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QUESTION 1

The Entity Monitoring column on the Session Manager Dashboard shows two figures per line.

How should these two figures be interpreted?

- A. the first number indicates the number of retries, the second number indicates the total number of links monitored
- B. the first number indicates the number of unmonitored links, the second number indicates the total number of monitored links
- C. the first number indicates the total number of links monitored, the second number indicates the number of links down
- D. the first number indicates the number of links down, the second number indicates the total number of links monitored

Correct Answer: C

QUESTION 2

Which types of certificates can be verified from the Avaya Aura? Application Enablement Services (AES) web console?

- A. common a default Avaya SIP certificates
- B. only Avaya server certificates
- C. common and default Avaya server certificates
- D. default certificates and Avaya server certificates

Correct Answer: D

QUESTION 3

You are trying to connect to the Avaya Session Border Controller (SBC) using the SSH client. After several attempts you cannot do it and realize that it is because you are using the wrong port.

Which port should you use to connect to the SBC using an SSH client?

- A. 5022
- B. 2222
- C. 222
- D. 822
- E. 22

Correct Answer: C

QUESTION 4

To receive both the 46xxsettings.txt file and the firmware updates, what are the two locations in Avaya Session Border Controller for Enterprise (SBCE) administration where you would configure the IP address that Remote Workers telephones use? (Choose two.)

- A. in the Application Relay tab of the Relay Services page
- B. in the Networks tab of the Network Management page
- C. in the Interfaces tab of the Network Management page
- D. in the Reverse Proxy tab of the Relay Services page

Correct Answer: AB

QUESTION 5

A customer reports that they cannot place WebRTC calls. You discover there is a problem with communication between Avaya Breeze™ and the Avaya Aura® Media Server (AAMS). Where in Avaya Breeze™ do you set/check the User ID for Restful TLS authentication?

- A. Use the System Manager (SMGR) web GUI to access Breeze > Configuration > Avaya Aura Media Server
- B. Use the System Manager (SMGR) web GUI to access Breeze > Cluster Administration > General > Cluster Attributes
- C. Use the System Manager (SMGR) web GUI to access Breeze > Configuration > Attributes
- D. Use the System Manager (SMGR) web GUI to access Breeze > Server Administration > Dashboard

Correct Answer: B

QUESTION 6

Which statement about Avaya Session Border Controller (SBC) is true?

- A. The Avaya SBC secures and authenticates Integrated Services Digital network (ISDN) calls placed to/ from the Public Switched Telephone Network (PSTN).
- B. The Avaya SBC is the enabling and secure pivot point for SIP Communications in and out of the Enterprise.
- C. The Avaya SBC is a service within System Manager (SMGR) to support deployments.
- D. The Avaya SBC is the enabling and secure pivot point for H.323 Communications in and out of the Enterprise.

Correct Answer: B

QUESTION 7

Which statement about Network Routing Policies in Avaya Aura® Session Manager (SM) is true?

- A. A dial pattern and routing policy are necessary in SM to call from an H323 device to a Basic/Native SIP device (without an Avaya Aura® Communication Manager profile).
- B. A dial pattern and routing policy are necessary in SM to call from a Basic/Native SIP device (without a CM profile) to an H323 device on Avaya Aura® Communication Manager (CM).
- C. A dial pattern and routing policy are necessary in SM to call from an H323 device to an AST device on the same Avaya Aura® Communication Manager (CM).
- D. A dial pattern and routing policy are necessary in SM to call from an AST device to an H323 device on the same Avaya Aura® Communication Manager (CM).

Correct Answer: A

QUESTION 8

What are two ways to view the ipcs.log file of an Avaya Session Border Controller for Enterprise (SBCE) High Availability (HA) system? (Choose two.)

- A. Login to the EMS using a web browser, then click on Logs > System Logs.
- B. Login to the active SBCE, and `cat /archive/syslog/ipcs/ipcs.log`.
- C. Login to the EMS and `cat /archive/syslog/ipcs/ipcs.log`.
- D. Login to the EMS using a web browser, then click on the active SBCE under Installed Devices, then click on View System Logs.
- E. Login to the EMS and `cat /var/log/ipcs.log`.

Correct Answer: AB

QUESTION 9

Which three protocols assist the WebRTC functionality to overcome the Network Address Translations (NAT) challenges? (Choose three.)

- A. ICE
- B. SRTP
- C. TURN
- D. HTTPS
- E. STUN

Correct Answer: ACE

QUESTION 10

After upgrading Avaya Aura® Application Enablement Services (AES), the customer's CTI application does not seem to be working.

Which two methods can be used to verify AES system status? (Choose two.)

- A. Access the TSAPI web interface to monitor AES.
- B. Access the AES command line, and run the status aesvcs cti-link command.
- C. Access the AES web console, and view the services status in the AES menu.
- D. Access Communication Manager (SAT), and run the statapp command to view AES services status.
- E. Using Communication Manager's System Administration Terminal (SAT), run the status aesvcs cti-link command to see the service state.

Correct Answer: BC

QUESTION 11

Avaya Aura® Messaging (AAM) needs to communicate with Avaya Aura® Session Manager (SM) whose identity certificates have been signed by Avaya Aura® System Manager (SMGR) Certificate Authority (CA).

How does AAM get a copy of the Trusted SMGR CA Certificate?

- A. The certificate is retrieved from SMGR automatically when AAM services are started.
- B. The certificate needs to be manually installed.
- C. The certificate installs as a result of running `initTM -f`.
- D. The certificate installs as a result of the enrollment process.

Correct Answer: C

QUESTION 12

A customer reports that Instant Messaging (IM) and Presence are not working for one or two users.

Where would you go to check that IM and Presence have been enabled for the affected users?

- A. Use Avaya Aura® System Manager (SMGR) web GUI to access the Engagement Development Platform > Service Management click on List Presence Users.
- B. Use System Manager (SMGR) web GUI to access User > Users Management > Manage Users > Communication

Profile. Ensure that the presence profile is enables and that the right presence server is selected.

C. Use SSH to Avaya Breeze TMand run “display user xxxx” where xxxx is the station number.

D. Use Avaya Aura® System Manager (SMGR) web GUI to access User Management > Manage Users > More Actions > Presence Users. Ensure that the presence profile is enables and that the right presence server is selected.

Correct Answer: B

QUESTION 13

You need to make a traceSBC in order to find a SIP trunk issue.

After logging into the Session Border Controller (SBC) as user ipcs, in which two valid ways can you issue the traceSBC command? (Choose two.)

A. traceSBC -trunk

B. su sroot, then enter and finally enter traceSBC -now

C. su root, then enter and finally enter traceSBC

D. traceSBC -now

E. sudo traceSBC

Correct Answer: CE

QUESTION 14

In the 8D Troubleshooting Methodology, which two steps does Discipline 3, Contain Interim Actions, involve? (Choose two.)

A. Try actions that bypass the issue, like creating a work-around for temporary restoral of service.

B. Capture potential triggers.

C. Evaluate systems and components.

D. Develop immediate controlled actions to isolate the problem.

E. Develop a hypothesis based on the outcome of the various controlled actions and the system\\'s reactions.

Correct Answer: CD

Reference: <http://asq.org/learn-about-quality/eight-disciplines-8d/>

QUESTION 15

You are troubleshooting a TLS link down message between Avaya Aura® Session Manager (SM) and Avaya Session Border Controller for Enterprise (SBCE). Tracing on SM and SBCE reveals a Fatal Error Unknown CA message being sent by SBCE when it receives the Server Identity certificate from SM.

To solve this problem, which two actions need to be completed? (Choose two.)

- A. Install the Certificate Authority certificate that signed SBCE identity certificate into SM.
- B. Export the SBCE identity certificate, and import it into SM.
- C. Install the Certificate Authority certificate that signed SM identity certificate into SBCE.
- D. Add Certificate Authority certificate into the TLS profile Peer Verification List.

Correct Answer: AB

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