requests for smaller segments of the code and store the data in session attributes.
- C. Enter single digits one request at a time.
- D. Request that users send the number using the Amazon Alexa app

Correct Answer: A

QUESTION 5

An Alexa Skill Builder is troubleshooting issues with a custom skill backed by an AWS Lambda function that integrates with an external API controlling a light bulb. The Builder observes that when saying "Alexa, turn on the light" the response is "light is not responding" and 10 seconds later, the light turns on.

What is the MOST likely cause for this issue and how can it be solved?

- A. The Lambda function is not executing fast enough. Double the currently specified Lambda memory allocation in the Lambda basic settings section.
- B. The default Lambda function timeout setting is too short and the Lambda function times out before the response from the external API can be processed and a reply can be sent back to Amazon Alexa. Increase the Lambda timeout limit.
- C. There are too many concurrent Lambda functions running, causing the existing Lambda function to block and then time out before a response can be returned to Amazon Alexa. Increase the Lambda function reserve concurrency value to 30, then verify that the function can complete its work within 10 seconds.
- D. There is a bug in the Lambda function code preventing the external API from being called. Enable Lambda debugging and error handling and check Amazon CloudWatch Logs for the error, then modify the code accordingly.

Correct Answer: D

QUESTION 6

While developing a skill, an Alexa Skill Builder finds that the voice response is too quick and needs to be slowed down.

How can the Builder MOST efficiently iterate and test how the response will sound?

- A. Make changes in the skill code, deploy it, and test it on the device.
- B. Modify the SSML in the skill, save it, and check Amazon CloudWatch for errors.
- C. Edit the SSML in the skill and use the Alexa Simulator tab on the Test page of the developer console.
- D. Use the Voice and Tone tab on the Test page in the developer console.

Correct Answer: A

QUESTION 7

An Alexa Skill Builder did not include a display template in a skill.

When the skill is used with an Amazon Alexa enabled device with a screen, cards used in the skill are:

- A. rendered as a gray screen.
- B. rendered using the skill icon as the foreground image.
- C. rendered using the skill icon as the background image.
- D. rendered using BodyTemplate1.

Correct Answer: D

Reference: <https://developer.amazon.com/en-US/docs/alexa/custom-skills/best-practices-for-skill-carddesign.html>

QUESTION 8

An Alexa Skill Builder has created a custom skill about basketball including a HowToPlayBasketball intent. When looking at the Intent History page in the developer console, the Builder sees that a number of users are asking the skill how to play baseball. The Builder wants to add a relevant response directing the user back to the topic of basketball.

How should the Builder implement this?

- A. Add AMAZON.FallbackIntent and respond with a message about baseball in the handler
- B. Create a custom intent related to baseball, and when matched, provide a relevant response
- C. Add more sample utterances related to baseball in the HowToPlayBasketball intent
- D. Create a new custom baseball slot and add a slot-filling utterance to the HowToPlayBasketball intent.

Correct Answer: A

Reference: <https://developer.amazon.com/blogs/alexa/post/c97f3bb7-9701-41e8-ac06-a3a44b9f1638/usethe-new->

fallback-intent-to-respond-gracefully-to-unexpected-customer-requests

QUESTION 9

An Alexa Skill Builder is using session attributes to maintain a user's state.

What can the Builder do to ensure that a user's session is not lost if they take too long to answer a question and the skill exists?

- A. Set `shouldEndSession` to `false` in the response object to prevent the skill from exiting.
- B. Handle the `SessionEndedRequest` request type and persist the user's session to a database.
- C. Return `false` from the `SessionEndedRequest` handler so the session does not exist.
- D. Return a reprompt in the response object from the `SessionEndedRequest` handler.

Correct Answer: A

Reference: <https://developer.amazon.com/blogs/alexa/post/08edaa00-59e2-46b7-aace-4080f2a87450/using-session-attributes-in-your-alexa-skill-to-enhance-the-voice-experience>

QUESTION 10

An Alexa Skill Builder has published a skill to the Alexa Skills Store, but soon after realizes that Amazon Alexa is saying an incorrect word in one of the responses.

What is the recommended method for the Builder to correct this issue?

- A. Correct the response in a new endpoint, and after updating the In Development version of the skill, redeploy it.
- B. Access the In Development version of the skill, alter the intent that was causing the incorrect word, then resubmit the skill for certification.
- C. Edit the response in a new endpoint, and after updating the In Development version of the skill, resubmit it for certification.
- D. Correct the response in the existing endpoint of the Live version of the skill, then redeploy it.

Correct Answer: A

QUESTION 11

An Alexa Skill Builder made changes to an AWS Lambda function that is used as the endpoint for a skill. The Builder discovers that the skill now returns an error when it is launched.

How can the Builder use the Lambda console to trigger the function and debug the code?

- A. Create a Lambda test event using the JSON request as input to find the specific error within the code.
- B. Create a Lambda test event using the JSON response as output to find the specific error within the code.

- C. Check the JSON response to see if there are any syntax errors in the code.
- D. Create a Lambda test event using the JSON interaction model to find the specific error within the code.

Correct Answer: A

Reference: <https://developer.amazon.com/en-US/docs/alexa/custom-skills/host-a-custom-skill-as-an-awslambda-function.html>

QUESTION 12

An Amazon Alexa skill fetches data for users from a third-party API and the wait for the response from that call is variable, often taking up to 5 seconds.

What is the recommended method for notifying users that a skill is working on the request and has not failed to respond?

- A. Prefetch the data that is expected to the required by the skill from the third-party API using Amazon CloudWatch Events.
- B. Call the Progressive Response API and send a directive, such as VoicePlayer.Speak
- C. Ask a follow-up question for clarification to engage the user while waiting for the initially requested response.
- D. Respond to the user stating that the data will be ready soon, and upon the next launch of the skill, provide the user with the response they initially requested.

Correct Answer: B

Reference: <https://developer.amazon.com/en-US/docs/alexa/custom-skills/send-the-user-a-progressiveresponse.html>

QUESTION 13

During testing of a new Amazon Alexa skill, the skill is repeatedly failing and invoking the function defined in the addErrorHandler method specified on the SkillBuilder object. Upon inspection of Amazon CloudWatch Logs, the Alexa Skill Builder establishes that the failure is occurring whenever AMAZON.HelpIntent is being received.

How should this error be corrected?

- A. AMAZON.HelpIntent should be handled by the SDK. The Builder should raise a support ticket with Amazon.
- B. The Builder should ensure that the intent handler is coded so that it tests for AMAZON.HelpIntent in its canHandle method, and when detected, returns true.
- C. The Builder should add logic to provide help instructions to the function defined in the addErrorHandler method specified on the SkillBuilder object.
- D. The Builder should add an AMAZON.HelpIntent entry to the interaction model to ensure the request for help is recognized by the skill.

Correct Answer: B

QUESTION 14

An Alexa Skill Builder is developing a skill that enables users to purchase train tickets. The Builder wants to give users the ability to modify the departure time if they are misunderstood, before the skill proceeds to purchase the tickets.

Which option should be used to implement this functionality within the session?

- A. Implement AMAZON.FallbackIntent so the user can stop the execution when they have been misunderstood.
- B. Implement AMAZON.StopIntent so the user can stop the execution and implement reprompt with a new invocation of the skill.
- C. Implement AMAZON.CancelIntent so the user can cancel the order, then set shouldEndSession to false, and prompt the user for the next action.
- D. Implement the welcome message, providing clear instructions to the user describing how to format an order.

Correct Answer: C

QUESTION 15

An Alexa Skill Builder wants to implement in-skill purchasing to offer one-time purchases for access to premium content. The Builder created an entitlement product and deployed it successfully using the ASK CLI tool. When testing the custom BuyInskillProductIntent in the developer console, the Builder receives the following error:

Sorry, this product is not available with your current language setting.

How can this error be fixed?

- A. Change the release date and redeploy the product
- B. Change the locale in the Alexa Simulator tab in the developer console
- C. Change the AWS Lambda function to include the correct locale in the Connections.SendRequest directive
- D. Change the language in the premium content

Correct Answer: C

Reference: <http://alexaskillstutorials.com>

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