

3101^{Q&As}

Avaya Aura® Communication Manager and CM Messaging -
Embedded Maintenance and Troubleshooting Exam

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QUESTION 1

You are calling a station and it continues to ring but does not go to voicemail. The Communication Manager Messaging hunt group number can be called and It works fine.

What can the problem be?

- A. Send all calls Is not activated at the Station
- B. Voicemail is currently down
- C. The station does not have the correct coverage option set.
- D. A portion of the voice channels show a state of MANOOS.

Correct Answer: C

QUESTION 2

In which failover scenario is the Alternate Gatekeeper List used?

- A. H.323 endpoints that have lost connection to the gatekeeper
- B. H.248 gateways that have lost connection to the server
- C. H.323 endpoints that have lost connection to the IPSI
- D. IPSIs that have lost connection to the server

Correct Answer: A

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QUESTION 3

An IP telephone is registered and has dial tone, but Telephones In the same work area work properly. What Is the likely source of the problem?

- A. Faulty gateway port
- B. Incorrect dial plan
- C. Station administration
- D. Trunk group administrator

Correct Answer: C

QUESTION 4

Occasionally, a user in network region 1 lifts the handset to call a user in network region 2, and although the active red and green lights are operable, there is no dial tone. Which two possible causes should you investigate? (Choose two.)

- A. IP Softphone not enabled on the station form
- B. H.323 and SIP endpoints are incompatible when used together
- C. DSP resources out of service
- D. Network Region incompatibly administered
- E. Station does not have a voice mailbox assigned

Correct Answer: CD

QUESTION 5

Avaya Communication Manager (CM) translations and data sets are saved and managed through two CM Interfaces: the System Access Terminal (SAT) and the

System Manage Interface (SMI).

Which statement states how you use these two interfaces to manager translation and data?

- A. Translations are saved at the SAT and data sets are saved from the SMI
- B. Both translations and data set can be backed up from the SAT.
- C. Data sets are saved at the SAT and translation are saved from the SMI
- D. Both translations and data sets can be saved from the SMI

Correct Answer: D

QUESTION 6

Which linux command allows you to see what updates are currently loaded on Communication manager and CM Messaging?

- A. update_info
- B. update_display
- C. update_show
- D. update_manage

Correct Answer: A

Correct page 799 Maintenance Commands for Communication Manager, Media Gateways and Servers

QUESTION 7

How many Call Answer ports are supported in Communication Manager Messaging 6.0?

- A. 36 for CM_onlyEmbed template and 210 for CM-Simplex template
- B. 24 for CM_onlyEmbed template and 250 for CM-Simplex template
- C. 50 for CM_onlyEmbed template and 250 for CM-Simplex template
- D. 24 for CM_onlyEmbed template and 210 for CM-Simplex template

Correct Answer: D

Reference Page 4 Avaya Aura™ Communication Manager System Capacities Table for Release 6.0

QUESTION 8

A number of LSPs have taken over due to a network failure or a defective server, where the course is undetermined.

In which two ways can the system be returned to its normal configuration? (Choose two)

- A. Automatically, after the system clock reset
- B. Automatically, after the next save translation command
- C. Automatically, based on call volumes or schedule
- D. Only after incorrect administration is connected
- E. On-demand (forced. fallback)

Correct Answer: CE

QUESTION 9

A user is a new employee of ABC Co. and their manager supplies them with 9600 desktop IP telephone and login information and tells the user to plug the cord into the jack near their desk. The user plugs in the telephone, lifts the handset, but there is no dial tone and call cannot be made.

What should the user do? (Choose two)

- A. Unplug the telephone and plug it back again.
- B. returns the telephone because it is defective

- C. Wait for the prompt for the extension number and password
- D. Plug the telephone into another jack.

Correct Answer: AC

QUESTION 10

Which SAT command lists the status of LSPs and ESSs?

- A. List survivable-processor
- B. display system-parameters duplication
- C. List configuration stations
- D. status station

Correct Answer: A

QUESTION 11

Which audit checks and deletes new, old, and unopened messages that exceed maximum retention time?

- A. Names Audit
- B. Mailing List Audit
- C. Mailbox Audit
- D. Personal Directories Audit

Correct Answer: C

Reference http://support.avaya.com/elmodocs2/intuity/audix/LXR1/lx_r1_issue2/maudits.htm

QUESTION 12

A subscriber is locked out of the messaging system after three unsuccessful login attempts. The administrator needs to unlock the subscriber's mailbox.

Which basic parameter from the messaging/Administration> Subscriber management > Manage > menu should the administrator edit to unlock the subscriber's mailbox?

- A. Basic Information > Locked? = yes
- B. Basic Information > Locked = no

- C. Basic Information > password
- D. Custom COS Permissions > Trusted Server Access = yes
- E. Custom COS Permissions > Trusted Server Access = no

Correct Answer: A

QUESTION 13

Which command would you use to determine whether an LSP is registering with Communication Manager?

- A. List trace tac
- B. List trace station
- C. List trace ras
- D. list trace media-gateway

Correct Answer: C

Page 110 Avaya Aura™ Communication Manager Survivability Options

QUESTION 14

You need to create a new mailbox so that subscriber can send priority mail messages and file attachments using Internet Messaging.

How do you enable a subscriber to send priority mail messages and file attachments using internet Messaging from the Messaging/ Administration > Subscriber

Management COS Sections > PERMISSIONS > menu?

- A. Type = none Priority Messages = yes MCAPI Message Transfer = yes, MCAPI Access = yes
- B. Type = call-answer, Priority Messages yes MCAPI Message Transfer -- no, MCAPI Access = yes
- C. Type - none. Priority Messages = no, MCAPI Message transfer = yes, MCAPI Access = yes
- D. Type = call-answer Priority Messages = yes, MCAPI message transfer = yes, MCAPI Access = no

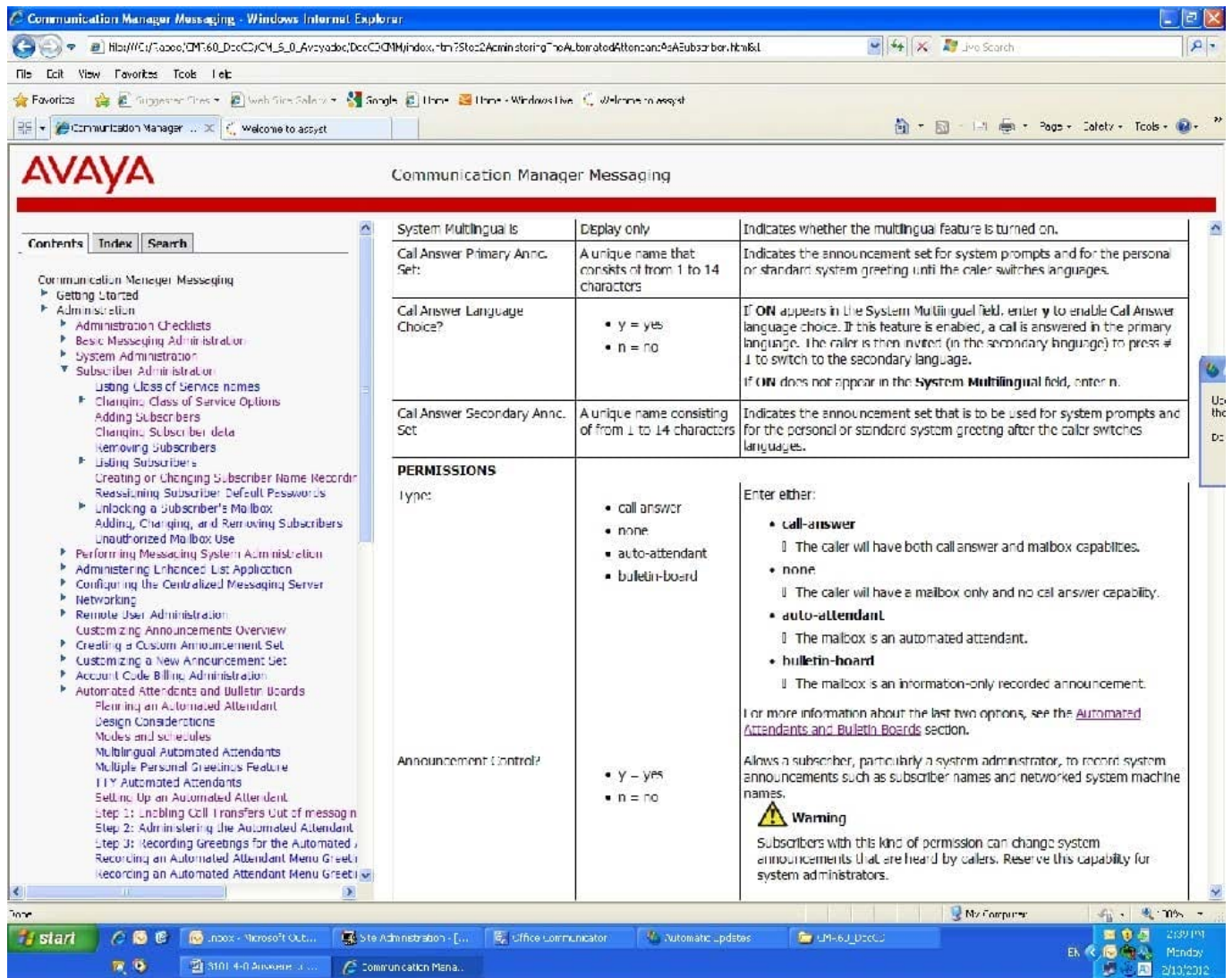
Correct Answer: A

QUESTION 15

Your company has received notice that Communication Manager (CM) update is available, and CM update also

requires an update to System Platform (SP) How, and In what order, do you perform the updates?

- A. leave SP at current version, and then update CM only
- B. Update CM first, then update SP.
- C. Update SP First and then update CM
- D. Perform the updates according to the PCN/PSN.



Correct Answer: D

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