

9L0-412^{Q&As}

OS X Support Essentials 10.8 Exam

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QUESTION 1

In a default OS X Mountain Lion installation, which permission is assigned to the top level of each user's home folder to make it accessible to Guest users who log in locally?

- A. Everyone has Read and Write access.
- B. The staff group has Read and Write access.
- C. The wheel group has Read only access.
- D. Everyone has Read only access.

Correct Answer: D

QUESTION 2

On your OS X Mountain Lion computer, you want the Finder to display filename extensions by default. How can you configure this setting from the Finder?

- A. Choose Preferences from the Finder menu, click Advanced, and select the option "Show all filename extensions."
- B. Control-click anywhere on the Desktop, select Preferences from the pop-up menu, click Advanced, and select the option "Show all filename extensions."
- C. Choose Show View Options from the View menu, and select the option "Show all filename extensions."
- D. Select any file icon, and choose Get Info from the File menu. In the Info window, click the disclosure triangle next to Name and Extension, deselect the option "Hide extension," and click Change All.

Correct Answer: A

QUESTION 3

How can you find out which application the Finder will use to open a specific document?

- A. Select the document icon in the Finder, choose Get Info from the File menu, and click the disclosure triangle next to "Open with" in the Info window to reveal the selected application in the pop-up menu.
- B. Select the document icon in the Finder, and choose Show Default Application from the File menu.
- C. Control-click the document icon in the Finder, and choose Show Application from the shortcut menu.
- D. Select the document icon in the Finder, choose Show Inspector from the File menu, click Application Bindings in the Inspector window, and scroll to locate the selected application in the pop-up menu.

Correct Answer: A

QUESTION 4

You can configure Time Machine to delete versions of files as soon as they reach a specified age.

- A. True
- B. False

Correct Answer: B

QUESTION 5

Review the screenshot, and then answer the question below.



You perform a default installation of OS X Mountain Lion, and create the initial admin account, and accounts for Chris and Pat, as shown above. The Chris account is a member of which group?

- A. chris
- B. workgroup
- C. wheel

D. staff

Correct Answer: D

QUESTION 6

You enable Stealth Mode on an OS X Mountain Lion computer's firewall. How does this affect the computer's behavior?

- A. The Mac will not register any services that are offered via Bonjour.
- B. The Mac will not allow outgoing connections for non-approved applications.
- C. The Mac will not respond to incoming connection requests.
- D. The Mac will not respond to diagnostic probes such as ping.

Correct Answer: D

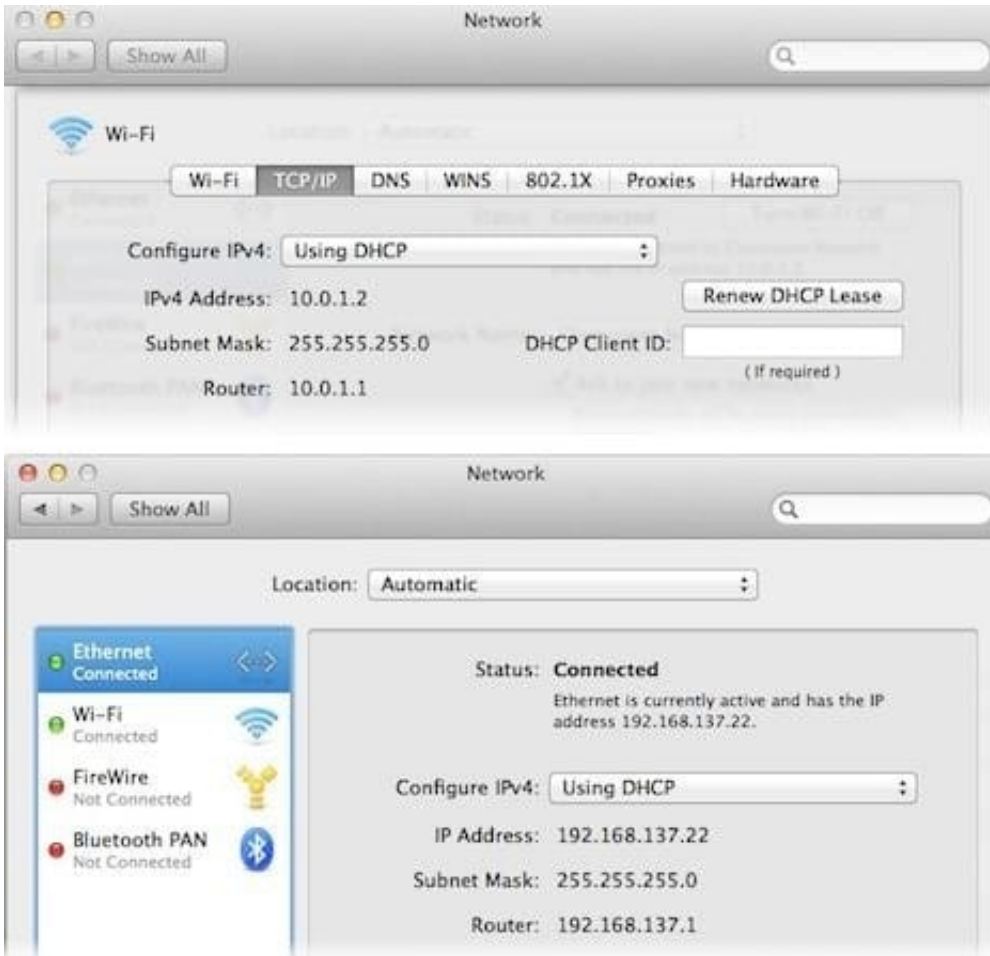
QUESTION 7

- A. It is one of three stripes in a RAID set.
- B. It is one of three hard disks in a RAID set.
- C. It is one of three file systems on a partition.
- D. It is one of three partitions on a hard disk.

Correct Answer: D

QUESTION 8

Review the screenshots of a Mac computer's Network pane, and then answer the question below.



If a Mac with the network configuration shown above needs to initiate a connection to a server at address 17.20.8.9, which interface will it use to do so?

- A. Neither interface: this computer cannot communicate with the server at 17.20.8.9.
- B. Wi-Fi
- C. Either interface may be used, based on automatic routing.
- D. Ethernet

Correct Answer: C

QUESTION 9

In OS X, Disk Utility can create file archives in which format?

- A. zip
- B. dmg
- C. sitx

D. gzip

Correct Answer: B

QUESTION 10

You upgrade a Snow Leopard Mac that has legacy FileVault encryption to Mountain Lion. If a user forgets his login password, how can you help him regain access to his encrypted home folder?

A. Log in to the admin user account, open Keychain Access, open the user's login keychain, and then let the user view the account password.

B. At the Login Window, enter an incorrect password three times in a row. When the "forgot your password" dialog appears, click the Arrow next to Master Password. Enter the master password, and then reset the user account password.

C. Log in to the admin user account, open Users and Groups preferences, click Reset Password, enter the admin password, and then reset the user account password.

D. At the Login Window, enter an incorrect password three times in a row. When the "forgot your password" dialog appears, click the Arrow next to Apple ID. Enter the user's Apple ID, and then reset the user account password.

Correct Answer: B

QUESTION 11

Which folder contains instructions for the launchd process to start certain items when a user logs in to an OS X Mountain Lion computer?

A. /etc/launchd/

B. /Library/LaunchAgents/

C. /var/run/launchd/

D. /Library/Extensions/

Correct Answer: D

QUESTION 12

You want to manage configuration profiles on a Mac that has Mountain Lion installed, but the Profiles preferences icon is NOT present in the System Preferences window. What is a likely explanation?

A. There are no profiles installed on the Mac.

B. Profiles have been disabled in the Security and Privacy pane of the Mac.

C. The Mac is not enrolled with Profile Manager.

D. You are not logged in as an administrator user.

Correct Answer: A

QUESTION 13

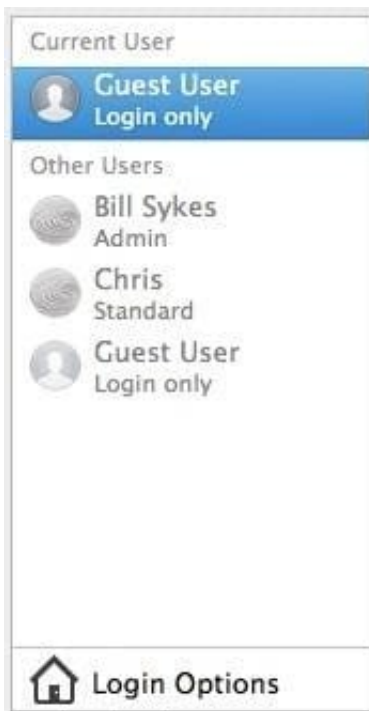
On a Mac running OS X Mountain Lion, how can you display a list of installed software updates?

- A. Open System Information, click System Report, and then in the sidebar under Software, click Installations.
- B. Open Software Update preferences and click Installed Software.
- C. Open Installer, choose Show Files from the File menu, and then in the Files section under /var/log/, select install.log.
- D. Open Software Update and click Receipts.

Correct Answer: B

QUESTION 14

Review the screenshot of the My Account pane of Users and Groups preferences, and then answer the question below.



An OS X Mountain Lion computer has three local users configured as shown above. Bill Sykes has lost the password to his account. Which procedure will let you reset his password?

- A. Log in as Bill Sykes using the root password, open Users and Groups preferences, and then reset his password.
- B. Restart the Mac from the OS X Recovery partition, open Terminal from the Utilities menu, type `resetpassword` and press Return to open the Reset Password utility, and then reset his password.
- C. Log in as Chris, open Directory preferences and enable the root user, then authenticate as the root user in Users and

Groups preferences, and then reset Bill Sykes\' password.

D. Log in as Chris, open Reset Password from the Utilities folder, and then reset Bill Sykes\' password.

Correct Answer: B

QUESTION 15

How do you start up an OS X Mountain Lion computer in Safe Mode?

A. Hold down Shift during startup.

B. Open Terminal, type safe_boot, press Return, and then restart the Mac.

C. Hold down Command-Option-P-R during startup.

D. Start up from the OS X Recovery partition, and then choose Safe Boot from the Startup Disk menu.

Correct Answer: A

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