

### ADVANCED-CROSS-CHANNEL Q&As

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#### **QUESTION 1**

What is true about Einstein engagement frequency (EEF). Select 3

- A. EEF uses only commercial send data not transactional
- B. The model uses data available only in your account
- C. Used to determine correct no of mails to be send so that there are less unsubscribes due to email fatigue. email fatigue.
- D. It uses last ISO days engagement data

Correct Answer: ABC

#### **QUESTION 2**

What is the prerequisite to create advertising studio audience:

- A. Create advertising/business account on the required and network and setup the ad account integration in MC
- B. Set user opt in data.
- C. There is no prerequisite as all setup is done.

Correct Answer: A

#### **QUESTION 3**

How often is the model refreshed for Einstein engagement frequency(uses 2Sdayand data)- weekly

- A. hourly
- B. daily
- C. monthly
- D. Biweekly

Correct Answer: D

#### **QUESTION 4**

What data is there in mobile connect demographics, select3

- A. City
- B. Region



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D. First name

E. channel

Correct Answer: ADE

#### **QUESTION 5**

How does social studio unify anonymous and known identities?

- A. Deterministic matching
- B. social networking

Correct Answer: A

#### **QUESTION 6**

Difference between inbox message and in app message.

- A. Inbox message is displayed and stored in device in app message is displayed only 1 time
- B. Inbox message is displayed once but in app message is displayed repeatedly
- C. Inbox messages can be used only in los whereas in app message can also be used in android

Correct Answer: A

#### **QUESTION 7**

You are using replace inbox message feature. But your audience has changed and some of the contacts who received the first message do not exist. What would happen?

- A. the inbox message is replaced for all user.
- B. the inbox message is replaced only for users who do not exist:
- C. inbox message Is replaced for users who read the first message.
- D. Inbox message is replaced for existing usef s and deleted for users who do not eixist.

Correct Answer: D

#### **QUESTION 8**

Where to create topic profiles in command center?



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A. command center

B. social automate

C. social admin

Correct Answer: C

#### **QUESTION 9**

Whit are the functionalities of ad studio. Select multiple.

- A. facebook advanced match.
- B. linkedin user match.
- C. linkedin Company match.
- D. tiktok user match.Ez
- E. myspace user match.

Correct Answer: ABC

#### **QUESTION 10**

What is true about SMS keywords other than HELP and STOP?

- A. keywords in parent business unit are automatically available to all child business units
- B. keywords in child business unit can be shared between other child business units
- C. keywords in parent or child business unit are available only in that business unit
- D. keywords in parent business unit can be shared to any child business units

Correct Answer: C

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