

# 3104<sup>Q&As</sup>

Avaya one-X® UC Soft Clients Implementation and Maintenance Exam

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#### **QUESTION 1**

While troubleshooting after a template installation, which file needs to be validated?

- A. /vspdate/template/onesps\_template
- B. /var/log/vsp
- C. /opt/tmp/default.log
- D. /opt/tmp/default.log
- E. /opt/avaya/1xp/config.properties

Correct Answer: E

#### **QUESTION 2**

You have a case where the calls to the user gets routed to Avaya one-X® Mobile and voicemail at the

same time. You have verified that the user\\'s desktop telephone is set to Send all calls, however, the Avaya

one-X® Mobile device is disabled and the calls are registering as a call entry.

Which statement correctly describes the solution to this problem?

A. Set Avaya one-X® Mobile client to Send all Calls on the mobile device when the Avaya Deskphone is set to Block All Calls.

B. Set Avaya one-X® Mobile client to Block all calls on the mobile device when Avaya Deskphone is set to Block All Calls.

C. Set Avaya one-X® Mobile client to Block all calls on the mobile device when Avaya Deskphone is set to Send All Calls.

D. Set Avaya one-X® Mobile client to Send all calls on the mobile device when Avaya Deskphone is set to Send All Calls.

Correct Answer: C

#### **QUESTION 3**

An Avaya one-X® CES solution brings Unified Communications (UC) to the desktop and mobile handset in

a single tool.

Which UC clients provide this service?

A. Avaya Presence Services and Avaya one-X® Communicator

B. Avaya one-X® Communicator and Avaya one-X® Mobile.



- C. Avaya one-X® Mobile and Avaya Aura® Conferencing
- D. Avaya one-X® Communicator and Avaya Modular messaging

Correct Answer: B

#### **QUESTION 4**

Once the installation is complete, which web page should the technician se to manually reboot the Avaya one-X® CES server?

- A. Dom-0
- B. Avaya one-X® CES
- C. Cdom
- D. System Manager

#### Correct Answer: B

#### **QUESTION 5**

A customer with a newly installed Avaya one-X® CES solution would like to allow users to increase the number of Call Logs that can be stored their Avaya one-X Mobile clients from 100 to 200.

Which statement describes the process to increase the maximum days to keep history setting for all users on the CES system?

- A. Create a Prototype Users with the new 200 limit, and assign the users to this new prototype User.
- B. Modify the system Profile with new 200 limit.
- C. Create a Group Profile with new 200 limit and add all the users to this Group profile.
- D. Create a Provisioned User Profile with new 200 limit, and add the users to this new profile.

Correct Answer: B

#### **QUESTION 6**

When setting up the standalone Handset Server through the DMZ, which ports are assigned?

- A. 443 and 444
- B. 7777 and 8888
- C. 3333 and 4444
- D. 443 and 888



Correct Answer: B

#### **QUESTION 7**

You are in the process of investigating an error in the General Logging log. You first look at the systemOut.log and you see that the protocol Aspect is enabled.

What is the other General log file you need to check to determine what the problem is?

- A. SNMP log file
- B. SAL log file
- C. Trace.log file
- D. Avaya one-X® CES log file

Correct Answer: C

#### **QUESTION 8**

Which two components that integrate to Avaya one-X® CES require special licensing? (Choose two)

- A. System Manager
- B. Modular Messaging
- C. Session Manager
- D. Communication Manager

Correct Answer: BD

#### **QUESTION 9**

With regard to the Avaya one-X® Mobile product, what is the name of the download site for the Android telephone?

- A. GooglePlay
- B. Apple ITune App Store
- C. Over The Air (OTA)
- D. App Special Store

Correct Answer: A

#### **QUESTION 10**



You set up the Messaging Services in the Avaya one-X® CES server. When you ran the test, it failed. Which protocol needs to be ser at the Secure Port when setting up Messaging Services?

- A. SMTP
- B. IMAP
- C. LDAP
- D. SIP

Correct Answer: B

#### **QUESTION 11**

After the integration of Presence Services, you discover that a user account is not working. Which system needs to be accessed to verify the login name and domain transplantation rule?

- A. System Manager
- B. Avaya one-X CES
- C. Communication Manager
- **D. Presence Services**
- Correct Answer: A

#### **QUESTION 12**

With regard to the Avaya one-X® CES architecture, which adapter provides off-PBX extension support?

A. SipCM

- B. Audio Transcoding
- C. Modular Messaging

D. IPS

Correct Answer: A

#### **QUESTION 13**

In the process of setting up the conference Server, a sign in account needs to be created.

For conferencing to work with Avaya one-X® CES, what is the name of the sign-in account that needs to be created?

A. Scheduler sign-In

B. Maintenance Sign-In



- C. Administrator Sign-In
- D. Operator Sign-In

Correct Answer: D

#### **QUESTION 14**

Which integrated component of the Avaya one-X® CES solution uses the Public Fixed Mobile Convergence (PBFMC) license?

- A. Modular Messaging
- **B.** Presence Services
- C. Communication Manager
- D. Conferencing
- Correct Answer: C

#### **QUESTION 15**

A customer has a branch office in Germany, and they do not have fixed-length Dial Plan. Which Dial Plan would you recommend?

- A. Pattern Matching Transformation
- B. Simple Dial Plan
- C. Regular Expression
- D. Simple Matching Transformation

Correct Answer: C

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