

# 5V0-41.20<sup>Q&As</sup>

VMware SD-WAN Troubleshoot

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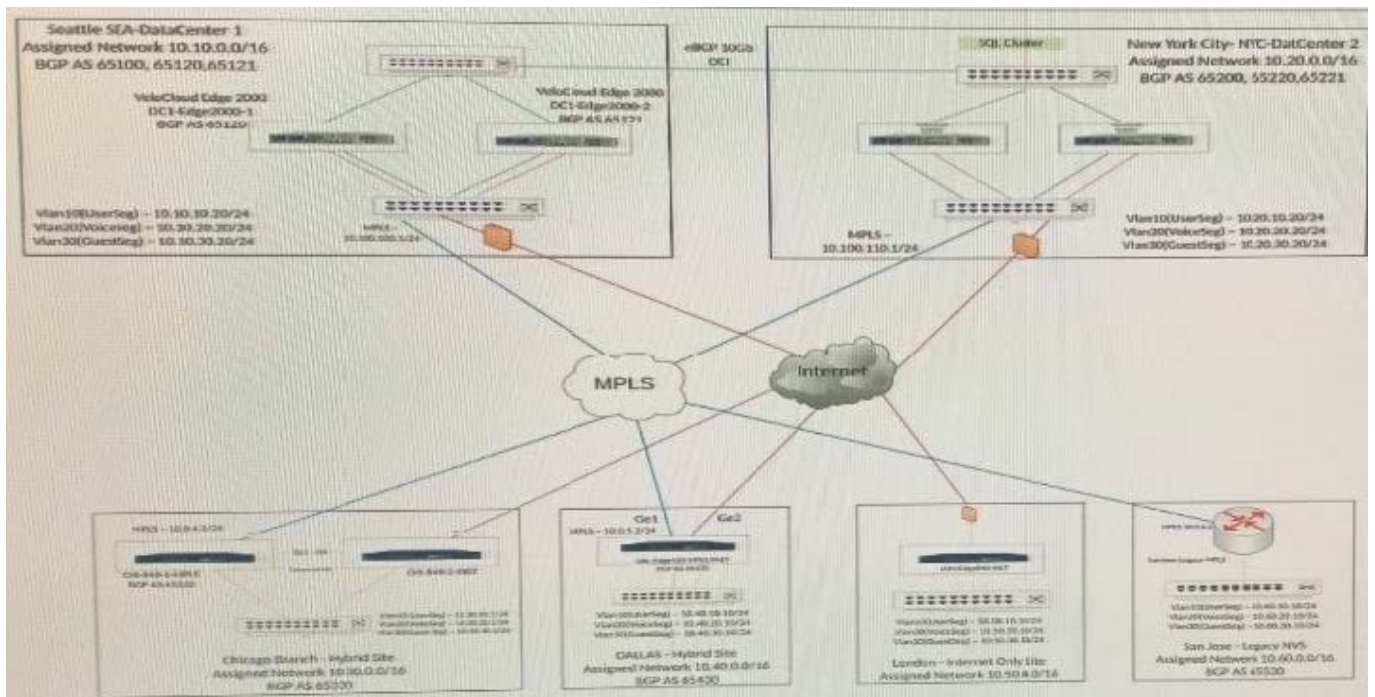


**QUESTION 1**

Scenario 2:

After resolving numerous connectivity Issues throughout the various branch sites, connectivity between applications and users is finally present. The network administrator is informed that during certain tests, applications are not performing as they are expected to. Users report that call quality has not fully improved and that some of their calls either drop or have poor voice quality where the conversation is breaking up. Other users are noticing that file transfers are slower than expect. A group of users from a few sites have reported slowness in accessing internal and external applications.

Exhibit.



A network administrator has configured a Business Policy to send a specific application directly out an underlay interface. Users have complained of slow responses for that application. While troubleshooting, the network administrator finds the traffic is actually taking an overlay path to another SD-WAN Edge.

What is causing this behavior?

- A. The other Edge location is advertising a secure route for the application's subnet.
- B. ul has been configured forcing traffic into the underlay towards the hub.
- C. Configuring Business Policy Direct settings have no affect on traffic flows.
- D. Internet Backha.
- E. The underlay path is not available forcing traffic into the overlay.

Correct Answer: E

## QUESTION 2

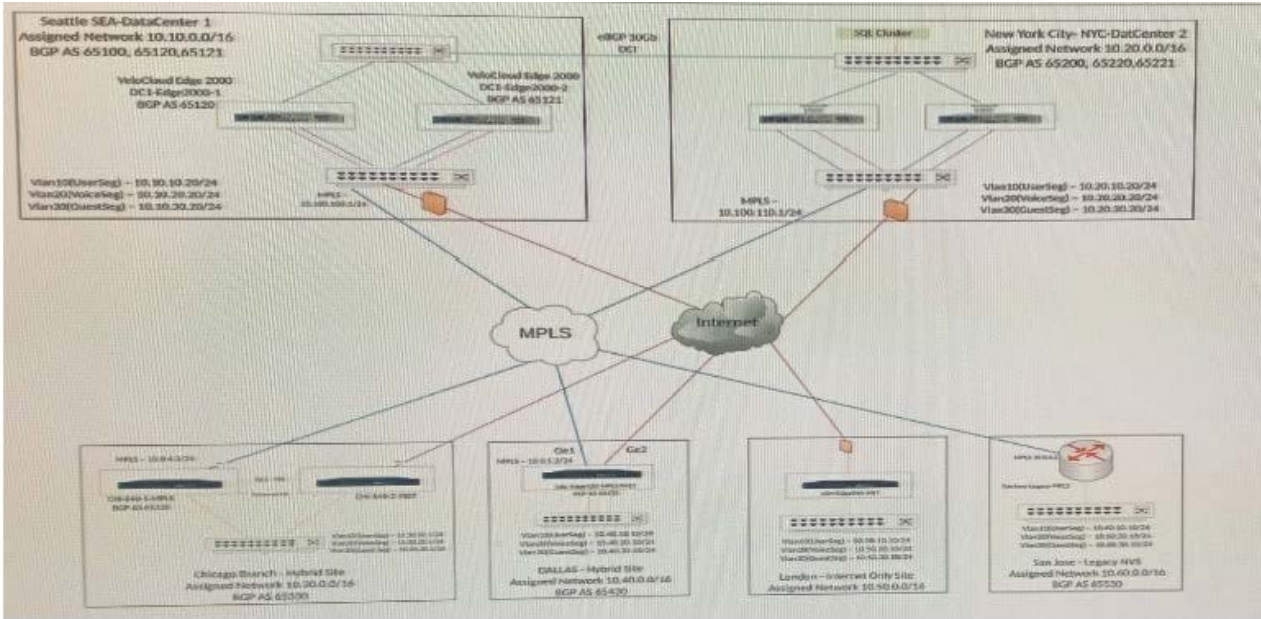
Scenario 1:

The Dallas Branch location is having issues getting activated. The local network administrator is aware that the Edge device received a DHCP address and was able to connect to the internet. The Orchestrator is reporting the Edge as Down. No other changes were made post activation.

A network administrator is tasked with enabling SD-WAN at three branch locations. A topology has been provided for reference. For each site, the administrator is having issues bringing edges

online, as another administrator has gone ahead and created a configuration ahead of time. The organization has several branch sites. One is an Internet-only site and two are Hybrid locations with both internet and MPLS. The last location is MPLS only. There are hub data center locations in this environment as well. Please refer to the topology.

Refer to the Exhibit(s).



Interface Settings							
Actions	Interface	Mode	VLANs	Addressing	WAN Overlay	Segment	Multicast
✎	LAN1	Access	1 - Corporate			Global Segment	
✎	LAN2	Access	1 - Corporate			Global Segment	
✎	LAN3	Access	1 - Corporate			Global Segment	
✎	LAN4	Access	1 - Corporate			Global Segment	
✎	LAN5	Trunk	1 - Corporate 10 - UserSeg 20 - VoiceSeg 30 - GuestSeg			Global Segment Global Segment Global Segment Global Segment	
✎	LAN6	Access	1 - Corporate			Global Segment	
✎	LAN7	Access	1 - Corporate			Global Segment	
✎	LAN8	Access	1 - Corporate			Global Segment	
✎	GE1	Access	1 - Corporate	Static IP: 10.0.0.200 Gateway: 192.0.5.1	↓ User Defined	all segments	✗
✎	GE2	Access	1 - Corporate	DHCP	↓ User Defined	all segments	✗
✎	SFP1	Access	1 - Corporate	DHCP	≡ Auto Detect	all segments	✗
✎	SFP2	Access	1 - Corporate	DHCP	≡ Auto Detect	all segments	✗
✎	WLAN1	WiFi	1 - Corporate			Global Segment	
✎	WLAN2	WiFi	Interface disabled				

WAN Settings						
Type	Name	Interfaces	Link Type	Public IP	Alerts	
↓ User Defined	INET	GE1	Public Wired		✗	
↓ User Defined	MPLS	GE2	Private Wired		✗	

What is the cause of this issue?

- A. The activation link did not specify the updated image location requiring the Edge to be re-activated.
- B. The activation link did not contain any post-activation configuration to allow the Orchestrator to communicate with the Edge.
- C. The Edge will be offline for about 4 hours until it has completed the factory image installation.
- D. The activation link contained incorrect configurations for WAN overlays and WAN interfaces.

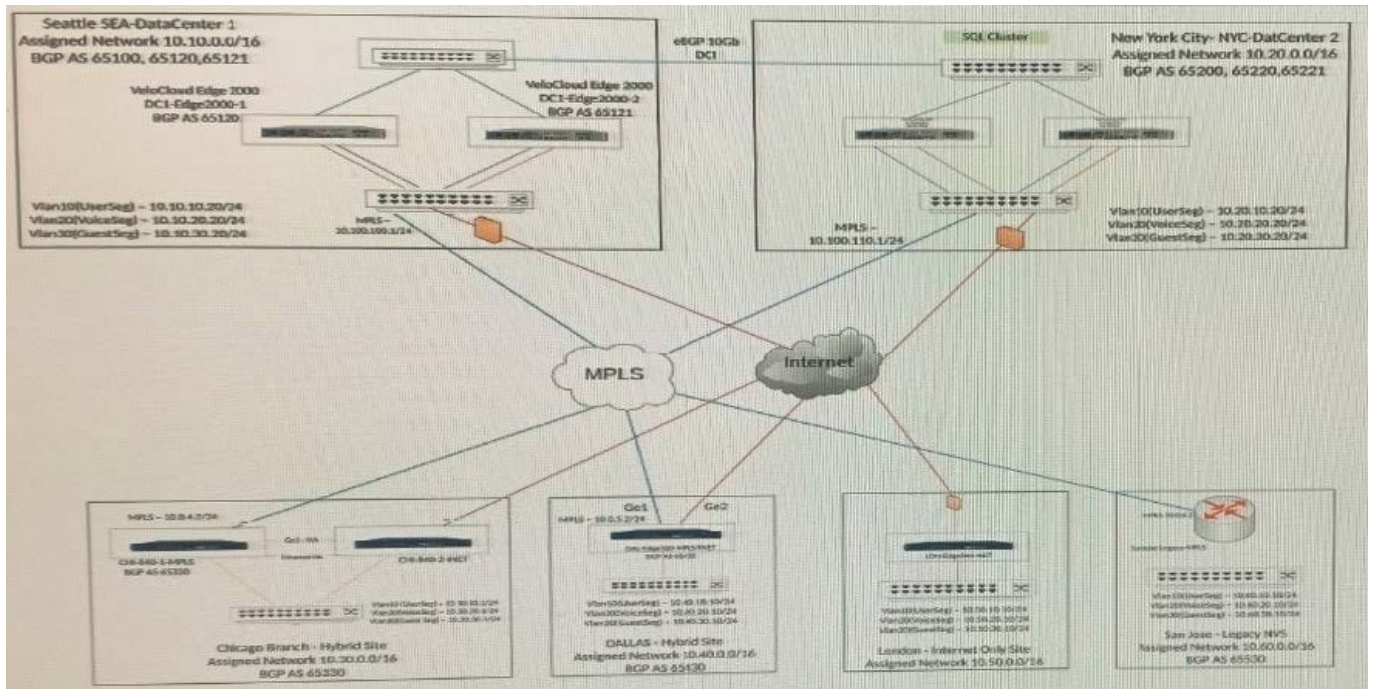
Correct Answer: A

**QUESTION 3**

Scenario 2:

After completing the branch activation activities for all required branches, the network administrator attempts to test connectivity between the various branches and between the hubs and branches. The administrator notices a lack of connectivity despite being certain that configurations have been complete. The administrator also observed that several users are reporting intermittent connectivity to some of the applications they are accessing. Other users are reporting no access to these applications. Other users at some of the branches claim they cannot get to certain public resources. The administrator wants to ensure that all sites can talk to each other and all resources are accessible.

Exhibit.



One branch location is not able to communicate with another branch location via dynamic branch-to-branch tunnels. While troubleshooting at the Edge configuration level, the network administrator notices Cloud VPN is not enabled and is grayed out, preventing them from enabling that feature.

- A. Where is the next location to check for and enable the necessary feature?
- B. Within the Configuration section under Profiles. Within the Monitor section under Network Services.
- C. Within the Test and Troubleshooting section under Remote Diagnostics.
- D. Within the Configuration section under Customer VPN enablement.

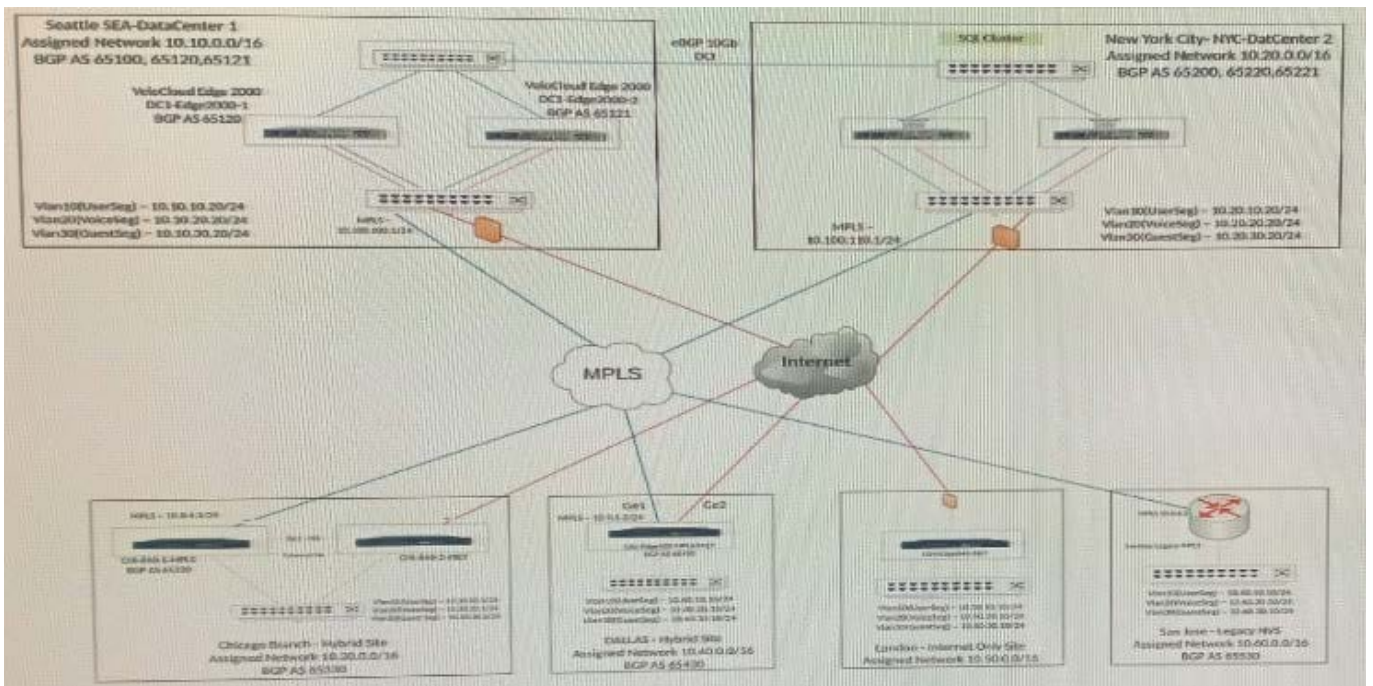
Correct Answer: D

**QUESTION 4**

Scenario 3:

After resolving numerous connectivity Issues throughout the various branch sites, connectivity between applications and users is finally present. The network administrator is informed that during certain tests, applications are not performing as they are expected to. Users report that call quality has not fully improved and that some of their calls either drop or have poor voice quality where the conversation is breaking up. Other users are noticing that file transfers are slower than expect. A group of users from a few sites have reported slowness in accessing internal and external applications.

Exhibit.



The network administrator has been made aware that Chicago is receiving traffic from non- SD-WAN sites, bottlenecking Chicago's interfaces. The network administrator's VMware SE has mentioned using the uplink feature to help resolve this.

What are two ways the uplink feature should be used in this scenario? (Choose two.)

- A. Set the uplink community to forward traffic to a group of neighbors.
- B. Direct all traffic to that neighbor designated as an uplink,
- C. Stop mutual redistribution of routes from underlay and overlay.
- D. Prevent the site in question from becoming a transit site.

Correct Answer: BD

**QUESTION 5**

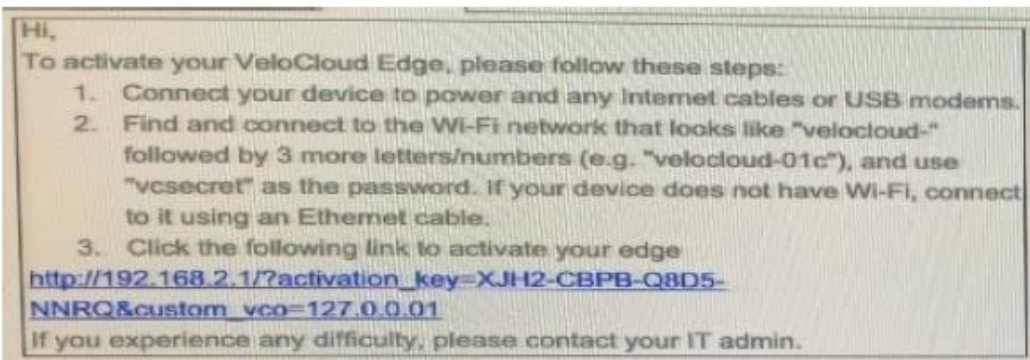
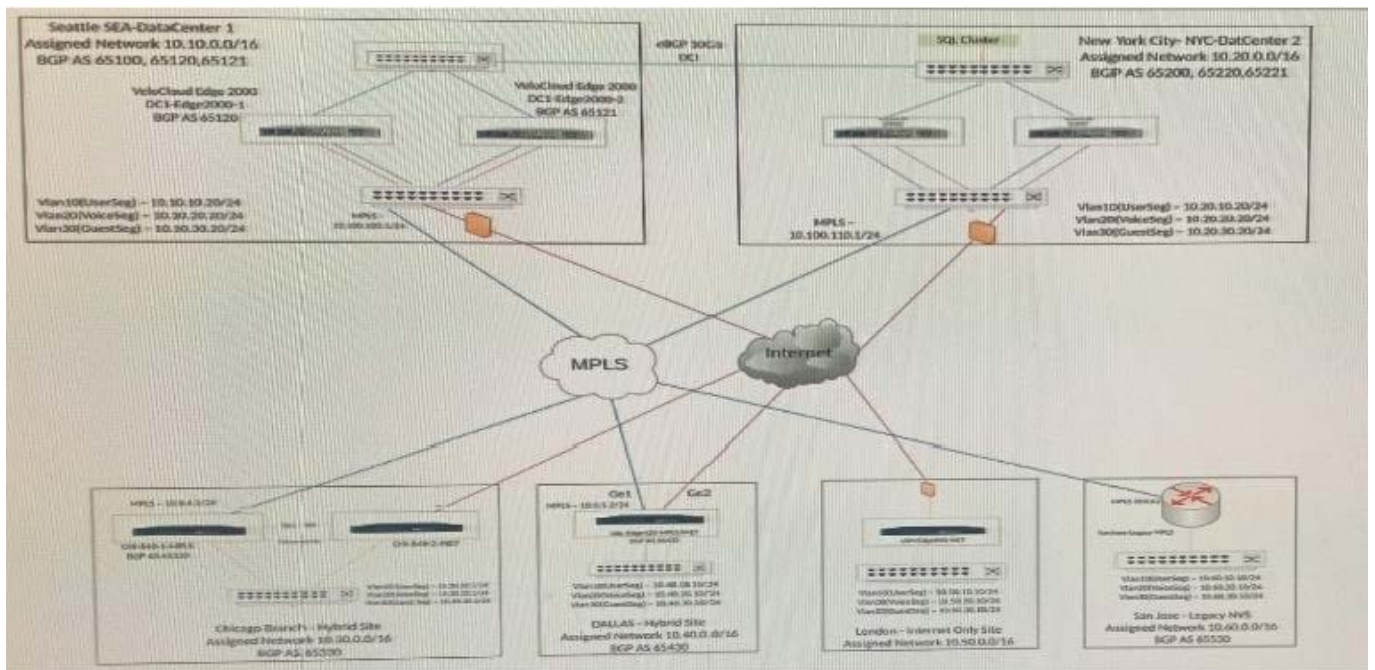
Scenario 1:

A network administrator is tasked with enabling SO-WAN at three branch locations. A topology has been provided for reference. For each site, the administrator is having issues bringing edges online, as another administrator has gone ahead and created a configuration ahead of time. The organization has several branch sites. One is an Internet-only site and two are Hybrid locations with both internet and MPLS. The last location is MPLS only. There are hub data center locations in this environment as well. Please refer to the topology.

After the network administrator has determined the problem with the Edge not being able to access the Internet, the administrator receives another error stating that the SD-WAN Orchestrator is still not reachable.

The VCO's address is Amer-vco01.velocloud.net.

Refer to the Exhibit(s).



What might be disallowing the Edge to communicate with the Orchestrator?

A. The SD-WAN Orchestrator specified is incorrect, and a new activation email needs to be sent.

- B. The local firewall that the Edge uses to reach externally is blocking UDP Port 53 in both directions.
- C. The SD-WAN Orchestrator has a limited 60-second window for the Edge to come online.
- D. The SD-WAN Orchestrator is not being resolved for DNS.

Correct Answer: C

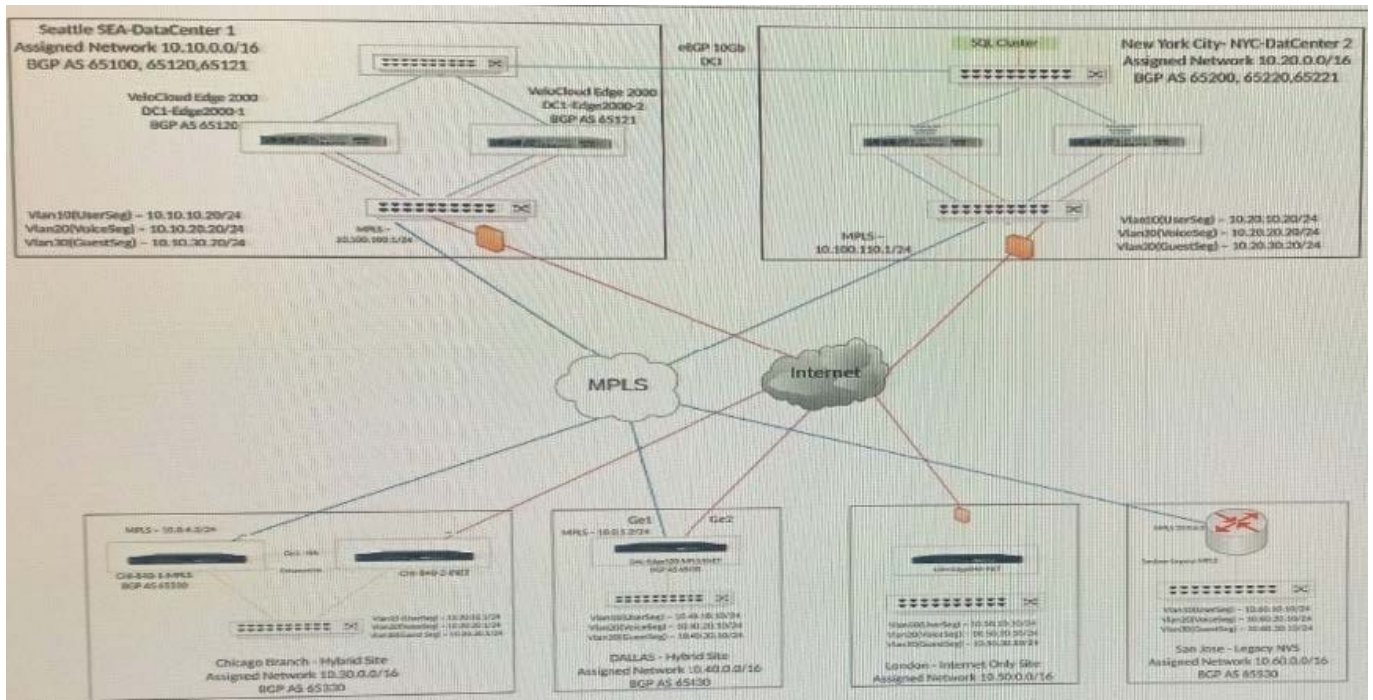
**QUESTION 6**

Scenario 3:

After resolving numerous connectivity issues throughout the various branch sites, connectivity between applications and users is finally present. The network administrator is informed that during certain tests, applications are not performing as they are expected to.

Users report that call quality has not fully improved and that some of their calls either drop or have poor voice quality where the conversation is breaking up. Other users are noticing that file transfers are slower than expect. A group of users from a few sites have reported slowness in accessing internal and external applications.

Exhibit.



Users are complaining that web pages to certain web sites are very slow to load and at times unresponsive. The network administrator has verified that the traffic is going correctly out the underlay.

What should the administrator check next?

- A. Verify if Path-MTU Discovery is disabled.
- B. Verify if there is latency, loss, or jitter on the underlay.



- C. Verify the Business Policy flows are matching.
- D. Verify if routes to Gateways are present in the Overlay Flow Control (OFC).

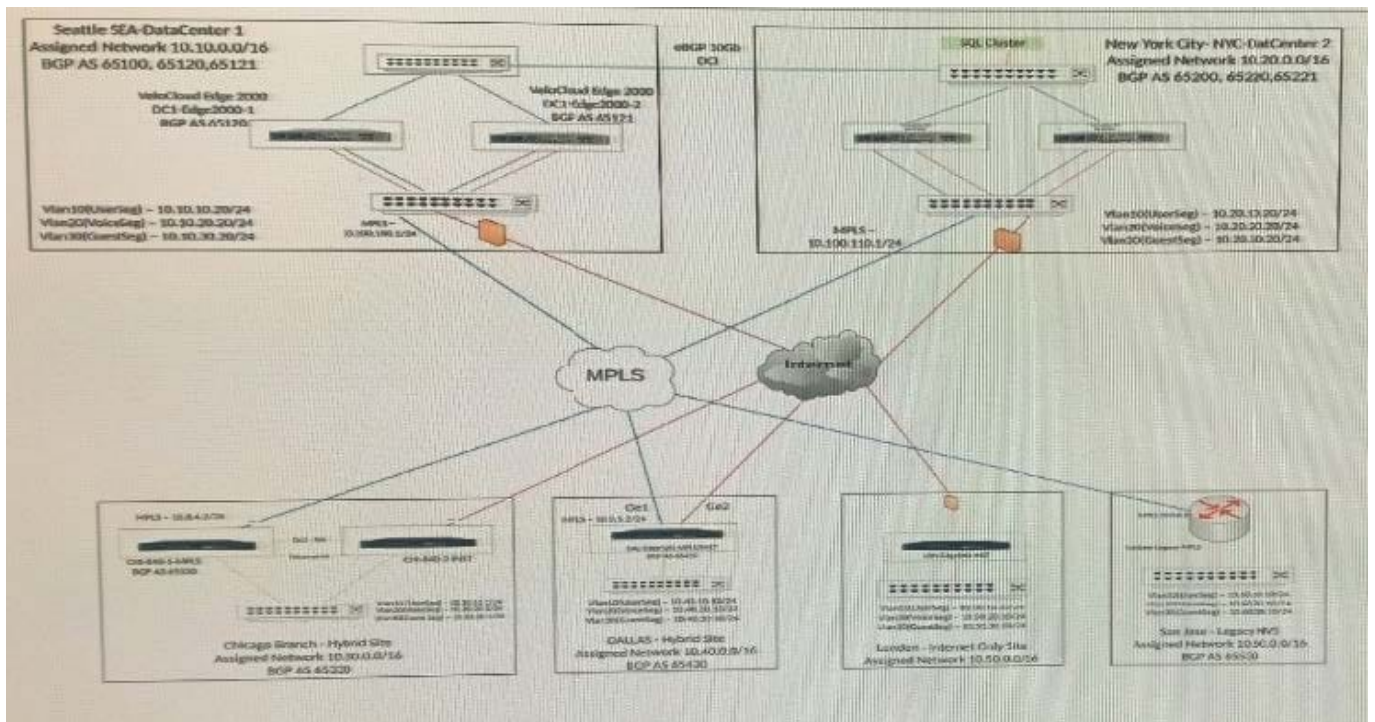
Correct Answer: A

**QUESTION 7**

Scenario 2:

After completing the branch activation activities for all required branches, the network administrator attempts to test connectivity between the various branches and between the hubs and branches. The administrator notices a lack of connectivity despite being certain that configurations have been complete. The administrator also observed that several users are reporting intermittent connectivity to some of the applications they are accessing. Other users are reporting no access to these applications. Other users at some of the branches claim they cannot get to certain public resources. The administrator wants to ensure that all sites can talk to each other and all resources are accessible.

Exhibit.



Users at the London site are complaining of various intermittent issues around websites not loading, or applications being remotely accessed disconnecting sporadically and reconnecting after a few minutes. The network administrator does not see anything strange on the Edge overview page and decides to check if the CPU or memory have been hitting close to 100?

Where should the administrator verify this information?

- A. In the VCO > Test 8c Troubleshoot > Remote Diagnostics > System Status
- B. In the VCO > Monitor > Click London\_Site01 > Click the System Tab

C. In the VCO > Remote Troubleshooting > Remote Actions > System Status

D. In the VCO > Monitor > Alerts

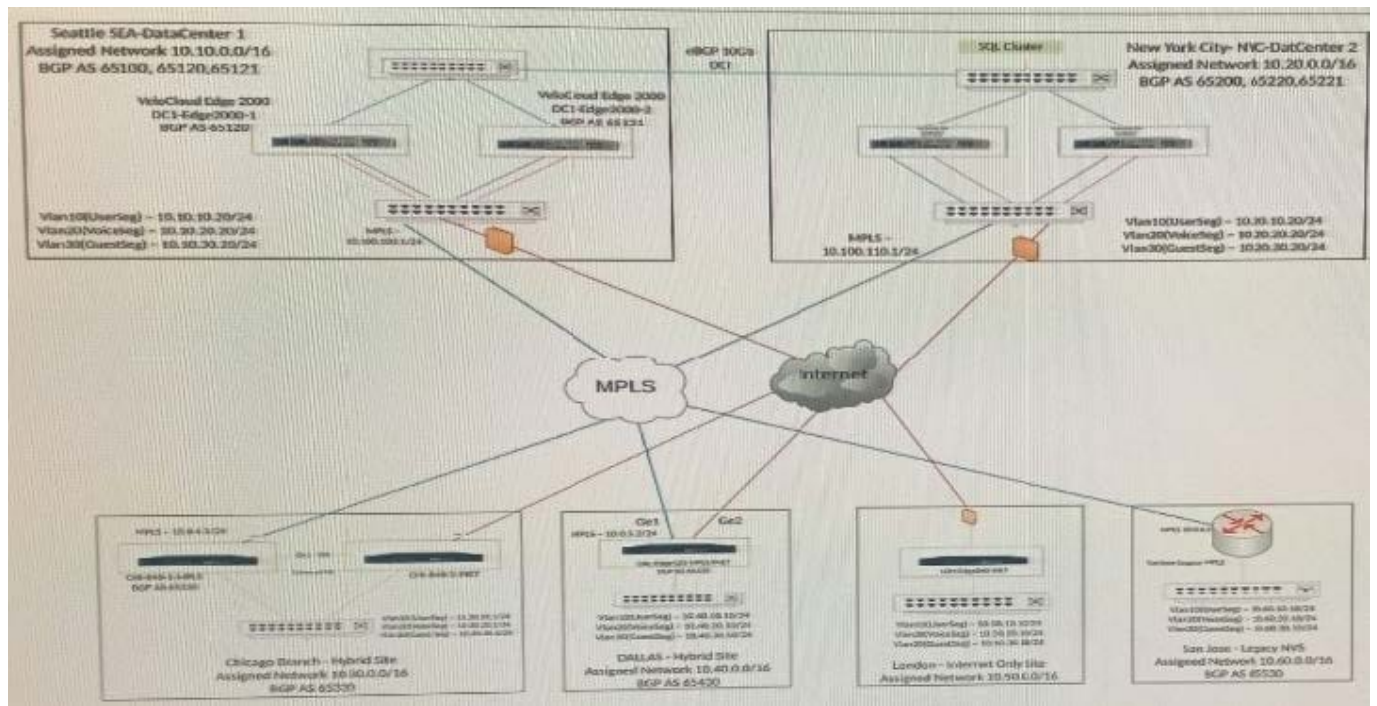
Correct Answer: B

**QUESTION 8**

Scenario 2:

After completing the branch activation activities for all required branches, the network administrator attempts to test connectivity between the various branches and between the hubs and branches. The administrator notices a lack of connectivity despite being certain that configurations have been complete. The administrator also observed that several users are reporting intermittent connectivity to some of the applications they are accessing. Other users are reporting no access to these applications. Other users at some of the branches claim they cannot get to certain public resources. The administrator wants to ensure that all sites can talk to each other and all resources are accessible.

Exhibit.



The SD-WAN Edge at this location has been activated. It is incapable of establishing any overlay tunnels. Due to this being an internet only branch, no underlay connectivity is present to the hubs. The SD-WAN Edge is connected behind a firewall and the security team states that all necessary ports are open.

How can this issue be resolved?

- A. The security team needs to open TCP port 4500 instead of TCP port 2426.
- B. The security team need to open TCP port 2426 outbound but not inbound.
- C. The security team needs to open TCP port 22 instead of TCP port 2426.

D. The security team needs to open UDP port 2426 outbound and inbound.

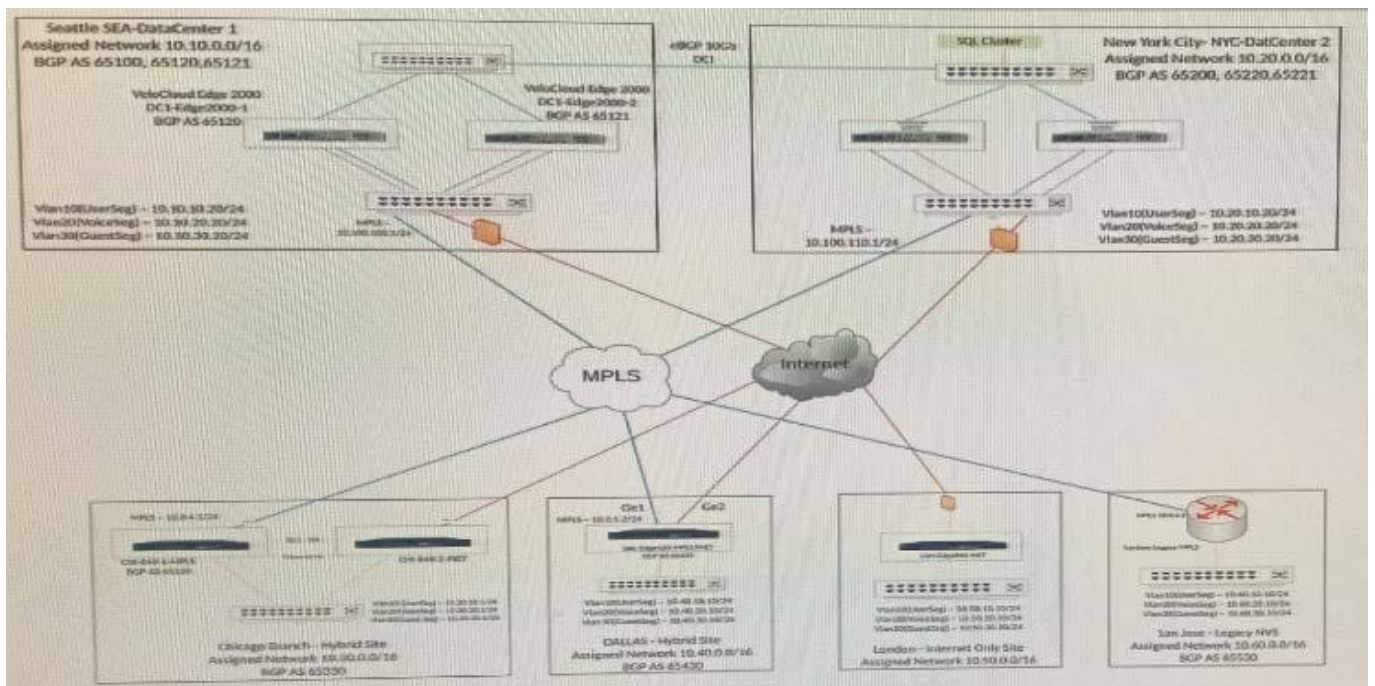
Correct Answer: D

**QUESTION 9**

Scenario 2:

After completing the branch activation activities for all required branches, the network administrator attempts to test connectivity between the various branches and between the hubs and branches. The administrator notices a lack of connectivity despite being certain that configurations have been complete. The administrator also observed that several users are reporting intermittent connectivity to some of the applications they are accessing. Other users are reporting no access to these applications. Other users at some of the branches claim they cannot get to certain public resources. The administrator wants to ensure that all sites can talk to each other and all resources are accessible.

Exhibit.



Several reports have come in from branch locations indicating customers cannot reach applications being served by the hub location. The hub location has a single LAN-side port from which it should be learning dynamic routes for the subnets serving the applications.

How should the technician verify if the ports on the Edge are up and working?

- A. Look under Administration and System Settings to verify if the interfaces are configured and enabled.
- B. Look in Test and Troubleshoot under the Remote Diagnostics and run Interface status.
- C. Look in Test and Troubleshoot under the Remote Actions and run System Health.
- D. Look in Test and Troubleshoot under the Remote Diagnostics and run System Health.

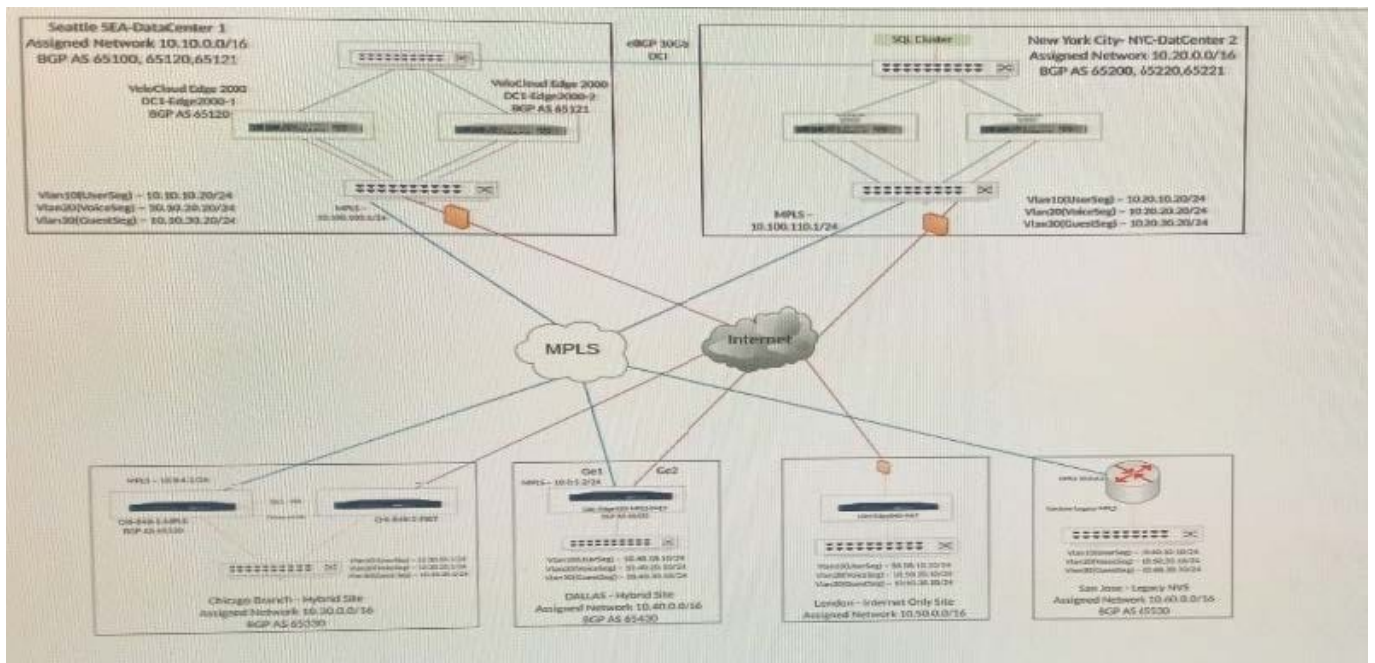
Correct Answer: B

**QUESTION 10**

Scenario 2:

After completing the branch activation activities for all required branches, the network administrator attempts to test connectivity between the various branches and between the hubs and branches. The administrator notices a lack of connectivity despite being certain that configurations have been complete. The administrator also observed that several users are reporting intermittent connectivity to some of the applications they are accessing. Other users are reporting no access to these applications. Other users at some of the branches claim they cannot get to certain public resources. The administrator wants to ensure that all sites can talk to each other and all resources are accessible.

Exhibit.



A network administrator is trying to create multiple overlays on a single physical interface on an Edge. The administrator is able to bring up only a single overlay so far, but is having trouble with bringing up additional overlays.

What could be the possible reason?

- A. The administrator does not have the right permission to create multiple overlays. The administrator needs to have an Operator-level privilege for this task.
- B. On the WAN overlay configuration, verify the IP address, next-hop, and the VLAN ID configuration.
- C. The licensing does not support multiple overlays on a single physical interface.
- D. Multiple overlays cannot be created on a single physical interface. Multiple physical interfaces are needed.

Correct Answer: A

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