

# 3002<sup>Q&As</sup>

Avaya IP Office™ Platform Configuration and Maintenance Exam

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#### QUESTION 1

What is used to send out alarm notifications to you?

- A. SSA
- B. SMTP
- C. Syslog
- D. System Monitor

Correct Answer: C

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#### QUESTION 2

In the IP Office Manager program, which statement describes a condition that will enable the display of the Voicemail Recording tab?

- A. An Essential Edition is included in the IP Office,
- B. Voicemail Pro/Lite is selected in the IP Office.
- C. Voicemail Pro is running on a Linux machine,
- D. The IP Office system is a Server Edition.

Correct Answer: B

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#### QUESTION 3

You have changed the default port numbers for UDP, TCP and TLS in the IP Office to support a SIP Remote worker.

Which two other items need to be changed? (Choose two.)

- A. Domain Name Servers
- B. Manager PC
- C. Internet Router/Firewall
- D. Client device
- E. One-X® Portal

Correct Answer: AE

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#### QUESTION 4

When a company's internal DNS is down, how can a SIP Remote Worker client still register with the IP Office through the WiFi connection?

- A. DHCP will redirect the registration.
- B. The client must use the cellular network.
- C. With the FQDN and port forwarding router the Internet DNS can work.
- D. The Internet router/firewall will proxy the IP Office IP address.

Correct Answer: B

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#### QUESTION 5

Before attempting to connect an IP Office to a one-X® Portal server, what must be checked?

- A. User Rights
- B. Hunt Group Settings
- C. Security Settings
- D. Time Profiles

Correct Answer: A

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#### QUESTION 6

Which outcome can be prevented with a correctly configured multi-site SCN solution?

- A. Compromised ACD routes
- B. Oversubscribed VMPro ports
- C. Oversubscribed VoiceMail storage
- D. tromboned calls

Correct Answer: A

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#### QUESTION 7

What do Distributed Voicemail Pro and the Central Voicemail Pro use to communicate?

- A. SCN
- B. SIP
- C. PRI

D. RIPv2

Correct Answer: A

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#### QUESTION 8

Which configuration areas are required to be configured by Hot Desking users, Agents, and all VoIP device users?

- A. Telephony-Supervisor Settings
- B. Services
- C. Mobility
- D. User Rights
- E. Extension

Correct Answer: D

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#### QUESTION 9

You have just plugged in a new IP500v2, and you look at its Dashboard display to see the new device. No telephones are plugged into the unit.

Why are two ports in one of the modules green?

- A. IAH1 and LAN2 are transmitting and receiving.
- B. The device has power and passed self-test.
- C. The operating system is up, and someone is administering the system.
- D. There is a Combo Card in the chassis.

Correct Answer: A

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#### QUESTION 10

A customer tells you that the IP Office VoIP system has too much lag time between the speaker and listener.

Which two statements describe what you should do to find out what is causing the delay? (Choose two.)

- A. Use system Monitor.
- B. Enable RTCP monitoring.
- C. Use Wireshark.
- D. Examine the IP Telephone VoIP settings.

E. Use SSA.

Correct Answer: AB

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