

# 72200X<sup>Q&As</sup>

Avaya Aura Core Components Support Exam

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#### QUESTION 1

In a SIP trace capturing PPM messages, which device sends the getCallHistory PPM request, and what is it requesting?

- A. the SIP endpoint; It is requesting its call log to be retrieved from Session Manager.
- B. the SIP endpoint; It is requesting its contact list to be retrieved from Session Manager.
- C. the Avaya Aura@ Session Manager (SM) server; It is requesting the call history from System Manager.
- D. System Manager; It is requesting the call log history from Communication Manager.

Correct Answer: A

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#### QUESTION 2

When an Avaya SIP Telephone (AST) makes a call to another AST on the same Avaya Aura@ Communication Manager (CM), when is a SIP trunk used?

- A. up to the point where calls are shuffled to establish a direct media path
- B. just during call establishment and clear down only
- C. for the entire duration of the call
- D. only when the media path is established

Correct Answer: B

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#### QUESTION 3

Which event packages would you expect to see an AST Endpoint subscribe to?

- A. dialog, avaya-cm-feature-status, avaya-ccs-profile, reg and message
- B. avaya-cm-feature-status, entity links, reg and message-summary
- C. avaya-ccs-profile, network status and message-summary dialog
- D. dialog, avaya-cm-feature-status, avaya-ccs-profile and network status
- E. entity links, avaya-cm-feature-status, avaya-ccs-profile and reg

Correct Answer: A

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#### QUESTION 4

Using the Avaya Aura@ Session Manager (SM) command line interface, which Linux command will display a quick, at-a-

glance status of SM internal services?

- A. statSM
- B. traceSM
- C. smconfig
- D. statapp

Correct Answer: D

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#### QUESTION 5

A customer states they are having voice quality issues when they make calls over a WAN link. You would like to see what the Quality of Service is for a call, as the customer makes the call.

Which Avaya Aura@ Communication Manager (CM) SAT command will display packet loss and jitter for a call in progress?

- A. monitor station qos xxxx, where XXXX is the station number
- B. list monitor qos
- C. status station qos xxxx, where XXXX is the station number
- D. list trace station xxxx, where XXXX is the station number.

Correct Answer: D

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#### QUESTION 6

SIP (AST) user 1011111 and SIP (AST) user 1011112 are both based on the same Session Manager with access to a CM Evolution server. Given the following actions:

1.

Session Manager searches for the called party in the SIP registry, finds it, registers it and routes the call to it.

2.

SIP user 1011111 calls SIP user 1011112 and an Invite request is sent to Session Manager.

3.

Session Manager verifies SIP user 1011111 in the SIP registry and authenticates it. Session Manager checks the SIP user's profile for sequenced applications and (in this example) routes the request to Communication Manager.

4.

If Endpoints negotiate codecs and media and RTP is sent between endpoints.

5.

Communication Manager receives the request from Session Manager, carries out full-call model processing for both endpoints and routes the call back to Session Manager.

If 1011111 makes a call to 1011112, in which order will the actions take place?

- A. 2, 1, 3, 5, 4
- B. 2, 3, 5, 4, 1
- C. 2, 3, 5, 1, 4
- D. 2, 3, 1, 4, 5

Correct Answer: C

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#### QUESTION 7

How can you view the entire contents of the current Avaya Aura@ Communication Manager (CM) call processing log file?

- A. by using the CM SAT to enter the list callp log all commands
- B. by using the Linux cd to /var/log/Avaya and cat ecs.log commands
- C. by using the Linux cd to /var/log/esc and ls -l commands to find current ; cat
- D. by using the CM SAT to enter the display callproc log all command
- E. by using the Linux cd to /var/log/Avaya and cat callproc.log commands

Correct Answer: C

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#### QUESTION 8

Which two types of Certificate need to be installed on Communication Manager (CM) in order to successfully establish a TLS connection with Session Manager?

- A. Backup server and default certificates
- B. Site Root certificates and Security certificates
- C. Root or Certificate Authority (CA) and SIP default certificates
- D. Root or Certificate Authority (CA) and CM Server Identity certificates

Correct Answer: D

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#### QUESTION 9

Which two statements are true regarding Full and Half call model processing? (Choose two.)

- A. Avaya Aura@ Session Manager (SM) always performs Half call model processing.
- B. Avaya Aura@ Communication Manager (CM) configured as a Feature Server performs Full call model processing.
- C. Avaya Aura@ Communication Manager (CM) configured as an Evolution Server performs Full call model processing.
- D. Avaya Aura@ Session Manager (SM) always performs Full call model processing.

Correct Answer: AB

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#### QUESTION 10

Which three are Avaya Subscription event packages? (Choose three.)

- A. avaya-ldap-feature-status
- B. avaya-ua-service-state
- C. avaya-ccs-profile
- D. avaya-cm-feature-status
- E. dialog

Correct Answer: CDE

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#### QUESTION 11

You are submitting a package of information to Avaya Support for a case you are raising. The files that you are sending include a trace taken using WireShark.

Which file format will the file be in?

- A. ws
- B. pcap
- C. rar
- D. jpg

Correct Answer: B

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#### QUESTION 12

Which Linux command is used to start a previously stopped Communication Manager?

- A. start -s Communicamgr
- B. restartCM

C. start -s CM

D. start CM

Correct Answer: A

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### QUESTION 13

What are two functions performed by System Manager? (Choose two)

A. It delivers a set of shared management services and a common console.

B. If Direct IP-IP Audio Connections, h. 323 two-part calls will shuffle to establish a direct media.

C. It provides SIP registration and authentication.

D. If 'Initial IP-IP Direct Media' is enabled, SIP-SIP two party calls will use direct media.

E. It provides centralized management of enterprise-wide dial plans

Correct Answer: AE

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### QUESTION 14

A customer called Avaya Support stating that shortly after some maintenance work was done, they cannot make or receive calls.

Which command in Avaya Aura® Communication Manager (CM) can the administrator execute, to determine if the H.248 Gateways were placed in a maintenance busy state?

A. Status signaling group x

B. Status health

C. Status media-gateways

D. Trace trunk x

Correct Answer: C

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### QUESTION 15

Session Manager uses five unique certificates for TLS connections.

What are the two most important certificates in communicating with other devices/entities? (Choose two.)

A. SIP certificates

B. Sal Agent certificates

C. WebSphere

D. HTTPS certificates

E. Management certificates

Correct Answer: AE

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