

640-461^{Q&As}

Introducing Cisco Voice and Unified Communications Administration v8.0

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QUESTION 1

When someone is troubleshooting a network issue, what should be the first step acccording to troubleshooting methodolgy?

- A. Define the problem.
- B. Gather the facts.
- C. Document the facts.
- D. Consider the possibilities.
- Correct Answer: A

QUESTION 2

Refer to the exhibit.

– Phone Type Product Type: Cisco Unified Personal Communicator Device Protocol: SIP					
– Device Information –					
A Device is not trusted					
Device Name*					
Description	6.				
Device Pool*	-Not Selected	~			
Common Device Configuration	< None >	*			
Phone Button Template*	Not Selected	×			
Common Phone Profile*	Standard Common Phone Proïle	~			
Calling Search Space	< None >	~			
Media Resource Group List	< None >	~			
User Hold MOH Audio Source	< None >	~			
Network Hold MOH Audio Source	< None >	¥			

The exhibit shows a partial screen shot for a Cisco Unified Personal Communicator device.

If the username that is associated with this device is jdoe, what should the device name be?

- A. The device name should be JDOEUPC.
- B. The device name should be UPCJDOE.



- C. The device name should be JDOE.
- D. The device name should be UPCCUPC.
- E. The device name should be UPCCSF.
- F. The device name has no naming convention.

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Correct Answer: B
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Refer to the exhibit: Product TypE. Cisco Unified Personal Communicator Keep this in mind with respect to the version of CUPC in use:

1.

If using CUPC version 8.0+, select Cisco Unified Client Services Framework as the Phone Type:

-CSF devices can be named anything you like; there isn\\'t a naming convention, but there is a limit of 15 characters (letters and numbers only).

2.

If using CUPC version 7.0, select Cisco Unified Personal Communicator as the Phone Type.

CUPC version 7.0 devices must follow a specific naming convention:

-The CUPC v7.0 device name must start with the letters "UPC," followed by a derivation of the username.

QUESTION 3

When creating users manually in Cisco Unity Connection, where is the user data maintained?

- A. IBM Informix database
- B. Local Cisco Unity Connection database
- C. LDAP
- D. Cisco Unified Communications Manager

Correct Answer: B

QUESTION 4

Which type of Cisco Unified Communications Manager user sends authentication in line with a request to read or write information to a CDR or CAR database?

A. end user

B. LDAP user



- C. application end user
- D. authentication user

Correct Answer: C

QUESTION 5

What application uses the Cisco Unified Operating System for administration and configuration?

- A. Cisco Unity Express
- B. Cisco Unified Messaging Gateway
- C. Cisco Unified Communications Manager Express
- D. Cisco Unified Presence
- Correct Answer: D

Cisco unity is for voice mail feature. Cisco unified operating system is CUCM/CCME feature.

Link: http://www.cisco.com/en/US/docs/voice_ip_comm/cups/1_0_3/administration/administration/guide/b02trsht.html

QUESTION 6

After an IP phone has been added to a Cisco Unified Communications Manager server, the administrator notices that the phone has a directory number that is not in the number range in use by the organization. He also notes that the directory number is 1000. What is the most likely cause?

- A. The phone number was misconfigured.
- B. The phone may have auto-registered.
- C. The phone is configured on another server.
- D. DHCP gave the phone the wrong directory number
- E. TFTP server is misconfigured
- Correct Answer: B

Organizations have multiple server which work as a single cluster.

Link: http://www.cisco.com/en/US/docs/voice_ip_comm/cucme/admin/configuration/guide/cmebasic.html#wp1013086

QUESTION 7

Which two options allow the maximum message length to be adjusted in Cisco Unity Connection? (Choose two.)



- A. Message Settings under individual users
- B. User Templates > VoiceMailUserTemplate > Message Settings
- C. Contacts > Message Settings
- D. Enterprise Parameters > Maximum Message length
- E. Service Parameters > Voicemail Settings

Correct Answer: AB

Link: http://www.cisco.com/en/US/docs/voice_ip_comm/connection/8x/administration/guide/8xcucsag170.html

QUESTION 8

After obtaining a License Unit Report from Cisco Unified Communications Manager, it shows you have 19 license units remaining. How many Cisco Unified Wireless IP Phone 7925 handsets will this quantity of licenses support?

B. 4

- C. 5
- D. 19

Correct Answer: B

QUESTION 9

Which service is responsible for generating reports in Cisco Unity Connection?

- A. Connection Reports Data Harvester
- B. Cisco DirSync
- C. Connection Server Role Manager
- D. Connection Mailbox Sync
- Correct Answer: A

QUESTION 10

Which description describes the low latency queuing algorithm?



A. Empty queue 1. If queue 1 is empty, empty queue 2, then empty queue 3, unless a packet for a higher queue arrives.

B. An administrator defines the traffic classes based on match criteria, including protocols, access control lists, and input interfaces.

C. A flow-based algorithm that simultaneously schedules interactive traffic to the front of a queue to reduce response time and fairly shares the remaining bandwidth among high-bandwidth flows.

D. This feature brings strict priority queuing to CBWFQ.

E. Packets are placed into a single queue and serviced in the order they were received.

Correct Answer: D

A and C denotes to weighted fair queue or DWFQ. B denotes to CBWFQ (class based weighted fair queue).

Link: http://www.cisco.com/en/US/docs/ios/12_1/qos/configuration/guide/qcdconmg.html#wp100

QUESTION 11

Refer to the exhibit.

hange Passwo	ord (V	oice Mail)	
User Template	Edit	Refresh	Help	
— Status ——		-Vice 100	-0.	
Password of Pas	loes no	t have eno	ugh characters	
Choose Passw	ord	S	•	
Voice Mail		200		
		2		
Save	$\langle \langle \rangle$			
Voice Mail Pas	sword			
Password 💛	-			
Confirm Passwo	rd			

The error message was displayed when the administrator attempted to set the default user password in the user template to four digits long. Which option can rectify this issue?

A. The minimum password length in Cisco Unity Connection should be at least five digits long.

B. The password length needs to be configured under the Authentication Rules settings using the Minimum Credential Length configuration field.



C. The password length needs to be configured under the user template settings using the Minimum Credential Length configuration field.

D. The password length cannot be adjusted under the user template; the password length can only be adjusted under the individual users.

Correct Answer: B

A minimum length requirement (as set on the Edit Authentication Rule page, in the Minimum Credential Length field)

-Inclusion of at least one character from each of the following categories: upper-case letter, lower-case letter, number, and symbol (~ ! @ # \$ % ^ and * "`, . : ; ? - _ () [] { } += / \)

-No characters repeated consecutively more than three times (for example, aaaaB1C9 is invalid)

-No inclusion of the alias or name of the administrator

Link:

http://www.cisco.com/en/US/docs/voice_ip_comm/connection/8x/user_mac/guide/8xcucmac070.html#wp1049964

QUESTION 12

Can an IP phone be configured so that calls to that IP phone can be rerouted if the IP phone become unregistered?

A. Yes, configuring call forward All provides this coverage

B. No, if a phone is unregistered, the re-order tone is played to the caller

C. Yes, configuring Call Forward Busy Internal provides this coverage

D. Yes, configuring Call Forward Unregistered provides this coverage

E. No. the call is dropped at the gateway

Correct Answer: D

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