

# 3102<sup>Q&As</sup>

### Avaya IP Office Implementation

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#### **QUESTION 1**

What is validated when the Transport Layer Security (TLS) handshake and mutual TLS authentication is performed between the SIP entity and Session Manager?

Δ	entity	link	
н.	entity	III IN	

- B. entity name
- C. domain
- D. certificate

Correct Answer: D

#### **QUESTION 2**

While reviewing the session Manager logs, you notice a log entry that describes that state of an entity "down". Later, you check the logs and notice another log entry that reports the same entity is "partially up". Which troubleshooting procedure will help you to isolate and identify the Entity problem?

A. Run traceSM to capture SIP INVITE message from the entity to determine if there is a display in the network.

B. Run SIP monitoring diagnostics along with ICMP ping to the Entity to verify its connectivity.

C. Run traceSM100 to capture SIP MONITOR message from the entity to determine if there is a delay in the network.

D. Run SIP Entity Performance on the Entity to determine id SIP OPTIONS messages are being blocked on the network.

Correct Answer: A

#### **QUESTION 3**

A known and trusted SIP Entity is anticipated to deliver a higher than normal number of SIP messages to session Manager. Two techniques can be applied to prevent the SIP Firewall dropping or blocking from this trusted SIP Entity. Which techniques will prevent the SIP Firewall dropping or blocking packets from this trusted SIP Entity? (Choose two.)

A. Configure the SIP Entity to point to Session Manager\\'s Eth3 NIC.

B. Configure the SIP Firewall Fast Track group to include the SIP Entity.

C. Add details of the SIP Entity to the White List.

D. Increase the Threshold packet count for the SIP Entity.

Correct Answer: CD

#### **QUESTION 4**



A Configuration Manager instance has been set up by an inexperienced administrator. A SIP entity in the network is failing on a regular basis and Session Manager sometimes does not detect the failure for up to 30minutes. Which two Session Manager Configuration fields could have been set incorrectly? (Choose two)

- A. Proactive cycle time.
- B. Reactive cycle time.
- C. Timer period
- D. Override port and transport with DNS SRV

Correct Answer: AD

#### **QUESTION 5**

Application definitions allow system administrators to define and mange individual applications each with their own attributes. The definitions allow administrators to add one or more such applications to which of the following?

- A. application programs
- B. application data sets
- C. application sequences
- D. application lists

Correct Answer: C

#### **QUESTION 6**

An organization is adding four Session Managers installed to its network. The installation scripts for all four session Manager Instances have completed and all services have been started but none have yet been configured with Session Manager. The technician\\'s task is to use System Manager to set up the four Session Managers in an in (n-1)/n redundant arrangement ready for adding users to redundant Session Manager Pairs. Which sequence best describes the tasks that are to be performed?

A. Ensure that a Location and SIP Domain suitable for each Session Manager is defined. Add each Session Manager as a SIP Entity. Associate each Session Manager SIP Entity with a Session Manager instance. Set up Entity Links between each Session Manager.

B. Define each Session Manager as a SIP Entity. Establish relationships between them by defining Routing Policies based on their respective locations. Add appropriate Adaptations to each Session Manager.

C. Define each Session Manager as a SIP Entity by creating Entity Links. Create Communication Profiles for each Session Manager.

D. Add each Session Manager as Routing Agents. Establish links between them by adding Locations. Mark each Session Manager as being \\'active\\' or \\'standby\\'.

Correct Answer: A



#### **QUESTION 7**

While performing routine maintenance a technician has had to re-install System Platform. Which statement describes what must be done next?

A. The SMGR Template must be installed.

B. The SMGR Template must be installed, followed by the utilities domain (in that order),

C. The utilities domain must be installed, followed by the SMGR Template (In that order),

D. The Dom-0 must be installed, followed that order) by the utilities domain and then the SMGR Template (in that order).

Correct Answer: A

#### **QUESTION 8**

Why is FQDN resolution important between Session Manager and System Manager when the FODN is unresolvable to either the Session Manager or System Manager?

A. Session Manager node registration will fail during installation and data will not be replicated from System Manager to Session Manager.

B. System Manager node registration will fail during installation and data will not be replicated from System Manager to Session Manager.

C. Session Manager node registration will fail during installation and data will not be replicated from Session Manager to System Manager.

D. Trust management will fail during installation and data will not be replicated from Session Manager to System Manager.

Correct Answer: A

#### **QUESTION 9**

Which statement expresses the relationship between users, roles, and groups?

A. Roles grant permissions. Users are not directly assigned roles but inherit them through belonging to groups.

B. A group is a name for a collection of roles and each role is assigned its own administrator user.

C. Users can belong to groups for easy management and can be assigned roles which grant them access rights.

D. Groups and roles directly correspond to sections of the SMGR Web Console navigation pane and, unless a user belongs to a specific role group, they cannot access the corresponding management screens.

Correct Answer: C

#### **QUESTION 10**



All administrator is instructed to add a Regular Expression to Routing Policy that matches all dialed numbers being with a 14 and 15 (for example 14000 and 15999, but not 24000). Which two regular expression patterns will match against such numbers? (Choose Two)

- A. sip: [1\]{1}4\*5\*[0-9\]{3}
- B. sip: [1\]{1}[4-5\]{1}[0-9][3]
- C. sip: 1[4-5\][0-9\][0-9\]
- D. sip: 1(4/5){1}[0-9]\*

Correct Answer: BC

#### **QUESTION 11**

On a SIP Entity that is defined as type session Manager, what should be defined?

- A. an adaptation
- B. listening ports
- C. an outbound proxy
- D. a credential name
- Correct Answer: B

#### **QUESTION 12**

A System Manager (SMGR) product administrator needs to perform some routine maintenance on an Avaya product in their network. Although they can successfully log in to SMGR, they do not have access to the menu they require in the navigation panel. Which action must be taken?

A. Make sure that the administrator has been assigned to a suitable group.

B. Make sure that the administrator is not logged in at a different browser.

C. Ensure that the administrator\\'s authentication type is set to \\'enterprise\\' so that SMGR can retrieve permissions from the active directory server.

D. Check that the administrator has been assigned an appropriate role.

Correct Answer: D

#### **QUESTION 13**

From where can a System Manager (SMGR) export of user data be performed?

A. from an SSH session with the System Platform Dom-0



- B. from an SSH session with the System Manager virtual machine
- C. from an SSH session with the System Platform C-Dom (utilities domain)
- D. from a web client access System Manager web interface User Management

Correct Answer: D

#### **QUESTION 14**

The Data Replication Service replicates data from the master database to local copies of the database on each Session Manager instance. It is important that the master and local database are synchronized. How would an administrator check that the databases are synchronized?

A. Run initDRS

- B. View the Session Manager Security Module status.
- C. Execute the \\'Test Postgres database sanity\\' maintenance test
- D. Check the status of the Replica Group

Correct Answer: C

#### **QUESTION 15**

During a post-installation check of System Manager and Session Manager you discover that the Session lager replica node is stuck at "Synchronizing". You run the initTM command in Session Manager but the replication status does not change. Which step will be effective in resolving the problem?

A. Reset the enrollment password.

B. Run traceSM to monitor the synchronization events and restart the Security Module.

C. Delete the Session Manager Replica node in System Manager, verify the enrollment password is valid In System Manager and run the initTM command again in Session Manager.

D. Verify the enrollment password is valid in System Manager and run the initTM command again in Session Manager.

Correct Answer: D

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