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OS X Support Essentials 10.7 Exam

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QUESTION 1

An application has become unresponsive, and will not quit. Which of these procedures is NOT a method for forcing an application to quit?

- A. Open Activity Monitor, select the applications name from the list of processes, then click Quit Process.
- B. Press Command-Tab until the application is in the foreground, then press Command-Option- Q and select Force Quit.
- C. Choose Force Quit from the Apple menu, then select the applications name from the list of applications, and click Force Quit.
- D. Hold down both the Option key and the mouse button while hovering over the applications icon in the Dock, and choose Force Quit from the shortcut menu.

Correct Answer: B

QUESTION 2

If the Shift key is held down while booting Mac OS X, which four events occur? Choose four.

- A. Kernel loads.
- B. Essential KEXTS load.
- C. Third-party fonts load.
- D. Launchd process starts.
- E. User LaunchAgents load.
- F. Disk verification and repair.
- G. Third-party LaunchDaemons load.
- H. KEXTS load from /library/extensions.

Correct Answer: ABDF

QUESTION 3

When you enable File Sharing in the Sharing preferences on a Mac OS X v10.7 computer, which protocol(s)

is (are) enabled by default?

- A.
AFP

- B.
- NFS
- C.
- SMB
- D.
- FTP
- E.
- AFP and FTP
- F.
- AFP and SMB
- G.
- FTP and SMB
- H.
- NFS and FTP

Correct Answer: A

QUESTION 4

The function of journaling in the Mac OS Extended (Journaled) file system is to _____.

- A. provide a backup of user files
- B. provide support for Spotlight searches
- C. protect volume integrity in cases of unexpected shutdown
- D. provide support for resource forks, extended attributes, and metadata

Correct Answer: C

QUESTION 5

Which two statements are true of file and folder permissions in the Finder in Mac OS X v10.7? Choose two.

- A. A user with Write only permissions to a folder can delete any file in that folder.
- B. A user with Write only permissions to a folder can rename any file in that folder.
- C. A user with Write only permissions to a folder cannot view any files in that folder.

D. A user with Read only permissions to a folder cannot view any files in that folder.

E. A user with Read only permissions to a folder cannot rename any files in that folder.

Correct Answer: CE

QUESTION 6

In what order do these Mac OS X components load at startup?

A. 1. Firmware2. Booter3. Kernel

B. 1. Booter2. Kernel3. Firmware

C. 1. Kernel2. Firmware3. Booter

D. 1. Firmware2. Kernel3. Booter

Correct Answer: A

QUESTION 7

When a user logs into her computer, she cannot access her login keychain. What would explain this?

A. In a previous login session, the user removed Keychain Access from her login items.

B. In a previous login session, the user changed her account password using Accounts preferences.

C. In a previous login session, the user enabled FileVault on her account, and then changed her account password using Accounts preferences.

D. Prior to the current login session, the user changed her account password using the Reset Password utility on the Mac OS X v10.7 Install DVD.

Correct Answer: D

QUESTION 8

You have restarted a computer from the Mac OS X v10.7 Install DVD in order to repair its hard disk. Which procedure below will let you perform the repair?

A. Advance to the volume selection pane in the Installer, select the hard disk, and click Verify and Repair.

B. Quit the Installer, then open Disk Utility from the /Applications/Utilities/ folder on the DVD, select the hard disk, and click Repair Disk.

C. Without quitting the Installer, open Disk Utility from the Utilities menu in the Installer application, select the hard disk, and click Repair Disk.

D. Quit the Installer, then open Disk Utility from the /Applications/Utilities/ folder on the computer's hard disk, select the hard disk, and click Repair Disk.

Correct Answer: C

QUESTION 9

How does Boot Camp allow you to run Windows applications on a Mac OS X v10.7 computer?

- A. Boot Camp installs Windows on a disk image, then starts up Windows in a virtual environment running inside MacOS X v10.7.
- B. Boot Camp lets you restart your MacOS X v10.7 computer into Windows from a hard disk partition that has Windows installed.
- C. Boot Camp installs Windows on the startup disk, then uses the installed Windows libraries to run Windows applications while the computer is booted from MacOS X v10.7.
- D. Boot Camp installs Windows libraries on the Mac OS X disk partition, then uses the installed Windows libraries to allow MacOS X v10.7 to run Windows applications without booting from Windows.

Correct Answer: B

QUESTION 10

You are about to install Mac OS X v10.7 on a computer whose hard disk is formatted as a single volume. Which statement presents a rational motivation for repartitioning the disk into multiple volumes before performing the installation?

- A. You want to manually specify volume block size.
- B. You want to avoid using a dedicated swap file system.
- C. You want to create a RAID 5 volume that includes the internal hard disk.
- D. You want to run both Mac OS X v10.7 and Mac OS X v10.6 on the computer.

Correct Answer: D

QUESTION 11

You are setting up a Mac OS X v10.7 computer that will be installed in a public space. You want anyone to be able to log in and use Safari, but you do NOT want any personal files or data to remain on the computer after a user logs out. Which type of user account should you use for this purpose?

- A. Root
- B. Guest
- C. Standard
- D. Sharing Only

Correct Answer: B

QUESTION 12

You want to update a Mac OS X v10.7 computer to Mac OS X v10.7. Which aspect of the computers current configuration can you choose NOT to change when using the Archive and Install option to install Mac OS X v10.7?

- A. System fonts
- B. Hardware drivers
- C. Network settings
- D. Printer configurations

Correct Answer: C

QUESTION 13

You need to update several networked iMacs running Mac OS X v10.7 with the latest system update from Apple. Which statement describes a valid method of using a single computer to begin this task?

- A. Choose Copy Update to Multiple Computers from the Update menu in Software Update on one computer, and click Download.
- B. Choose Download Only from the Update menu in Software Update on one computer, and then distribute the updates to the target iMacs over the network.
- C. Download the updates on one computer, and store them in the computer's /Network/Software Updates/ folder; Software Update will automatically search this folder first when it runs on the target iMacs.
- D. Identify available updates using Software Update, use Safari to download the updates from the Apple Support website on one computer, and then distribute the updates to the target iMacs over the network.
- E. Run Software Update on one computer, then turn on Software Update Sharing in the Sharing preferences; when Software Update runs on the other computers, it will preferentially download updates from the local computer.

Correct Answer: D

QUESTION 14

Which statement describes how Spotlight performs searches on a volume in Mac OS X?

- A. The MDRResponder background process gets query results from the /Library/Spotlight/.SpotlightV100.idx file.
- B. The .Spotlight-V100 user daemon starts, and passes query results to an invisible cache file at the root level of the volume being searched.
- C. The Spotlight process starts a user daemon called .Spotlight-V100, and passes the query results to an invisible cache file at the root level of the volume being searched.

D. The Spotlight daemon maintains an index database called .Spotlight-V100 for each user in their ~/ Library/ folder, and routes query results to the QuickLook server process.

E. The metadata server background process, mds, gets query results from a general index database stored in the /.Spotlight-V100/ folder at the root level of the volume being searched.

Correct Answer: E

QUESTION 15

Which process will let you start up a computer in target disk mode?

A. Start up the computer from the Mac OS X Install DVD, then choose Target Disk Mode from the Utilities menu.

B. Hold down the S key on the keyboard while the computer starts up, then type the command reboot target.

C. Hold down the T key on the keyboard while the computer starts up, until a FireWire icon appears on the screen.

D. Hold down the Option key on the keyboard while the computer starts up, until a dialog appears, then select Target Disk Mode from the dialog.

Correct Answer: C

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