37820X^Q&As

37820X - Avaya Midsize Solution Design

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QUESTION 1

With the Avaya J100 Series IXTM IP phones, which feature requires PoE Class 2?

A. The JBM24/JEM24 button module

B. The color display

C. The J100 wireless module

D. The built-in volume boost

Correct Answer: B

QUESTION 2

Your customer would like to use Deskphone mode, also called Shared Control, and they want to know if

they need to replace any of their deskphones.

Which phone does not support Shared Call Control?

A. 1100 Series

B. J129

C. DECT R4

D. 1200 Series

Correct Answer: A

QUESTION 3

With the Avaya IXTM Workplace Client, what is the minimum Avaya Spaces account that Is required send and receive Instant messages?
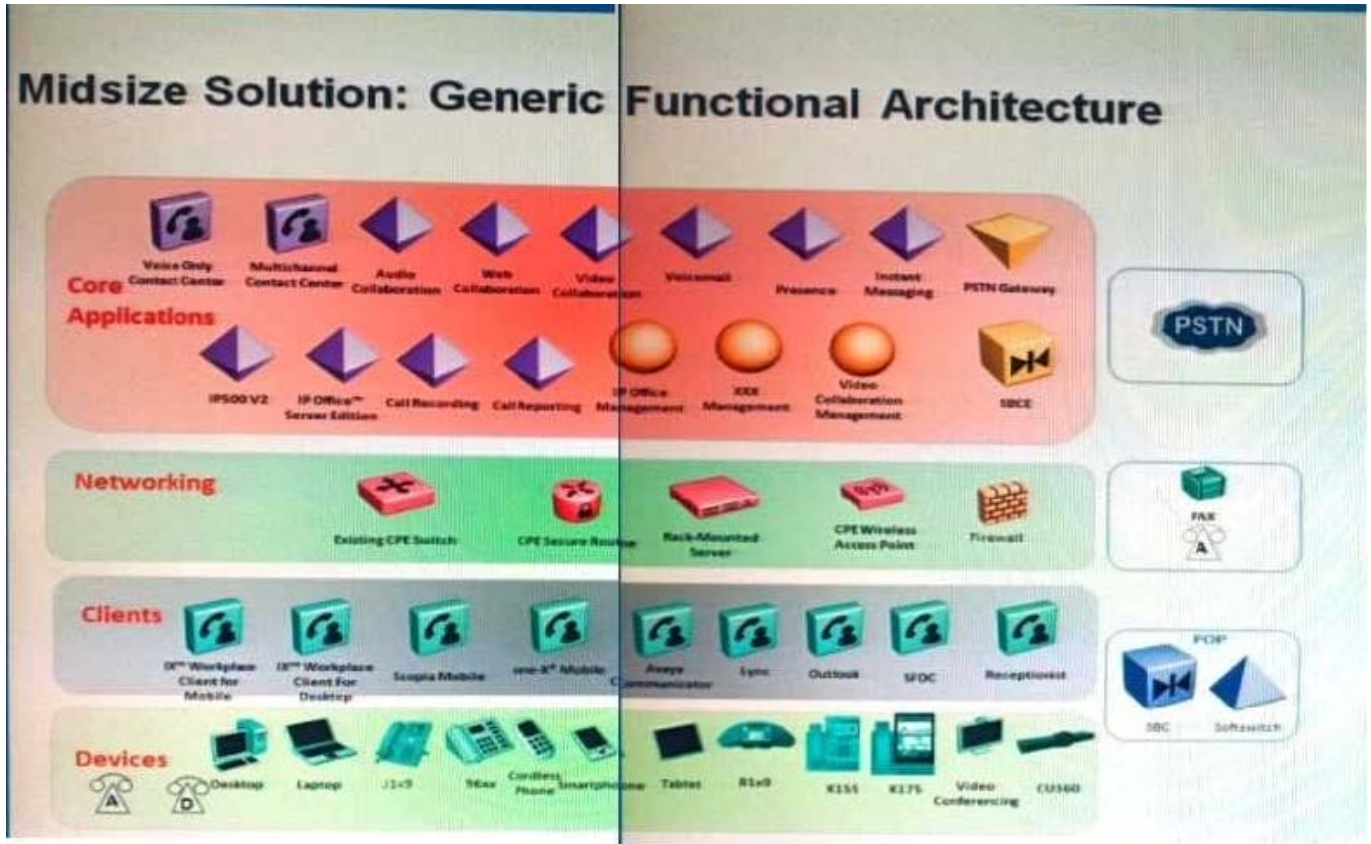
A. Basic

B. Plus

C. Business

D. Platinum

Correct Answer: A

QUESTION 4

Refer to the exhibit.

You have just finished your discovery conversation with a multi-location, midsize customer. What would you do to use the generic functional UCandC architecture shown in the exhibit?

A. Create a version of this diagram for each location.

B. Add the specific product names for components in your solution.

C. Cross out functionality not requested by the customer.

D. Add In quantities for each of the components in your solution.

Correct Answer: C

QUESTION 5

Which agent application uses the Communication Control Toolkit (CCT) function in Avaya Contact Center Select (ACCS)?

A. one-X Agent

B. Avaya Communicator

C. Avaya Agent Desktop

D. Agent Desktop Display

Correct Answer: B

QUESTION 6

Avaya Contact Center Select Remote Agents can use an Avaya Deskphone or Avaya soft client. Which Avaya softclient is supported for Remote Agents on Avaya Contact Center Select (ACCS)?

A. Avaya one-X Communicator for Mac

B. Avaya Communicator for IOS

C. Avaya one-X Communicator for Windows

D. Avaya Communicator for Windows

Correct Answer: A

QUESTION 7

Midsize businesses face common market trends and needs related to different aspects such as workforce

or cloud communications.

Which characteristic is an example of a workforce midsize segment trend?

A. Employees want access to tools to be more self-sufficient.

B. Employees are requesting company provided mobile devices.

C. The number of users outside of the office is increasing.

D. More tech savvy workers are working in the midsize segment.

Correct Answer: D

QUESTION 8

Your customer wants WIFI connectivity.

What Is the least costly Avaya DC- IP Phone model that supports WIFI connectivity?

A. J179

B. J169

C. J139

D. J129

Correct Answer: D

QUESTION 9

In an IP Office environment, which one can be run on the Vantage device?

A. Vantage Connect Client

B. Avaya IXTM Workplace Client

C. Avaya Equinox Attendant

D. IP Office Web Client

Correct Answer: B

QUESTION 10

With Avaya Equinox?Meetings online is the maximum number of participants for a Preferred VMR?

A. 50 participants

B. 25 participants

C. 100 participants

D. 500 participants

Correct Answer: A

QUESTION 11

In Avaya Contact Center Select, from where is social media data loaded Into the agent desktop?

A. The Contact Center Manager Server database

B. The Contact Center Manager Administration database

C. The Communication Control Toolkit database

D. The Contact Center Multimedia database

Correct Answer: D

QUESTION 12

Currently a customer has an IP500 V2 Preferred Edition deployment with SIP trunks at their office, but they plan to have 10 employees for tech support to work remotely within the next month. All 10 employees must be able to access their extension simultaneously. They ask you If the IP OfficeTM has built-in functionality for this and whether that Is sufficient from a security perspective. Which solution would satisfy the customer\'s need for remote employees and security, and which additional licensing (if any) is required?

A. An SBCE Is recommended and deployed with the IP Office. The customer also needs 10 Standard Licenses for the remote workers.

B. The IP Office has a built-in SBC and firewall and It is sufficient for security. The customer also needs 10 Teleworker licenses,

C. An SBCE is recommended and deployed with the IP Office. The customer also needs 10 Standard and Advanced Licenses for the remote workers.

D. The IP Office has a built-in SBC, and it is sufficient for security. The customer also needs 10 Teleworker licenses.

Correct Answer: A

QUESTION 13

For an Avaya Spaces Basic level account, which statement Is true about the email address for Basic users?

A. Any email address will work for Basic level users.

B. The email domain name must match the company domain name.

C. An email address is not required for Basic level users.

D. The email address for Basic level users does not need to be unique.

Correct Answer: B

QUESTION 14

A customer has an existing Business Communications Manager (BCM) with Avaya 1220 and 1230 IP Deskphones. The Account Manager wants to reuse the sets and minimize the cost of the quote. Which statement about reusing existing sets from a BCM on an IP OfficeTM is true?

A. The features supported on BCM are the same as the IP Office.

B. The existing sets will operate the same on the IP Office.

C. IP Office supports ail BCM sets.

D. There will be some operational or feature differences.

Correct Answer: A

QUESTION 15

One of the security enhancements in the Powered By IP 0ffice offer is SIP Registrar Hardening that

enables Better control to allow SIP clients to register using a whitelist and blacklist.

To which platform is this functionality relevant?

A. SCN IP500 V2

B. Expansion IP500 V2

C. Linux servers

D. CentOS servers

Correct Answer: C

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