9L0-415 $^{Q\&As}$

OS X Support Essentials 10.9

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QUESTION 1

What\\'s unique about the permissions of the /Users/Shared folder?

A. When fast user switching is enabled, all users are allowed to see other users\\' locally connected disks.

B. The Shared folder is set up to allow all users to read and write files, but only the user who owns an item can delete it from the Shared folder. This is accomplished using the sticky bit permissions setting.

C. The Ping tab of Network Utility allows you to test basic connectivity to another network host by sending and then waiting for the return of a ping packet.

D. You can prevent automatic updates for all users by disabling the options in App Store preferences. You can further restrict a user\\'s ability to use the Mac App Store by configuring Parental Controls for the user\\'s account.

Correct Answer: B

QUESTION 2

What does CUPS do?

A. PostScript Printer Description (PPD) files are printer driver files that instruct the CUPS system on how to communicate with specific printer models.

B. Standard UNIX file system permissions allow only for permissions to be set for one owner, one group, and all others. ACLs, on the other hand, allow for an essentially unlimited list of permissions entries.

C. Any application that supports Auto Save and the Finder can manage document locking.

D. Common UNIX Printing System (CUPS) manages all printing for OS X, including both local and shared printing.

Correct Answer: D

QUESTION 3

The four default top-level folders visible in the Finder are:

Applications, containing applications all local users have access to Library, containing system resources all local users have access to System, containing necessary system resources Users, containing all the local user home folders A. How do the four default System Preferences categories differ?

B. What are some of the common file flags used by OS X?

C. What are the four default top-level folders visible in the Finder?

D. What are the advantages of code signing?

Correct Answer: C

QUESTION 4

What permissions are modified by the Disk Utility Repair Permissions feature?

A. Disk Utility is the primary application for creating and managing disk images.

B. The master password is used to reset local account passwords.

C. The Disk Utility Verify and Repair feature is used to verify or repair the partition scheme and directory structure of a volume. These elements contain the information used to locate files and folders on the volume.

D. The Disk Utility Repair Permissions feature repairs only the ownership and permissions for items installed by Apple. However, this may resolve issues with third-party products.

Correct Answer: D

QUESTION 5

When a user opens an application, in what order does OS X Mountain Lion search the three Library folders in the local file system for resources that the application needs to access, such as fonts?

A. 1. ~/Library/

2.

 /Library/

3.

 /System/Library/

B. 1. /Library/

2.

 ~/Library/

3.

 /System/Library/

C. 1. ~/Library/

2.

 /System/Library/

3.

 /Library/

D. 1. /Library/

2.

/System/Library/

3.

~/Library/

Correct Answer: A

QUESTION 6

In a default OS X Mountain Lion installation, which permission is assigned to the top level of each user\\'s home folder to make it accessible to Guest users who log in locally?

A. Everyone has Read and Write access.

B. The staff group has Read and Write access.

C. The wheel group has Read only access.

D. Everyone has Read only access.

Correct Answer: D

QUESTION 7

Which statement is TRUE of file and folder permissions in the Finder in OS X Mountain Lion?

A. A user with Read-only permissions to a folder CANNOT rename any files in that folder.

B. A user with Write-only permissions to a folder can rename any file in that folder.

C. A user with Read-only permissions to a folder CANNOT view any files in that folder.

D. A user with Write-only permissions to a folder can delete any file in that folder.

Correct Answer: A

QUESTION 8

How is Quick Look able to preview so many file types?

A. Quick Look uses a number of plug-ins that give it the capability to preview documents. These plug-ins live in Quick Look folders in any Library folder on OS X.

B. During installation of OS X Mavericks, the only optional choice is to define an installation destination other than the Mac computer\\'s current default system disk.

C. The Finder doesn\\'t show items with periods at the beginning of their filenames or items with the hidden file flag enabled. Both methods for hiding items can only be managed from the command line interface.

D. Any application that supports Auto Save and the Finder can manage document locking.

Correct Answer: A

QUESTION 9

Disks are the actual storage hardware; partitions are logical divisions of a disk used to define the storage space; and volumes, contained inside partitions, are used to define how the individual files and folders are saved to the storage.

A. Where are application preferences stored?

B. How are items inside the Finder\\'s Network folder populated?

C. How does IPv4 addressing differ from IPv6 addressing?

D. How are disks, partitions, and volumes different from one another?

Correct Answer: D

QUESTION 10

When an OS X computer starts up and a standard user logs in, in what order do the three components below launch?

A. 1. login items

2.

 launch agents

3.

 launch daemons

B. 1. launch agents

2.

 login items

3.

 launch daemons

C. 1. launch daemons

2.

 launch agents

3.

 login items

D. 1. launch daemons

2.

 login items

3.

 launch agents

Correct Answer: D

QUESTION 11

Three ways to forcibly quit an application from the graphical interface are from the Force Quit Application dialog accessed from the Apple menu; from the Dock application shortcut menu accessed by Control-clicking or right-clicking the application\\'s icon; or from the /Applications/Utilities/ Activity Monitor application.

A. What three primary sources can Migration Assistant pull from?

B. What can you enable to locate a lost Mac system?

C. What three ways can you forcibly quit an application from the graphical interface?

D. What four methods can be used to eject a volume or disk from the Finder?

Correct Answer: C

QUESTION 12

For the Messages app to initiate a screen sharing session between two OS X computers, screen sharing must be enabled in the Sharing preferences on at least one of the two computers.

A. True B. False

Correct Answer: B

QUESTION 13

How can you display the contents of a hidden folder on a mounted volume in Finder?

A. From the Go menu, choose "Go to Folder," enter the path to the hidden folder, and click Go.

B. From the View menu, choose "Show hidden items."

C. From the Finder menu, choose Preferences, and select "Show hidden items."

D. Select the volume icon and choose "Show hidden items" from the Action menu.

Correct Answer: A

QUESTION 14

How can you find out which application the Finder will use to open a specific document?

A. Select the document icon in the Finder, choose Get Info from the File menu, and click the disclosure triangle next to "Open with" in the Info window to reveal the selected application in the pop-up menu.

B. Select the document icon in the Finder, and choose Show Default Application from the File menu.

C. Control-click the document icon in the Finder, and choose Show Application from the shortcut menu.

D. Select the document icon in the Finder, choose Show Inspector from the File menu, click Application Bindings in the Inspector window, and scroll to locate the selected application in the pop-up menu.

Correct Answer: A

QUESTION 15

Why might you prefer to shut down and then start up a Mac you are troubleshooting, rather than simply selecting Restart from the Apple menu?

A. Because OS X loads a clean user session on startup only after a shutdown.

B. Because OS X archives errors from the session to the log only during a shutdown.

C. Because OS X performs disk checks on startup only after a shutdown.

D. Because the Mac does a full POST on startup only after a shutdown.

Correct Answer: D

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