

72301X^{Q&As}

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QUESTION 1

In Avaya Aura 7 the Avaya Session Border Controller for Enterprise (SBCE) license is installed on an external WebLM server and the EMS points to the WebLM server using a URL. What is the correct syntax of that URL where 135.60.232.41 is the IP address of the WebLM server?

- A. <https://135.60.232.41:8443/WebLM/LicenseServer>
- B. <https://135.60.232.41:8080/LicenseServer>
- C. <https://135.60.232.41:52233/WebLM/LicenseServer>
- D. <https://135.60.232.41/WebLM>

Correct Answer: C

Reference:https://downloads.avaya.com/elmodocs2/ir/r2_0/IR_R2_0_Doc_CD/CD/html/29_157.htm

QUESTION 2

You are trying to connect to the Avaya Session Border Controller (SBC) using the SSH client. After several attempts you cannot do it and realize that it is because you are using the wrong port. Which port should you use to connect to the SBC using an SSH client?

- A. 5022
- B. 2222
- C. 222
- D. 822
- E. 22

Correct Answer: C

QUESTION 3

Considering the message flow to an Avaya Aura Contact Center (AACC) agent, which statement about the media path from the incoming caller is true?

- A. It is not anchored on the Avaya Aura Media Server.
- B. It is anchored on the Avaya Aura Media Server if using SIP agent.
- C. It is anchored on the Avaya Aura Media Server until the agent answers the call.
- D. It is anchored on the Avaya Aura Media Server for the duration of the call.

Correct Answer: D

QUESTION 4

In Avaya Aura 7, how are calls typically routed from Avaya Aura Communication Manager (CM) to Avaya Aura Messaging (AAM)?

- A. Using a direct SIP trunk group between CM and AAM.
- B. Using a direct H323 trunk group between CM and AAM.
- C. Using SIP via Avaya Aura Session Manager (SM), AAM is built as a user with a Communication Profile and registry routing forwards the calls to AAM.
- D. Using SIP via Avaya Aura Session Manager (SM), a dial pattern or regular expression forwards the call to AAM.

Correct Answer: D

QUESTION 5

In Avaya Aura 7 the Avaya Session Border Controller for Enterprise (SBCE) license is installed on a System Manager (SMGR) WebLM server. The EMS points to the WebLM server using a URL. What is the correct syntax of the URL where 135.xxx.xxx.xxx. is the IP address of the SMGR WebLM server?

- A. <https://135.xx.xxx.xx:8443/WebLM/LicenseServer>
- B. <https://135.xx.xxx.xx:8080/LicenseServer>
- C. <https://135.xx.xxx.xx:52233/WebLM/LicenseServer>
- D. <https://135.xx.xxx.xx/WebLM>

Correct Answer: C

QUESTION 6

A Network Administrator of a company has been made aware of a problem with the telephone system, and contacts a few colleagues who have dealt with similar problems in the past. Which Discipline in 8D Methodology describes the action of the Network Administrator?

- A. D4
- B. D3
- C. D2
- D. D1

Correct Answer: A

Reference:http://www.brooks.com/my-brooks/suppliers/~media/Files/Suppliers/Documents/5_Why_Root_Cause_Corrective_Actions.pdf

QUESTION 7

Avaya currently uses the online tool called Avaya Diagnostic Methodology (ADM) for partners to raise trouble tickets and receive assistance, and expects customers/partners to have performed the following tasks before raising a trouble ticket.

1.
Clearly stated the problem.
2.
Detailed the findings.
3.
Clarified the problem.

When they receive the trouble ticket, what is the next step in the diagnostic methodology that Avaya Tier 3 support will perform?

- A. Identify a patch to fix the problem.
- B. Update the Knowledge Management database.
- C. Implement a solution.
- D. Determine the cause.

Correct Answer: D

QUESTION 8

In which way can you check the version of Presence Services snap-in installed on the Avaya Breeze TM platform?

- A. Use puTTY SSH to the Avaya Breeze TM platform, login as cust, then execute the swversion command.
- B. Use Avaya Aura ?System Manager and navigate to Elements>; Breeze>; Server Administration, and read the version displayed.
- C. Use Avaya Aura ?System Manager and navigate to Elements>; Breeze>; Service Management > Services, and read the version displayed.
- D. Use puTTY SSH to the Avaya BreezeTM platform, login as cust, then execute the swversion PresenceServices command.

Correct Answer: C

QUESTION 9

Which statement about Avaya Tier 2/Business Partners is true?

- A. They immediately escalate to Tier 3 as issue is encountered.
- B. They describe the problem to Tier 3 in an escalation ticket and Tier 3 isolates and resolves the issue.
- C. They isolate issue, resolve issue then escalate to Tier 3 for corrective action.
- D. They isolate the issue, and if no root cause is found, escalate to Tier 3 to resolve the issue.

Correct Answer: D

QUESTION 10

To log on the one-X?Communicator to Avaya Aura Presence Services server, what do you enter in the IM and Presence / Server field of the one-X?Communicator?

- A. the management IP-Address of FQDN of Avaya BreezeTM server
- B. the management IP-Address of FQDN of Avaya Aura Session Manager (SM)
- C. the SM100 IP-Address of FQDN of Avaya Aura Session Manager (SM)
- D. the SM100 IP-Address or FQDN of Avaya BreezeTM server

Correct Answer: C

The SIP one-X Communicator needs to be configured to use a specific protocol and port when registering to Session Manager. Enter the IP address of the Session Manager virtual SM-100 card for Session Manager SIP Element.

References: Application Notes for Configuring Avaya AuraTM Presence Services 6.0 with Avaya AuraTM Session Manager 6.0, and Avaya AuraTM Communication Manager for one-XTM Communicator clients as part of Avaya Unified Communication Mobile Worker Solution ?Issue 1.0, page 30

<https://www.devconnectprogram.com/fileMedia/download/dba93412-03c6-4fda-8d6a-280ae2193d6f>

QUESTION 11

Which two methods can be used to determine the status of the Switch/CTI Link between Avaya Aura Communication Manager (CM) and Avaya Aura Application Enablement Services (AES)? (Choose two.)

- A. Observe the AES Alarm Report.
- B. Run an ASAI test on AES.
- C. Observe the CM dashboard.
- D. Observe the AES dashboard.

E. Run thestatus aesvcs cti-linkcommand on CM.

Correct Answer: BE

QUESTION 12

Which statement about Network Routing Policies in Avaya Aura Session Manager (SM) is true?

- A. A dial pattern and routing policy are necessary in SM to call from an H323 device to a Basic/Native SIP device (without an Avaya Aura Communication Manager profile).
- B. A dial pattern and routing policy are necessary in SM to call from a Basic/Native SIP device (without a CM profile) to an H323 device on Avaya Aura Communication Manager (CM).
- C. A dial pattern and routing policy are necessary in SM to call from an H323 device to an AST device on the same Avaya Aura Communication Manager (CM).
- D. A dial pattern and routing policy are necessary in SM to call from an AST device to an H323 device on the same Avaya Aura Communication Manager (CM).

Correct Answer: B

QUESTION 13

After a new implementation the customer began to experience dropped calls and an `all lines busy\\' error condition. The carrier confirmed their service was operational and all lines tested came back good. After contacting Avaya, support confirmed there were more calls being presented than the telephone switch could handle.

Which pre-implementation step was omitted?

- A. properly sizing trunk capacity
- B. interoperability testing
- C. upgrading the circuits
- D. correct licensing specifications

Correct Answer: A

QUESTION 14

Which three statements about the Avaya Session Border Controller for Enterprise (SBCE) are true? (Choose three.)

- A. Split horizon DNS with FQDN is recommended to allow smartphones to seamlessly register with Avaya Session Border Controller for Enterprise, when out of range of Wi-Fi over the Mobile network, and register direct with Avaya Aura Session Manager when connected to a corporate Wi-Fi.

- B. You must use HTTPS as opposed to HTTP when web browsing to the Element Management System (EMS).
- C. When ignoring traffic considerations, it is possible to co-reside WebRTC, Remote Worker, and SIP Trunking applications on the same Avaya Session Border Controller for Enterprise (SBCE).
- D. Remote Worker and SIP Trunking can use the same IP addresses for both services.
- E. You can SSH to Avaya Session Border Controller for Enterprise using PuTTY with standard port 22.

Correct Answer: ABE

QUESTION 15

What are two valid Avaya Aura Messaging (AAM) Measurement Report types? (Choose two.)

- A. Occupancy
- B. Load
- C. Users
- D. Disk Usage
- E. Feature

Correct Answer: BE

Reference: <https://downloads.avaya.com/css/P8/documents/100166431>(page 289)

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